



Product Overview

PAETEC's Conferencing Services

"The combination of a wide scope of products and services, incredible cost savings, local presence, and glowing referrals made PAETEC an easy decision."

David Mazzaccaro,
Conferencing Customer
IT Manager
Hudson Home Health Care

What are Conferencing Services?

PAETEC's Conferencing Services improve the lines of communications and provide cost-effective and efficient meeting solutions for today's businesses. With PAETEC's Audio, Web, and Event Conferencing, you'll reap the benefits: faster decision-making, improved business agility, increased employee productivity, and reduced corporate travel costs.

Solution Features & Benefits:

Audio Conferencing

Reservation-less communication – your own personal conference calling bridge number. Participants can initiate meetings anytime, anywhere.

Operator assistance – the chairperson can reach an operator for questions and help at any time.

Security features – security codes can be assigned to specific calls, locking unwarranted individuals from entering a sensitive conference.

Pay for what you use – no monthly subscription fees, set up fees, or surcharges.

KEY FACTS

Audio Conferencing

- Can accommodate up to 96 participants
- Mute and un-mute lines
- Call recording

Web Conferencing

- Assign co-presenters
- Easily downloadable, fully synchronized voice and visual recordings

Event Conferencing

- Can accommodate over 3,000 participants
- International conferencing capability via outbound calls from conference bridge

Web Conferencing

Visual enhancements – the chairperson can share desktop applications and presentations with call participants, allowing for more constructive and powerful collaboration.

Call control panel – the chairperson can manage audio features, participant controls, and mute and record controls with the on-line call control panel.

Messaging – the chairperson can text message call participants during the presentation. Participants can also select a ‘raise hand’ button, which notifies the chairperson when there is a question.

Event Conferencing

Operator management – a dedicated operator is available to assist several functions within a conference call. Operators can greet and introduce participants, manage Q&A sessions with the call chairperson, and mute lines if necessary.

Recording / playback – participants who join a conference call after its start can utilize the Post View Playback feature, listening to the call at a later time. Recording formats include a CD or downloadable .WAV file.