

Product Name:

PAETEC's Direct Trunk Overflow

Product Availability:

PAETEC's Direct Trunk Overflow is available to customers with PAETEC's Local service over a T-1 or PRI circuit. DTO can be purchased as a monthly recurring service.

Ideal Customer Profile:

Direct Trunk Overflow is ideal for businesses with inbound voice services.

CPE Requirements:

There is no additional CPE required.

DIRECT TRUNK OVERFLOW | In Brief

Product Description

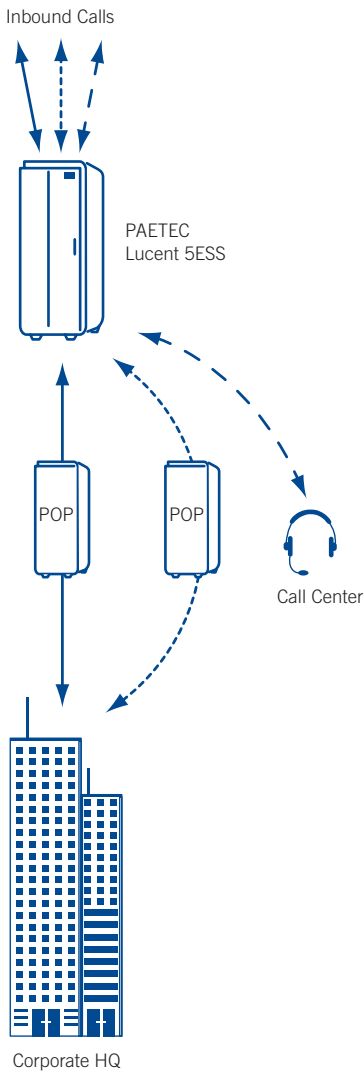
PAETEC's Direct Trunk Overflow (DTO) provides customers with redundancy and the ability to transfer inbound terminating calls to an alternate path, in the event of maximum trunk capacity or a trunk service outage. Based on the customer's unique business needs, PAETEC will automatically reroute all incoming calls to a predetermined number (i.e. POTS lines, backup trunks, an answering service, cell phone, or alternate location).

Product Capabilities

Disaster recovery – In the event of a trunk service outage, all inbound calls can terminate to an alternate location, providing business continuity.

Return on Investment – A single, low monthly charge provides hard-dollar (uninterrupted business = cash flow) and soft-dollar (continuous connectivity = customer care) returns on investment.

DID Flexibility – Route an entire block of DIDs to one alternate path.



Application One

Forth Financials offers mutual funds and annuities to commercial customers in the New York and New Jersey markets. With headquarters in Manhattan, the possibility of telephone service disruption is unpredictable. Forth Financials turned to PAETEC for reliable voice services and business continuity solutions, which include Direct Trunk Overflow (DTO). With DTO, they are confident that voice services will remain active, even in the event of a trunk outage in New York City due to construction, weather, or other extenuating circumstances. Forth Financials has predetermined an overflow route for incoming terminating voice traffic. If the primary trunk group reaches maximum capacity or experiences an outage, all incoming voice traffic is rerouted to a second trunk group at their Manhattan headquarters. If the second trunk group is unavailable, all incoming calls are routed to an alternate location, in this case, an answering service in Southern New Jersey. PAETEC provides Forth Financials with double voice redundancy, a business critical application for customer-driven businesses.