

Product Name:

Equipment Rental

Availability:

PAETEC's Equipment Rental is available in the U.S and to PAETEC on-net customers.

Ideal Customer Profile:

Companies requiring a safe and secure location for the housing of data and / or voice communications equipment are ideal for this product.

CPE Requirements:

There is no CPE required.

EQUIPMENT RENTAL | In Brief

Product Description

PAETEC's Equipment Rental program provides our customers with the option of renting routers and other network interface equipment required to take advantage of PAETEC's suite of products.

Product Capabilities

With PAETEC's Equipment Rental program, our customers receive quality, up-to-date equipment without capital outlay. PAETEC provides full support for the rented equipment, and assumes full responsibility for repairing all program equipment. This provides our customers with a very important benefit - one bill for both the services and equipment. As a result, there is no need to send additional paperwork to third-party vendors.

A wide selection of Cisco and ADTRAN equipment is available through PAETEC's Equipment Rental program, and included with each device is an Installation kit, or Data Accessory kit, that enables professional quality installation.

In addition, through our Managed Router Support service, PAETEC provides professional configuration, maintenance, and monitoring support.

Services provided include:

- Configuration of LAN and WAN interfaces.
- Configuration of software based features including NAT, PAT, DHCP, and secondary interfaces.
- Monitoring services based on PING monitoring.
- Electronic customer notifications including e-mail and pager messaging.
- Router Software / OS updates.
- Trouble resolution, device fault, and configuration management.

Application One

Conestoga Automotive is a multi-state car dealership with headquarters in Rhode Island. Its four branch locations had relatively new key systems with various providers supplying data and voice services; however, an aging PBX supported its headquarters. Managing the remote locations became more and more complex. Conestoga began to explore IP telephony options and turned to PAETEC for the solution. PAETEC's representative demonstrated how our Dynamic IP service was the perfect, cost-effective solution to integrate all Conestoga locations onto an integrated IP network – without expensive capital investment. Conestoga's headquarters now uses an IP PBX to connect directly to PAETEC's secure IP network, eliminating the need for a gateway to convert traditional TDM. Branch locations continue to use traditional telephony systems and utilize the Equipment Rental program to rent Integrated Access Devices (IADs). As a result, all Conestoga locations enjoy the benefits of converged data and voice, centralized management of its interoffice dialing, and the security of a private Multi-Protocol Label Switching (MPLS) network.

Application Two

AIM Manufacturing is a single-site location business in San Diego. AIM wanted to utilize its new IP-PBX with a PRI interface to connect with the PAETEC network. AIM has engaged our local Network Design Specialist to provide a PAETEC Network and Equipment Rental solution that will provide a 1.5 Mbps Dynamic IP SIP trunk group along with an IAD from our Equipment Rental program. This will allow AIM to avoid spending precious capital for IAD equipment. In addition, the customer will receive professional installation, ongoing maintenance, and configuration support using PAETEC's Equipment Rental program.