

DEDICATED INTERNET ACCESS

Key Facts

Dedicated Internet Access is available over T-1 (1.544 Mbps), DS-3 (44.736 Mbps), OC-n (51.84Mbps – 622.08 Mbps) and Gigabit Ethernet (1000 Mbps) connections, based on your business' unique bandwidth needs.

What is Dedicated Internet Access?

Windstream's Dedicated Internet Access combines a high-performance IP backbone, a state-of-the-art IP routing service, and partnerships with communications providers around the globe to provide worldwide Internet connectivity for your business.

Dedicated Internet Access also lets you enjoy benefits that include:

- Economical sub-T-1 speeds for small businesses, and speeds from 1.5 Mbps to OC-n or GigE for those with higher bandwidth demands
- The ability to add bandwidth simply and easily
- Multiple private peering and transit points across the country for excellent diversity and network performance
- Service Level Agreement-backed (SLA) performance guarantees for packet delivery, latency, backbone availability, and jitter

Ideal Customer Profile

Windstream's Dedicated Internet Access is an ideal service option for customers with consistent bandwidth requirements.

Solution Features & Benefits

Superior Performance-Guaranteed – Windstream's network performance statistics are among the best in the industry, meaning your company can transfer performance-sensitive applications with confidence. We guarantee average round-trip latency of 50 milliseconds or faster and 100% network availability

Network Utilization Reports – Our Web-based communications management system lets you analyze real-time inbound and outbound statistics for your Dedicated Internet Access service by day, week, month, or even year, all at no additional cost



Product Requirements

Windstream will support a range of Cisco and ADTRAN routers. Customers should consult an authorized Windstream representative to ensure 100% compliance and operability.

Solution Features & Benefits (cont.)

Continuous Network Monitoring – The IT experts in Windstream's Network Operations Center (NOC) test facilities and monitor our network 24 x 7 x 365

Managed Router Service – Windstream professionals can recommend the optimal router solution for your organization, as well as provide configurations, maintenance, and monitoring

Equipment for Services (EFS) – Our innovative Equipment for Services (EFS) financing program allows your business to keep up with new technology and enjoy the latest functionality, all with minimal or no capital outlay

Integrated T-1 – Windstream can offer you an integrated suite of local, long distance, and Internet services, all over a T-1

Value Bundles – We can also bundle a seamless package of Internet, local, and long distance services for your organization and deliver them for one low monthly fee