



PAETEC

NEWS RELEASE

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**PAETEC Announces Commercial Launch of Next-Generation
Telecom Expense Management Software**

PINNACLE V6 Creates “Services Lifecycle Management” Solution for IT Resources

FAIRPORT, N.Y. – (April 23, 2008) – PAETEC Software Corp., a division of PAETEC Holding Corp. (NASDAQ GS: PAET), today announced the commercial launch of its next-generation PINNACLE Communications Management Suite, a scalable and flexible solution that delivers total Service Lifecycle Management (SLM) for IT resources.

PINNACLE is a fully integrated software application designed for large enterprise customers to enable effective communications lifecycle management and consolidate the management and delivery of all technology-related services.

"Our customers tell us more and more often just how complicated, costly, and time consuming it is becoming to manage their information technology resources," said Jack Baron, President of PAETEC's Advanced Solutions Group. "PINNACLE V6 simplifies and automates the process for customers by integrating Telecom Expense Management (TEM), Service Management, Operations Management and Regulatory Compliance into a single, platform-independent framework for total Service Lifecycle Management.

"One of the major benefits of PINNACLE V6 is real-time business intelligence to proactively manage service support and service-delivery processes," Baron said.

The PINNACLE V6 SLM framework is derived from a suite of certified best-practice processes recognized by the International Standards Organization (ISO). The entire application, from backend data storage to business logic and user interface, is embedded into a single Oracle container so users can easily migrate between hosted, licensed and even outsourced solutions.

PINNACLE V6 already has been successfully deployed by numerous early adopters, enabling them to:

- Efficiently manage the lifecycle of who, what, where, why and how information technology (IT) services are deployed and configured throughout their enterprise
- Gather real-time Business Intelligence to improve operational performance
- Streamline workflow by managing data integrity and security while enabling self-service order fulfillment and electronic billing payment and presentation
- Enforce effective financial management for all service support and delivery activities from procurement to payment and chargeback
- Alleviate cost pressures by integrating PINNACLE with other business systems through an open SOA-based technology framework

Initial PINNACLE V6 customers include a major West Coast medical institution, several universities, one of the top 10 largest banking institutions in North America and a global managed communications provider.

About PAETEC

PAETEC (NASDAQ GS: PAET) is personalizing communications solutions for business customers across the United States. We offer a comprehensive suite of data, voice, and IP services, as well as enterprise communications management software, network security solutions, CPE, and managed services. For more information, visit www.paetec.com.

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