



**PAETEC**

**NEWS RELEASE**

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**FOR IMMEDIATE RELEASE**

**PAETEC Receives Best-in-Class Awards From ATLANTIC-ACM**

**FAIRPORT, N.Y. (October 8, 2007)** – PAETEC Holding Corp. (NASDAQ GS: PAET) today announced it has received numerous Best-in-Class Wholesale Metro awards in the CLEC category from ATLANTIC-ACM, a Boston-based telecommunications research consultancy. Under the Service category, PAETEC captured the Best-in-Class award for Brand, Network, Sales Representatives, Customer Service, Digital Interface, Service Level Agreements (SLAs), Provisioning, and Billing. Under the products category, PAETEC captured honors for Local Voice, Local Transport DSx, and Dedicated Internet Access (DIA).

The award is based on the results of ATLANTIC-ACM's 2007 Metro Report Card, with over 2,800 individual ratings of companies' metro products and the operations behind those products. Both retail and wholesale business customers evaluated the providers' performance in key delivery areas including billing, customer service, provisioning, sales representatives, pricing, network, and brand, as well as in nine metro product areas.

"PAETEC's service scores from wholesale metro customers were extremely impressive. Over our twelve plus years of doing this type of research we have rarely seen such unchecked praise for a carrier," said ATLANTIC-ACM CEO Dr. Judy Reed Smith.

"PAETEC has done a truly impressive job of serving their customers, particularly when you factor in their recent integration of US LEC."

"We are honored to receive this recognition, as it is predominantly the result of customer feedback," said PAETEC Chief Operating Officer EJ Butler, Jr. "Wholesale is very important to PAETEC's overall success, and honors such as this validates the attention we pay to this channel."

### **About PAETEC**

PAETEC (NASDAQ GS: PAET) is personalizing business communications for medium-sized and large businesses, enterprise organizations, and institutions across the United States. We offer a comprehensive suite of IP, voice, data and Internet services, as well as enterprise communications management software, network security solutions, CPE, and managed services. For more information, visit [www.paetec.com](http://www.paetec.com).

### **About ATLANTIC-ACM**

Boston-based ATLANTIC-ACM is a leading provider of strategic research and consulting services serving the telecommunications and information industries. In addition to producing the industry's principal benchmarking, sizing and opportunity studies, the company assists clients in evaluating telecommunications opportunities for successful investment, market entry, and long-term planning. For more information, visit ATLANTIC-ACM's website at [www.atlantic-acm.com](http://www.atlantic-acm.com).

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