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NEWS RELEASE

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## **Allworx Announces Powerful Business Communication Capabilities with Mega-Release 09**

*New Features Include Multi-Site Support, Automatic Call Distribution and an iPhone Application*

**EAST ROCHESTER, N.Y. – December 16, 2009** – Allworx ([www.allworx.com](http://www.allworx.com)), a subsidiary of PAETEC Holding Corp. (NASDAQ: PAET), which develops award-winning Internet Protocol-based (IP) phone systems that deliver new capabilities and efficiency to small and medium-size businesses (SMB), today unveiled a significant software release for its family of IP-based PBXs. Mega-Release 09 has powerful new advanced software options, a new System 7.1 software release, and a new software maintenance plan for SMBs.

“The capabilities in this new release will simply make small and medium sized businesses more productive than ever before possible,” said Chris Hasenauer, vice president and general manager for Allworx. “The capabilities in Mega-Release 2009 will position us well against any major competitor in functionality, features and affordability. Using our latest software, the SMB market now has access to advanced communications capabilities that were previously reserved for only the largest of companies.”

Key features announced as part of the release include:

- **Automatic Call Distribution:** Users can now distribute calls from defined queues in linear priority, round robin, or longest idle modes, while monitoring real-time queue statistics and access an assortment of new tools for managing agent productivity.

- **Advanced Multi-Site Features:** Employees in multiple locations whether down the hall or across the country now can utilize the same Allworx equipment, including routing calls to other sites, a global employee directory and a unified voicemail system.
- **Allworx Mobile Link:** With the iAllworx™ application now available on the Apple iPhone and iPod Touch platforms, users can modify conference calls, check, send and manage voicemails and view and modify presence settings all within seconds.

California-based Allnet Services already has installed System 7.1 on a client's PBX. "Our first install of 7.1 at a large multi-location bank was a breeze," said Russ Wilkins, president and CEO of Allnet Services. "There are so many powerful new features bundled into this single release that we were amazed when we saw it, and our customer was even more pleased when we completed the installation. This new release puts Allworx in a whole new league."

On Twitter, follow Allworx at <http://twitter.com/Allworx> and PAETEC at <http://twitter.com/PAETEC>.

**About Allworx:**

Allworx, a wholly owned subsidiary of PAETEC Holding Corp., develops award winning, phone & network systems for small-to-medium sized businesses through a network of Authorized Partners. The product line includes the Allworx 6x and 24x systems, Px 6/2 Port Expander, and Allworx 9224 phone and Tx 92/24 Expander, 9212 and 9202 phones along with a series of software options. By combining the advanced features of today's VoIP systems with the key system features SMBs have grown to rely on, Allworx systems are ideal replacements for the millions of aging (TDM) PBX and key phone systems in use today. Allworx' Consulting Division delivers elite software and digital hardware engineering services to both large and small companies who want to enhance and compliment their research and product development capabilities. For more information please visit [www.allworx.com](http://www.allworx.com).

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