

## **GENERAL TERMS AND CONDITIONS**

### **Applicable to All Customers**

1. This document contains the rates, terms, and conditions of service for the current interstate and international product offerings of McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (McLeodUSA). These interstate and international product offerings are referred to as the Services. Other interstate and international products may be provided on a “grandfathered” basis to customers already using those products, but are not available to new customers and are not available for renewal by existing customers. Although the rates for those other products will not appear online, the other terms and conditions for these products will be the same as for the Services.
2. Some customers may receive service pursuant to a written contract with McLeodUSA. When such a written contract exists, contract rates and terms which are different from the general rates and terms contained in this document shall govern the Services provided to the customer. Rates, terms, and conditions of service contained in this document which are not inconsistent with the written contract shall also apply.
3. Use of the interstate services of McLeodUSA constitutes acceptance of the current version of the rates, terms, and conditions as posted on McLeodUSA’s website (except for those rates, and terms and conditions, governed by written contract as set forth above). These rates, terms, and conditions of service may be modified from time to time in the sole discretion of McLeodUSA, consistent with applicable legal requirements. Continued use of McLeodUSA services constitutes acceptance of the modified rates, terms, and conditions of service as posted.
4. McLeodUSA’s services are provided subject to the availability of facilities and subject to the applicable terms and conditions. Services provided by McLeodUSA may be connected with services or facilities of other carriers, or may be provided over facilities provided by carriers other than McLeodUSA. Service provided by McLeodUSA, however, is not a part of a joint undertaking with any other carrier providing telecommunications channels, facilities, or services.
5. McLeodUSA reserves the right to discontinue service when the Customer is using the service in violation of the provisions of the applicable terms and conditions, in an unlawful manner, or in violation of regulatory requirements.
6. Customer shall comply with all laws, regulations, tariffs, and price lists governing the provisioning of Services. Services provided shall be used for lawful purposes for which the Services are technically suited consistent with the transmission and switching parameters of the telecommunications facilities utilized and the Services description in the Agreement and other applicable documents. McLeodUSA’s services are provided subject to the condition that they will not be used for any unlawful and/or fraudulent purpose. Services will not be furnished if

any law enforcement agency, acting within its jurisdiction, advises McLeodUSA that such services are being used or are likely to be used in violation of the law and/or in a fraudulent manner. If McLeodUSA receives other evidence giving reasonable cause to believe that such services are being used or are likely to be used for unlawful and/or fraudulent purposes, it may either discontinue or deny the services and/or refer the matter to the appropriate law enforcement agency in accordance with law.

7. No Customer shall use any service mark or trademark of McLeodUSA or refer to McLeodUSA in connection with any product, equipment promotion, or publication of the Customer without the prior written consent of McLeodUSA.
8. MCLEODUSA SHALL NOT BE LIABLE TO CUSTOMER FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING BUT NOT LIMITED TO ANY LOSS OF USE, LOSS OF BUSINESS, OR LOSS OF PROFIT. In no event shall McLeodUSA be liable for the acts, omissions, or delays imposed by third-party vendors to McLeodUSA as long as McLeodUSA has made reasonable efforts to obtain the necessary services on a timely basis. Any McLeodUSA liability to Customer for any damages of any kind under this Agreement shall not exceed, in amount, a pro-rate share of the charges for the service involved; and these damages will apply only if there is a service interruption lasting at least 24 hours. Remedies under this provision are exclusive and limited to those expressly described herein. **NO WARRANTIES.** THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
9. Customer shall remain responsible for payment of calling card usage, irrespective of any actual or alleged unauthorized or fraudulent use. McLeodUSA shall use reasonable efforts to obtain a credit from its carrier for all fraudulent or unauthorized usage. McLeodUSA reserves the right to terminate Services for a user who uses the card for unauthorized purposes or otherwise misuses the Service, or where in the carrier's judgment there is sufficient risk of fraudulent use.
10. McLeodUSA shall not be liable for, and shall be fully indemnified and held harmless by, customers against any claim or loss, expense or damage, for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name, service mark, or proprietary or creative right, or any other injury to any person, property, or entity arising out of the material, data, or information transmitted.
11. McLeodUSA may require from any Customer or prospective Customer a reasonable deposit to be held as a guarantee for the payment of charges. Any applicant whose credit record is not satisfactory may be required to pay a deposit. In its calculation creditworthiness, McLeodUSA may use trading banking references, credit reports, and any other pertinent information. Deposit

requirements may be increased if, in the opinion of McLeodUSA, the Customer's usage characteristics or circumstances warrant. The deposit may be refunded or credited after at least twelve (12) consecutive months of prompt payment unless McLeodUSA has information which indicates the deposit is necessary to ensure payment.

12. Payments made after the due date, and not in dispute, are subject to forfeiture of Volume Discounts (where applicable). In addition, when the bill is over thirty (30) days in arrears from the due date, late payment charges may be assessed. A check service charge will be assessed for any reason a check tendered to McLeodUSA by a Customer as payment for a tariffed service is returned to McLeodUSA or is not in an acceptable form. The check charge will be twenty-five dollars (\$25.00) per check.
13. A Customer is also liable for any legal fees incurred by McLeodUSA in the process of collecting a past-due amount. The amount of these fees can be determined by the officers of a court if the proceedings are fully litigated. If the Customer acquiesces to McLeodUSA's demand for payment before a judgment is rendered, McLeodUSA will bill the delinquent Customer for costs incurred to that point. The Customer is entitled to a statement of legal fees that are being assessed.
14. Any governmental assessments, fees, licenses, or other similar taxes or fees imposed upon McLeodUSA on a per-call basis shall be charged to Customers receiving McLeodUSA's service within the territorial limits of the governmental authority imposing such taxes and fees. Such taxes and fees will be allocated among such Customers uniformly on the basis of Customers' monthly charges for the types of service made subject to the taxes or fees. Such taxes and fees will be separately stated on bills.
15. Inquiries, general questions, or complaints may be directed informally to McLeodUSA by telephone, in person, or in writing at McLeodUSA's office located at One Martha's Way, P.O. Box 3177, Hiawatha, Iowa 52233-3177. Business customers can reach McLeodUSA's customer service department by dialing Toll Free: 1-800-593-1177. Residential customers can reach McLeod's customer service department by dialing Toll Free: 1-800-500-3543. McLeodUSA's customer service department accepts calls on a twenty-four-hour-a-day basis. Complaints concerning the charges, practices, facilities, or services of McLeodUSA will be investigated promptly and thoroughly. McLeodUSA will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable McLeodUSA to review and analyze its procedures and actions. Customers may file with the Federal Communications Commission for resolution of disputes according to the procedures found at [www.fcc.gov](http://www.fcc.gov).

16. Prior to the disconnection of service, McLeodUSA shall, to the extent feasible, provide a written notice to the Customer setting forth the reason for disconnection and the final date by which the account is to be settled or specific action taken. The notice shall be considered rendered when deposited in the U.S. Mail with postage prepaid. If delivery is by other than U.S. Mail, the notice shall be considered rendered when delivered to the last known address of the person responsible for payment for the service. The notice will specify (800) 593-1177 or (800) 500-3543 as a Toll Free number at which a McLeodUSA representative can be reached to provide additional information about the disconnection.

Service may be refused, disconnected, or suspended: (1) Without notice if a condition on the Customer's premises is determined by McLeodUSA to be hazardous; (2) Without notice if the Customer uses the service in such a manner as to adversely affect McLeodUSA's equipment or McLeodUSA's service to others; (3) Without notice if equipment furnished, leased, or owned by McLeodUSA is subject to tampering; (4) Without notice if there is unauthorized use. Unauthorized use includes, without limitation, use or attempted use for an unlawful purpose and/or use or attempted use in any fraudulent manner.

17. All services are offered subject to availability, which may vary by geographic area and may depend on the availability of facilities (either owned by or leased to McLeodUSA). Some services are not available in all areas.
18. McLeodUSA's policy is to limit retroactive adjustments for billing errors to 90-days prior to the date the error is discovered.

Important Notes:

1. **For Business Customers:** The rates and charges shown here are the standard rates and charges available to customers meeting McLeodUSA's requirements. Based on market conditions, the use of dedicated access facilities, usage characteristics, bundling of services, and term and volume commitments, other rates may be available to your business. In such cases, those other rates will supersede the rates shown here. Please contact your McLeodUSA Sales Representative.
2. **For All Customers:** Subject to applicable limitations in customer contracts, McLeodUSA may adjust its rates and charges in response to regulatory changes made by state or federal governmental or quasi-governmental authorities. Further, certain surcharges may be applied to customer rates in a manner similar to surcharges applied by other providers. Examples of such charges include, but are not limited to, charges to recover contributions to the Federal Universal Service Fund (FUSF), the Primary Interexchange Carrier Charge (PICC), local number portability (LNP) end user charge, End User Common Line (EUCL) charges, and compensation to payphone service providers for use of payphones by McLeodUSA customers. Application of PICC and payphone surcharges is set forth in this document. LNP charges and FUSF charges can vary and may be shown on customer's bill if they are not included in the package price. LNP charges are included in the Preferred Advantage® package price with the exception of Colorado. LNP is \$0.43 per line in Colorado. EUCL charges are contained in McLeodUSA's federal access tariff, on file with the FCC.
3. **For All Customers:** Initial PIC/LPIC selections will be processed at no charge to the Customer. However, a non-recurring \$5.00 charge shall be applicable to all subsequent changes. If a PIC/LPIC change is initiated by an IXC on behalf of the Customer, and the Customer denies having made a change, and the IXC is unable to produce documentation of the change with a letter of agency signed by the Customer; then the Customer will be reassigned to its previously selected PIC/LPIC and the charge will be assessed to the IXC.

4. **For All Customers:** Pursuant to 47 C.F.R. Section 64.1603, you are notified that the telephone number from which you are calling, and your name, may be identified to the called party, if that called party subscribes to Caller ID or a similar service. This identification can generally be blocked by dialing \*67 (or 1167 from a rotary or pulse-dialing telephone) prior to placing the call. In circumstances where the calling party subscribes to “per line” Caller ID blocking, the calling number and/or name can generally be transmitted by dialing \*82 (or 1182 from a rotary or pulse-dialing telephone) prior to placing the call. For ANI or charge number services for which such privacy is not provided, ANI or billing information shall not be reused or sold without first notifying the subscriber and obtaining the subscriber’s consent. If you have questions about Caller ID or blocking the transmission of names and telephone numbers, please call your McLeodUSA Customer Service representative.

5 **For All Existing Customers as of 01/01/09:** Account Service Fee:  
The monthly Account Service Fee is assessed on accounts each month when the “total current charges” are below \$10.00 for the month.

Residential: \$2.99 per account  
Business: \$4.99 per account

6 **For All Existing Customers as of 01/01/09:** Access Recovery Surcharge:  
The Access Recovery Surcharge (ARS) is not a fixed monthly recurring charge. Rather, the ARS is a percentage of the customer bill based on the total amount spent on services, less any taxes, surcharges or other non-qualifying fees. This fee is used to offset increased McLeodUSA expenses caused by a regulatory change. Specifically, the charge will recover the costs related to recent increases in our costs of gaining access to incumbent networks. This fee is not a tax or charge imposed by a government entity. The ARS is calculated by application of a percentage to each customer's total monthly recurring charges for all services (MRC). The ARS percentage to be applied will be determined by the customer's total MRCs on its monthly invoice, based on the schedule outlined below.

Customer Account Monthly Recurring ARS

MRC Revenue Tier	Charge %
\$0.00 to \$200.00	10.00%
\$200.01 to \$400.00	9.00%
\$400.01 to \$500.00	8.00%
\$500.01 to \$1000.00	5.00%
\$1,000.01 to \$1,500.00	4.00%
\$1,500.01 to \$2,500.00	3.00%
\$2,500.01 to Unlimited	0.00%

7. **For All Customers: Toll Free Fee:**

A monthly recurring \$1.00 Toll Free Fee will be applied to each Toll Free number that is active in the McLeodUSA Resporg at the time of invoicing.

Also, an Order Charge will apply per order on Toll Free ANIs for, but not limited to, the following actions: Adding a Toll Free number, porting a Toll Free number, disconnecting a Toll Free number, changes such as area of service, POTS change, PIN change, blocking certain numbers or allowing certain numbers. The Order Charge rate is \$20.00 per order or the rate located in the state Local Tariff, whichever is higher.

8. **For All Customers: Local Number Portability (LNP):**

General Description:

LNP allows, where facilities permit:

(a) a local exchange telephone service customer to maintain the same Directory Number when changing from one telecommunications service provider to another while remaining at the same location; and

(b) callers to complete calls to numbers that have been ported. This capability has been activated on a switch specific basis as specified in the Local Exchange Routing Guide (LERG) and/or the National Exchange Carrier Association Inc., FCC No. 4 tariff.

Local Number Portability (LNP) Surcharge:

The Local Number Portability Surcharge (LNPS) recovers the Company's costs directly related to the providing long term number portability. It is billed on a monthly basis to all end users, access customers, unbundled switch port customers, and resale customer, except for those customers who participate in the Lifeline Assistance Program.

State	Per Line	Per T1	Per ISDN-PRI
Arkansas	\$0.28	\$2.52	\$1.40
Arizona	\$0.43	\$3.87	\$2.15
Colorado	\$0.43	\$3.87	\$2.15
Idaho	\$0.43	\$3.87	\$2.15
Illinois	\$0.28	\$2.52	\$1.40
Indiana	\$0.28	\$2.52	\$1.40
Iowa	\$0.43	\$3.87	\$2.15
Kansas	\$0.28	\$2.52	\$1.40
Michigan	\$0.28	\$2.52	\$1.40
Minnesota	\$0.43	\$3.87	\$2.15
Missouri	\$0.28	\$2.52	\$1.40
Montana	\$0.43	\$3.87	\$2.15
Nebraska	\$0.43	\$3.87	\$2.15
New Mexico	\$0.43	\$3.87	\$2.15

North Dakota	\$0.43	\$3.87	\$2.15
Ohio	\$0.28	\$2.52	\$1.40
Oklahoma	\$0.28	\$2.52	\$1.40
Oregon	\$0.43	\$3.87	\$2.15
South Dakota	\$0.43	\$3.87	\$2.15
Texas	\$0.28	\$2.52	\$1.40
Utah	\$0.43	\$3.87	\$2.15
Washington	\$0.43	\$3.87	\$2.15
Wisconsin	\$0.28	\$2.52	\$1.40
Wyoming	\$0.43	\$3.87	\$2.15

9. **For Business Customers: Charges Based on Duration of Use:**  
Each call is rated and billed in whole cents according to the following conventions:  
For any long distance services offered by McLeodUSA if the computed charge for a call includes a fraction of a cent, the fraction is rounded up to the next whole cent.  
Exceptions. Special rounding arrangements may be made through contractual arrangements.

10. **For Business Customers: Invoice Options**

A Business Customer's invoice information is presented electronically via the Internet with e-mail notification to the Customer. In addition, a summary with a remittance slip is presented on paper via standard mail. Both of these options are available at no charge to the Customer. Should the Customer choose to receive by mail, a paper invoice or electronic version on CD in addition to the on-line invoice and summary, the Customer may be responsible for a monthly charge as indicated in the rate section following. This billing service is independent of additional paper invoices, documents or other Company services that provide specific call detail information or other data not normally provided in the invoice as rendered. Upon Customer request, additional copies of invoice or bill reprints will be provided, if available, at the per page rates as listed below as well as an additional service fee per copy or reprint requested. If the Customer elects to receive the additional copy or reprint in CD format, only the CD Invoicing fee will apply.

Rates:

A customer can choose a summary with a remittance slip at no charge. All other paper or CD invoice charges are as follows:

Number of Sheets	Charge Amount
Summary	\$0.00
1 to 4	\$7.00
5 to 19	\$12.00
20 to 49	\$17.00
50 to 99	\$25.00
100 or more	\$30.00

Additional Charges	Charge Amount
CD Invoicing	\$15.00
Service Fee	\$10.00

## **1.0 Business Customers - Preferred Advantage® Long Distance Service**

The Preferred Advantage® Long Distance service is available to business customers in states where McLeodUSA offers local telecommunications service. Customers are unable to purchase long distance packages for customer locations in states McLeodUSA does not offer local telecommunications services.

McLeodUSA long distance services are Interexchange telephone services that allow customers to originate calls from their telephone line and terminate calls to domestic (intrastate and interstate) and international points. The long distance service minutes included in the Preferred Advantage® long distance service packages apply to domestic intrastate calls, and to domestic interstate and to international calls as specified by McLeodUSA pursuant to federal regulation. Long Distance Packages exclude toll free, calling card, conference calling and international usage. Customers not subscribing to a long distance package shall pay the overage rate per minute for all calls. Customers will be required to choose McLeodUSA as their Primary Interexchange Carrier (PIC) for both Interstate and Intrastate long distance service. Where Customer's local service is provided by McLeodUSA, McLeodUSA offers reduced long distance pricing to eligible customers on a nondiscriminatory basis provided all Customer's local lines at a Customer location are served by McLeodUSA.

### **Preferred Advantage® Outbound Long Distance Rates:**

Outbound interstate calls from any domestic point terminating to the 48 contiguous states and the non-contiguous areas of Alaska, Hawaii, Canada, CNMI, Guam Puerto Rico and U.S. Virgin Islands are billed in increments of 6 seconds at the rates noted in the applicable rate table below. All long distance calls will be recorded and all calls billed using the Overage Rate minutes will be billed in 6 second increments for business customers. **Note:** The packages of minutes listed below include both intrastate and interstate calls, and that the blended package rate covers both types of calls.

**Rate Table 1.1 - Preferred Advantage® Outbound Long Distance Rates for Customers without McLeodUSA Preferred Advantage® Local Line Package in the states of AZ, CO, ID, MN, ND, NM and SD**

Business Preferred Advantage® Long Distance Without Local	Monthly Rate	Overage Rate/Minute
No Package	N/A	\$0.120
100 anytime LD minutes	\$11.00	\$0.120
200 anytime LD minutes	\$21.00	\$0.115
500 anytime LD minutes	\$50.00	\$0.110
1000 anytime LD minutes	\$95.00	\$0.105
2000 anytime LD minutes	\$180.00	\$0.100
3000 anytime LD minutes	\$255.00	\$0.095
5000 anytime LD minutes	\$400.00	\$0.090

**Rate Table 1.2 - Preferred Advantage® Outbound Long Distance Rates For Customers without McLeodUSA Preferred Advantage® Local Line Package in the states of AR, IA, MO, MT, NE, OK, OR, TX, UT, WA and WY**

Business Preferred Advantage® Long Distance Without Local	Monthly Rate	Overage Rate/Minute
No Package	N/A	\$0.120
100 anytime LD minutes	\$9.80	\$0.120
200 anytime LD minutes	\$18.60	\$0.115
500 anytime LD minutes	\$44.00	\$0.110
1000 anytime LD minutes	\$83.00	\$0.105
2000 anytime LD minutes	\$156.00	\$0.100
3000 anytime LD minutes	\$219.00	\$0.095
5000 anytime LD minutes	\$340.00	\$0.090

**Rate Table 1.3 - Preferred Advantage® Outbound Long Distance Rates For Customers without McLeodUSA Preferred Advantage® Local Line Package in the states of Rates for IL, IN, KS, MI, OH and WI**

Business Preferred Advantage® Long Distance Without Local	Monthly Rate	Overage Rate/Minute
No Package	N/A	\$0.120
100 anytime LD minutes	\$7.00	\$0.120
200 anytime LD minutes	\$13.00	\$0.115
500 anytime LD minutes	\$30.00	\$0.110
1000 anytime LD minutes	\$55.00	\$0.105
2000 anytime LD minutes	\$100.00	\$0.100
3000 anytime LD minutes	\$141.00	\$0.095
5000 anytime LD minutes	\$225.00	\$0.090

**Rate Table 1.4 - Preferred Advantage® Outbound Long Distance Rates for Customers with Local Service Provided by McLeodUSA in the states of AZ, CO, ID, MN, ND, NM and SD**

Business Preferred Advantage® Long Distance with Local	Monthly Rate	Overage Rate/Minute
No Package	N/A	\$0.120
100 anytime LD minutes	\$6.64	\$0.120
200 anytime LD minutes	\$12.68	\$0.115
500 anytime LD minutes	\$30.18	\$0.110
1000 anytime LD minutes	\$60.22	\$0.105
2000 anytime LD minutes	\$119.53	\$0.100
3000 anytime LD minutes	\$178.57	\$0.095
5000 anytime LD minutes	\$297.02	\$0.090

**Rate Table 1.5 - Preferred Advantage® Outbound Long Distance Rates for Customers with Local Service Provided by McLeodUSA in the states of AR, IA, MO, MT, NE, OK, OR, TX, UT, WA and WY**

Business Preferred Advantage® Long Distance with Local	Monthly Rate	Overage Rate/Minute
No Package	N/A	\$0.120
100 anytime LD minutes	\$6.31	\$0.120
200 anytime LD minutes	\$11.97	\$0.115
500 anytime LD minutes	\$28.31	\$0.110
1000 anytime LD minutes	\$56.07	\$0.105
2000 anytime LD minutes	\$110.41	\$0.100
3000 anytime LD minutes	\$164.87	\$0.095
5000 anytime LD minutes	\$269.08	\$0.090

**Rate Table 1.6 - Preferred Advantage® Outbound Long Distance Rates for Customers with Local Service Provided by McLeodUSA in the states of IL, IN, KS, MI, OH and WI**

Business Preferred Advantage® Long Distance with Local	Monthly Rate	Overage Rate/Minute
No Package	N/A	\$0.120
100 anytime LD minutes	\$5.12	\$0.120
200 anytime LD minutes	\$9.50	\$0.115
500 anytime LD minutes	\$21.93	\$0.110
1000 anytime LD minutes	\$43.83	\$0.105
2000 anytime LD minutes	\$84.08	\$0.100
3000 anytime LD minutes	\$125.77	\$0.095
5000 anytime LD minutes	\$208.92	\$0.090

**Preferred Advantage® Domestic Calling Card:**

Outbound interstate calls will be billed in 30-second initial increments and 6-second additional increments. Outbound interstate calls from any domestic point terminating to any other domestic point: \$0.17/min, Calling Card calls terminating to Alaska, Hawaii, Canada, will be billed at \$0.20/min. Calling Card calls terminating to CNMI, Guam, Puerto Rico and U.S. Virgin Islands will be billed at \$0.40/min.

Calling Card International Origination will be billed in full minute increments at the rates shown in Rate Table 5.1, plus a \$2.50 surcharge per call.

**Preferred Advantage® International Land Line and Mobile Termination Long Distance Rates:**

Outbound international calls will be charged according to the international rates set forth in Rate Table 2.1.A. Calls will be billed in 30-second initial increments and 6-second additional increments unless specified. In addition, a surcharge of \$1.50 per call will apply.

Calls to Mexico:

Land Line Termination: \$0.2424 per minute, billed in full minute increments;

Mobile Termination: \$2424 per minute, billed in full minute increments.

Calls to Mexico City:

Land Line Termination: \$0.0573 per minute, billed in full minute increments;

Mobile Termination: \$0.0671 per minute, billed in full minute increments.

Calls to other international locations:

**Rate Table 2.1.A**

Country	Land Line Termination		Mobile Termination	
	1st 30 sec	Ea. add'l 6 sec	1 <sup>st</sup> 30 sec	Ea. add'l 6 sec
AFGHANISTAN	\$0.7450	\$0.1490	\$0.7450	\$0.1490
ALBANIA	\$0.3690	\$0.0738	\$0.3690	\$0.0738
ALGERIA	\$0.2250	\$0.0450	\$0.2250	\$0.0450
AMERICAN SAMOA	\$0.1006	\$0.0201	N/A	N/A
ANDORRA	\$0.1395	\$0.0279	\$0.1979	\$0.0396
ANGOLA	\$0.4725	\$0.0945	\$0.4725	\$0.0945
ANTARCTICA	\$0.5581	\$0.1116	N/A	N/A
ARGENTINA	\$0.1755	\$0.0351	\$0.1755	\$0.0351
ARMENIA	\$0.2565	\$0.0513	\$0.3132	\$0.0626
ARUBA	\$0.1800	\$0.0360	N/A	N/A
ASCENSION ISLAND	\$0.7289	\$0.1458	N/A	N/A
AUSTRALIA	\$0.0450	\$0.0090	\$0.2325	\$0.0465
AUSTRIA	\$0.0760	\$0.0152	\$0.2497	\$0.0499
AZERBAIJAN	\$0.3690	\$0.0738	\$0.3690	\$0.0738
BAHRAIN	\$0.3150	\$0.0630	\$0.3150	\$0.0630
BANGLADESH	\$0.4455	\$0.0891	\$0.4455	\$0.0891
BELARUS	\$0.2501	\$0.0500	\$0.2728	\$0.0546

BELGIUM	\$0.0720	\$0.0144	\$0.2753	\$0.0551
BELIZE	\$0.2745	\$0.0549	\$0.2745	\$0.0549
BENIN	\$0.2790	\$0.0558	\$0.1845	\$0.0369
BHUTAN	\$0.6255	\$0.1251	N/A	N/A
BOLIVIA	\$0.2745	\$0.0549	\$0.2745	\$0.0549
BOSNIA	\$0.2190	\$0.0438	\$0.2707	\$0.0541
BOTSWANA	\$0.2700	\$0.0540	\$0.1445	\$0.0289
BRAZIL	\$0.1475	\$0.0295	\$0.2093	\$0.0419
BRUNEI	\$0.2790	\$0.0558	\$0.2790	\$0.0558
BULGARIA	\$0.1980	\$0.0396	\$0.2349	\$0.0470
BURKINA FASO	\$0.1937	\$0.0387	N/A	N/A
BURUNDI	\$0.5985	\$0.1197	\$0.5985	\$0.1197
CAMBODIA	\$0.7380	\$0.1476	\$0.7380	\$0.1476
CAMEROON	\$0.3645	\$0.0729	\$0.3645	\$0.0729
CAPE VERDE ISLANDS	\$0.3310	\$0.0662	N/A	N/A
CENTRAL AFRICAN REPUBLIC	\$0.2203	\$0.0441	N/A	N/A
CHAD	\$0.8415	\$0.1683	\$0.8415	\$0.1683
CHILE	\$0.1215	\$0.0243	\$0.2036	\$0.0407
CHINA	\$0.1950	\$0.0390	\$0.1950	\$0.0390
CHRISTMAS ISLAND	\$0.2030	\$0.0406	N/A	N/A
COCOS ISLANDS	\$0.2030	\$0.0406	N/A	N/A
COLOMBIA	\$0.1710	\$0.0342	\$0.1710	\$0.0342
COMOROS	\$1.0700	\$0.2140	\$1.0700	\$0.2140
CONGO	\$0.3735	\$0.0747	N/A	N/A
COOK ISLANDS	\$3.5782	\$0.7156	\$3.5782	\$0.7156
COSTA RICA	\$0.0706	\$0.0141	\$0.0909	\$0.0182
CROATIA	\$0.1755	\$0.0351	\$0.2423	\$0.0485
CUBA	\$1.0895	\$0.2179	\$1.0895	\$0.2179
CYPRUS	\$0.1890	\$0.0378	\$0.1890	\$0.0378
CZECH REPUBLIC	\$0.0327	\$0.0065	\$0.2067	\$0.0413
DENMARK	\$0.0765	\$0.0153	\$0.2419	\$0.0484
DIEGO GARCIA	\$1.7657	\$0.3531	N/A	N/A
DJIBOUTI	\$0.3571	\$0.0714	\$0.6079	\$0.1216
EAST TIMOR	\$1.0175	\$0.2035	N/A	N/A
ECUADOR	\$0.2150	\$0.0430	\$0.2150	\$0.0430
EGYPT	\$0.3285	\$0.0657	\$0.3285	\$0.0657
EL SALVADOR	\$0.1427	\$0.0285	\$0.1503	\$0.0301
EQUATORIAL GUINEA	\$0.3290	\$0.0658	N/A	N/A
ERITREA	\$0.5310	\$0.1062	N/A	N/A
ESTONIA	\$0.2700	\$0.0540	\$0.2700	\$0.0540
ETHIOPIA	\$0.5265	\$0.1053	\$0.5167	\$0.1033
FAEROES ISLAND	\$0.1584	\$0.0317	N/A	N/A
FALKLAND ISLANDS	\$0.7423	\$0.1485	N/A	N/A
FIJI ISLANDS	\$0.3375	\$0.0675	\$0.3375	\$0.0675
FINLAND	\$0.0855	\$0.0171	\$0.2230	\$0.0446
FRANCE	\$0.1245	\$0.0249	\$0.2277	\$0.0455

FRENCH ANTILLES MARTINIQUE	\$0.1489	\$0.0298	\$0.1538	\$0.0308
FRENCH GUIANA	\$0.1970	\$0.0394	N/A	N/A
FRENCH POLYNESIA	\$0.2861	\$0.0572	N/A	N/A
GABON REPUBLIC	\$0.1787	\$0.0357	\$0.1924	\$0.0385
GAMBIA	\$0.2525	\$0.0505	\$0.2660	\$0.0532
GEORGIA	\$0.3465	\$0.0693	\$0.3465	\$0.0693
GERMANY	\$0.2356	\$0.0471	\$0.2620	\$0.0524
GHANA	\$0.2250	\$0.0450	\$0.2250	\$0.0450
GIBRALTAR	\$0.3420	\$0.0684	\$0.3420	\$0.0684
GREECE	\$0.1395	\$0.0279	\$0.1889	\$0.0378
GREENLAND	\$0.6949	\$0.1390	\$0.6949	\$0.1390
GUADELOUPE	\$0.2070	\$0.0414	\$0.2575	\$0.0515
GUATEMALA	\$0.1755	\$0.0351	\$0.1755	\$0.0351
GUINEA	\$0.9267	\$0.1853	\$1.4865	\$0.2973
GUYANA	\$0.3645	\$0.0729	\$0.3671	\$0.0734
HAITI	\$0.2835	\$0.0567	\$0.3220	\$0.0644
HONDURAS	\$0.3614	\$0.0723	\$0.3695	\$0.0739
HONG KONG	\$0.1079	\$0.0216	\$0.1079	\$0.0216
HUNGARY	\$0.1710	\$0.0342	\$0.2632	\$0.0526
ICELAND	\$0.1665	\$0.0333	\$0.2676	\$0.0535
INDIA	\$0.2950	\$0.0590	\$0.2950	\$0.0590
INDONESIA	\$0.2160	\$0.0432	\$0.2160	\$0.0432
INMARSAT	\$6.1570	\$1.2314	N/A	N/A
INTERNATIONAL NETWORKS	\$1.3290	\$0.2658	N/A	N/A
IRAN	\$0.4410	\$0.0882	\$0.4410	\$0.0882
IRAQ	\$0.7154	\$0.1431	N/A	N/A
IRELAND	\$0.0450	\$0.0090	\$0.2450	\$0.0490
IRIDIUM	\$2.0639	\$0.4128	N/A	N/A
ISRAEL	\$0.1125	\$0.0225	\$0.1125	\$0.0225
ITALY	\$0.0765	\$0.0153	\$0.2889	\$0.0578
IVORY COAST	\$0.2055	\$0.0411	\$0.2432	\$0.0486
JAPAN	\$0.0750	\$0.0150	\$0.2132	\$0.0426
JORDAN	\$0.3285	\$0.0657	\$0.3285	\$0.0657
KAZAKHSTAN	\$0.2835	\$0.0567	\$1.1399	\$0.2280
KENYA	\$0.3240	\$0.0648	\$0.3857	\$0.0771
KIRIBATI GILBERT ISLAND	\$0.7657	\$0.1531	\$1.5197	\$0.3039
KOREA NORTH	\$0.6792	\$0.1358	N/A	N/A
KOREA SOUTH	\$0.0255	\$0.0051	\$0.0795	\$0.0159
KUWAIT	\$0.3420	\$0.0684	\$0.3420	\$0.0684
KYRGYZSTAN	\$0.3690	\$0.0738	\$0.3690	\$0.0738
LAOS	\$0.8370	\$0.1674	N/A	N/A
LATVIA	\$0.2700	\$0.0540	\$0.2700	\$0.0540
LEBANON	\$0.3870	\$0.0774	\$0.3870	\$0.0774
LESOTHO	\$0.1031	\$0.0206	N/A	N/A
LIBERIA	\$0.2115	\$0.0423	\$0.2115	\$0.0423
LIBYA	\$0.3105	\$0.0621	\$0.3105	\$0.0621

LIECHTENSTEIN	\$0.1125	\$0.0225	\$0.1140	\$0.0228
LITHUANIA	\$0.2700	\$0.0540	\$0.2700	\$0.0540
LUXEMBOURG	\$0.0855	\$0.0171	\$0.2000	\$0.0400
MACAO	\$0.0816	\$0.0163	\$0.0781	\$0.0156
MACEDONIA	\$0.2462	\$0.0492	\$0.3547	\$0.0709
MADAGASCAR	\$0.7200	\$0.1440	\$0.7200	\$0.1440
MALAWI	\$0.2385	\$0.0477	\$0.2385	\$0.0477
MALAYSIA	\$0.1530	\$0.0306	\$0.1530	\$0.0306
MALDIVES REPUBLIC	\$0.4225	\$0.0845	\$0.9768	\$0.1954
MALI REPUBLIC	\$0.2698	\$0.0540	N/A	N/A
MALTA REPUBLIC	\$0.1736	\$0.0347	\$0.2276	\$0.0455
MARSHALL ISLANDS	\$0.5112	\$0.1022	N/A	N/A
MAURITANIA	\$0.3825	\$0.0765	N/A	N/A
MAURITIUS	\$0.4185	\$0.0837	N/A	N/A
MAYOTTE ISLANDS	\$0.2613	\$0.0523	\$0.4915	\$0.0983
MEXICO (see rates above)				
MICRONESIA	\$0.5187	\$0.1037	N/A	N/A
MOLDOVA	\$0.3690	\$0.0738	\$0.3690	\$0.0738
MONACO	\$0.0855	\$0.0171	\$0.3479	\$0.0696
MONGOLIA	\$0.5760	\$0.1152	N/A	N/A
MOROCCO	\$0.2737	\$0.0547	\$0.3583	\$0.0717
MOZAMBIQUE	\$0.4275	\$0.0855	\$0.4275	\$0.0855
MYANMAR FORMERLY BURMA	\$0.4521	\$0.0904	N/A	N/A
NAMIBIA	\$0.3060	\$0.0612	\$0.3060	\$0.0612
NAURU	\$1.5095	\$0.3019	\$1.5095	\$0.3019
NEPAL	\$0.4320	\$0.0864	\$0.4115	\$0.0823
NETHERLANDS	\$0.0675	\$0.0135	\$0.3387	\$0.0677
NETHERLANDS ANTILLES	\$0.1800	\$0.0360	\$0.2259	\$0.0452
NEW CALEDONIA	\$0.3511	\$0.0702	N/A	N/A
NEW ZEALAND	\$0.0240	\$0.0048	\$0.2710	\$0.0542
NICARAGUA	\$0.2745	\$0.0549	\$0.2745	\$0.0549
NIGER REPUBLIC	\$0.1788	\$0.0358	\$0.1806	\$0.0361
NIGERIA	\$0.3780	\$0.0756	\$0.3780	\$0.0756
NIUE ISLAND	\$1.6707	\$0.3341	\$1.6707	\$0.3341
NORWAY	\$0.0675	\$0.0135	\$0.2036	\$0.0407
OMAN	\$0.3465	\$0.0693	\$0.3465	\$0.0693
PAKISTAN	\$0.4185	\$0.0837	\$0.4185	\$0.0837
PALAU REPUBLIC	\$0.4346	\$0.0869	N/A	N/A
PALASTINE	\$0.0360	\$0.0072	\$0.0962	\$0.0192
PANAMA	\$0.2160	\$0.0432	\$0.2539	\$0.0508
PAPUA NEW GUINEA	\$0.3045	\$0.0609	\$0.8717	\$0.1743
PARAGUAY	\$0.3060	\$0.0612	\$0.3060	\$0.0612
PERU	\$0.2295	\$0.0459	\$0.3010	\$0.0602
PHILIPPINES	\$0.2097	\$0.0419	\$0.2581	\$0.0516
POLAND	\$0.1485	\$0.0297	\$0.2689	\$0.0538
PORTUGAL	\$0.0950	\$0.0190	\$0.2544	\$0.0509

QATAR	\$0.3762	\$0.0752	\$0.4547	\$0.0909
REUNION ISLAND	\$0.2235	\$0.0447	\$0.4382	\$0.0876
ROMANIA	\$0.2565	\$0.0513	\$0.3017	\$0.0603
RUSSIA	\$0.1665	\$0.0333	\$0.1665	\$0.0333
RWANDA	\$0.4230	\$0.0846	\$0.1924	\$0.0385
SAINT HELENA	\$0.7530	\$0.1506	N/A	N/A
SAINT PIERRE MIQUELON	\$0.2443	\$0.0489	N/A	N/A
SAN MARINO	\$0.0630	\$0.0126	\$0.7870	\$0.1574
SAO TOME	\$1.5650	\$0.3130	N/A	N/A
SAUDI ARABIA	\$0.2492	\$0.0498	\$0.3198	\$0.0640
SENEGAL REPUBLIC	\$0.2512	\$0.0502	\$0.2804	\$0.0561
SEYCHELLES ISLANDS	\$0.2540	\$0.0508	\$0.2540	\$0.0508
SIERRA LEONE	\$0.4023	\$0.0805	\$0.4343	\$0.0869
SINGAPORE	\$0.1170	\$0.0234	\$0.1170	\$0.0234
SLOVAKIA	\$0.1250	\$0.0250	\$0.2563	\$0.0513
SLOVENIA	\$0.1890	\$0.0378	\$0.2752	\$0.0550
SOLOMON ISLANDS	\$1.0307	\$0.2061	\$1.2911	\$0.2582
SOMALIA	\$0.8907	\$0.1781	N/A	N/A
SOUTH AFRICA	\$0.0841	\$0.0168	\$0.2615	\$0.0523
SPAIN	\$0.0900	\$0.0180	\$0.2717	\$0.0543
SRI LANKA	\$0.2160	\$0.0432	\$0.2160	\$0.0432
SUDAN	\$0.4590	\$0.0918	\$0.4590	\$0.0918
SURINAME	\$0.4545	\$0.0909	\$0.4545	\$0.0909
SWAZILAND	\$0.2520	\$0.0504	\$0.2520	\$0.0504
SWEDEN	\$0.0495	\$0.0099	\$0.2412	\$0.0482
SWITZERLAND	\$0.0675	\$0.0135	\$0.3698	\$0.0740
SYRIAN ARAB REPUBLIC	\$0.4174	\$0.0835	N/A	N/A
TAIWAN	\$0.0750	\$0.0150	\$0.1069	\$0.0214
TAJIKSTAN	\$0.2436	\$0.0487	\$0.2436	\$0.0487
TANZANIA	\$0.3449	\$0.0690	N/A	N/A
THAILAND	\$0.2115	\$0.0423	\$0.2115	\$0.0423
TOEKLAU	\$0.8437	\$0.1687	\$0.8494	\$0.1699
TOGO	\$0.3825	\$0.0765	\$0.2482	\$0.0496
TONGA ISLANDS	\$0.3350	\$0.0670	\$0.3350	\$0.0670
TUNISIA	\$0.2912	\$0.0582	\$0.2966	\$0.0593
TURKEY	\$0.1890	\$0.0378	\$0.2450	\$0.0490
TURKMENISTAN	\$0.3135	\$0.0627	\$0.3135	\$0.0627
TUVALU	\$0.9745	\$0.1949	\$6.0639	\$1.2128
UGANDA	\$0.2565	\$0.0513	\$0.2565	\$0.0513
UKRAINE	\$0.2385	\$0.0477	\$0.2385	\$0.0477
UNITED ARAB EMIRATES	\$0.3058	\$0.0612	\$0.3131	\$0.0626
UNITED KINGDOM	\$0.0166	\$0.0033	\$0.2143	\$0.0429
URUGUAY	\$0.2565	\$0.0513	\$0.2565	\$0.0513
UZBEKISTAN	\$0.2835	\$0.0567	N/A	N/A
VANUATU REPUBLIC	\$3.4343	\$0.6869	\$3.4343	\$0.6869
VATICAN CITY	\$0.0357	\$0.0071	N/A	N/A

VENEZUELA	\$0.3030	\$0.0606	\$0.3030	\$0.0606
VIETNAM	\$0.4905	\$0.0981	\$0.4905	\$0.0981
WALLIS & FUTUNA	\$1.4843	\$0.2969	N/A	N/A
WESTERN SAMOA	\$0.3861	\$0.0772	N/A	N/A
YEMEN ARAB REPUBLIC	\$0.2067	\$0.0413	\$0.2345	\$0.0469
YUGOSLAVIA	\$0.2610	\$0.0522	\$0.2902	\$0.0580
ZAIRE REPUBLIC	\$0.3631	\$0.0726	\$0.3659	\$0.0732
ZAMBIA	\$0.3060	\$0.0612	N/A	N/A
ZANZIBAR	\$1.2455	\$0.2491	N/A	N/A
ZIMBABWE	\$0.2565	\$0.0513	\$0.2565	\$0.0513

“N/A” denotes service is not available to the area.

## 2.0 BUSINESS CUSTOMERS - In States Where Local Telecommunications Service Is Not Offered

### Domestic Interstate Long Distance Rates:

Outbound interstate calls from any domestic point terminating to the 48 contiguous states: \$0.1190/min, billed in increments of 6 seconds

Outbound interstate calls from any domestic point terminating to Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.2000/min, billed in increments of 6 seconds

Inbound (Toll Free) interstate calls from any domestic point in the 48 contiguous states: \$0.1190/min, billed in increments of 6 seconds

Inbound (Toll Free) interstate calls from Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.2000/min, billed in increments of 6 seconds

### International Long Distance Rates:

Calls to Canada: \$0.1500, billed in increments of 6 seconds

Inbound (toll-free) calls from Canada: \$0.2500, billed in increments of 6 seconds

Calls to Mexico: \$0.1900 per minute, billed in full minute increments.

Calls to other international locations:

**Rate Table 2.1.B**

Country	1st 30 sec	Ea. add'l 6 sec
AFGHANISTAN	\$0.8352	\$0.1670
ALBANIA	\$0.5850	\$0.1170
ALGERIA	\$0.3900	\$0.0780
AMERICAN SAMOA	\$0.3420	\$0.0684
ANDORRA	\$0.2850	\$0.0570
ANGOLA	\$0.6939	\$0.1388
ANGUILLA	\$0.3404	\$0.0684
ANTARCTICA	\$0.4684	\$0.0937
ANTARCTICA, Scott Base	\$0.4684	\$0.0937
ANTIGUA & BARBUDA	\$0.2191	\$0.0438
ARGENTINA	\$0.2894	\$0.0579
ARMENIA	\$0.6300	\$0.1260
ARUBA	\$0.2205	\$0.0441
ASCENSION ISLAND	\$0.5927	\$0.1185
AUSTRALIA	\$0.2115	\$0.0423
AUSTRIA	\$0.1697	\$0.0339
AZERBAIJAN	\$0.8200	\$0.1640
AZORES	\$0.2387	\$0.0477
BAHAMAS	\$0.1160	\$0.0232
BAHRAIN	\$0.3519	\$0.0704
BALEARIC ISLANDS	\$0.3580	\$0.0716
BANGLADESH	\$0.5936	\$0.1187
BARBADOS	\$0.2912	\$0.0582
BELARUS	\$0.3492	\$0.0698
BELGIUM	\$0.1665	\$0.0333

BELIZE	\$0.3312	\$0.0662
BENIN	\$0.3150	\$0.0630
BERMUDA	\$0.1371	\$0.0274
BHUTAN	\$0.8654	\$0.1731
BOLIVIA	\$0.3843	\$0.0769
BOSNIA-HERZEGOVINA	\$0.3861	\$0.0772
BOTSWANA	\$0.5150	\$0.1030
BRAZIL	\$0.2880	\$0.0576
BRITISH VIRGIN ISLANDS	\$0.2035	\$0.0407
BRUNEI	\$0.4131	\$0.0826
BULGARIA	\$0.3060	\$0.0612
BURKINA FASO	\$0.5100	\$0.1020
BURUNDI	\$1.2200	\$0.2440
CAMBODIA	\$0.8370	\$0.1674
CAMEROON	\$0.5300	\$0.1060
CANARY ISLANDS	\$0.3580	\$0.0716
CAPE VERDE ISLANDS	\$0.3924	\$0.0785
CAYMAN ISLANDS	\$0.1964	\$0.0393
CENTRAL AFRICAN REPUBLIC	\$0.9050	\$0.1810
CHAD	\$1.1565	\$0.2313
CHILE	\$0.2507	\$0.0501
CHINA	\$0.5490	\$0.1098
CHRISTMAS ISLAND	\$0.4684	\$0.0937
COCOS ISLANDS	\$0.4684	\$0.0937
COLOMBIA	\$0.3450	\$0.0690
COMOROS	\$1.4093	\$0.2819
CONGO	\$0.6450	\$0.1290
COOK ISLANDS	\$0.7740	\$0.1548
COSTA RICA	\$0.2655	\$0.0531
CROATIA	\$0.2610	\$0.0522
CUBA	\$1.2505	\$0.2501
CYPRUS	\$0.5150	\$0.1030
CZECH REPUBLIC	\$0.2454	\$0.0491
DENMARK	\$0.1665	\$0.0333
DIEGO GARCIA	\$1.0600	\$0.2120
DJIBOUTI	\$0.4631	\$0.0926
DOMINICA	\$0.2817	\$0.0563
DOMINICAN REPUBLIC	\$0.2020	\$0.0404
ECUADOR	\$0.3555	\$0.0711
EGYPT	\$0.3825	\$0.0765
EL SALVADOR	\$0.2925	\$0.0585
EQUATORIAL GUINEA	\$1.2200	\$0.2440
ERITREA	\$0.8150	\$0.1630
ESTONIA	\$0.4050	\$0.0810
ETHIOPIA	\$0.6450	\$0.1290
FAEROES ISLAND	\$0.3250	\$0.0650
FALKLAND ISLANDS	\$0.8200	\$0.1640

FIJI ISLANDS	\$0.6550	\$0.1310
FINLAND	\$0.1665	\$0.0333
FRANCE	\$0.1665	\$0.0333
FRENCH ANTILLES	\$0.3415	\$0.0683
FRENCH GUYANA	\$0.3950	\$0.0790
FRENCH POLYNESIA	\$1.0500	\$0.2100
GABON	\$0.6400	\$0.1280
GAMBIA	\$0.3222	\$0.0644
GEORGIA	\$0.7500	\$0.1500
GERMANY	\$0.1665	\$0.0333
GHANA	\$0.3146	\$0.0629
GIBRALTAR	\$0.6500	\$0.1300
GREECE	\$0.2850	\$0.0570
GREENLAND	\$0.4050	\$0.0810
GRENADA	\$0.2829	\$0.0566
GUADELOUPE	\$0.3060	\$0.0612
GUANTANAMO BAY	\$1.2505	\$0.2501
GUATEMALA	\$0.3105	\$0.0621
GUINEA	\$0.3947	\$0.0789
GUINEA-BISSAU	\$0.9750	\$0.1950
GUYANA	\$0.5400	\$0.1080
HAITI	\$0.4300	\$0.0860
HONDURAS	\$0.4050	\$0.0810
HONG KONG	\$0.2610	\$0.0522
HUNGARY	\$0.2520	\$0.0504
ICELAND	\$0.2430	\$0.0486
INDIA	\$0.4275	\$0.0855
INDONESIA	\$0.3285	\$0.0657
INMARSAT ATL EAST	\$4.5000	\$0.9000
INMARSAT PAC OCEAN	\$4.5000	\$0.9000
INMARSAT IND OCEAN	\$4.0275	\$0.8055
INMARSAT ATL WEST	\$4.5000	\$0.9000
IRAN	\$0.8050	\$0.1610
IRAQ	\$0.8000	\$0.1600
IRELAND	\$0.1665	\$0.0333
ISRAEL	\$0.2880	\$0.0576
ITALY	\$0.1084	\$0.0217
IVORY COAST	\$0.7050	\$0.1410
JAMAICA	\$0.4044	\$0.0809
JAPAN	\$0.2250	\$0.0450
JORDAN	\$0.4640	\$0.0928
KAZAKHSTAN	\$0.5002	\$0.1000
KENYA	\$0.4203	\$0.0841
KIRIBATI	\$0.7300	\$0.1460
KUWAIT	\$0.5050	\$0.1010
KYRGYZSTAN	\$0.5002	\$0.1000
LAOS	\$0.9450	\$0.1890

LATVIA	\$0.4563	\$0.0913
LEBANON	\$0.6250	\$0.1250
LESOTHO	\$0.5400	\$0.1080
LIBERIA	\$0.4450	\$0.0890
LIBYA	\$1.2200	\$0.2440
LIECHTENSTEIN	\$0.1824	\$0.0365
LITHUANIA	\$0.7000	\$0.1400
LUXEMBOURG	\$0.1665	\$0.0333
MACAO	\$0.3717	\$0.0743
MACEDONIA	\$0.3400	\$0.0680
MADAGASCAR	\$1.0530	\$0.2106
MADEIRA	\$0.2387	\$0.0477
MALAWI	\$0.6854	\$0.1371
MALAYSIA	\$0.3780	\$0.0756
MALDIVES	\$0.9550	\$0.1910
MALI	\$0.6250	\$0.1250
MALTA	\$0.3200	\$0.0640
MARSHALL ISLANDS	\$0.4208	\$0.0842
MARTINIQUE	\$0.3415	\$0.0683
MAURITANIA	\$0.7200	\$0.1440
MAURITIUS	\$0.6250	\$0.1250
MAYOTTE ISLANDS	\$1.4093	\$0.2819
MEXICO (see rates above)		
MICRONESIA	\$0.4208	\$0.0842
MOLDOVA	\$0.7550	\$0.1510
MONACO	\$0.1305	\$0.0261
MONGOLIA	\$1.2250	\$0.2450
MONTSERRAT	\$0.3386	\$0.0677
MOROCCO	\$0.4150	\$0.0830
MOZAMBIQUE	\$0.7650	\$0.1530
MYANMAR	\$1.2465	\$0.2493
NAKHODKA	\$0.5002	\$0.1000
NAMIBIA	\$0.5250	\$0.1050
NAURU	\$0.6100	\$0.1220
NEPAL	\$0.8500	\$0.1700
NETHERLANDS	\$0.1890	\$0.0378
NETHERLANDS ANTILLES	\$0.3366	\$0.0673
NEW CALEDONIA	\$0.5150	\$0.1030
NEW ZEALAND	\$0.3780	\$0.0756
NICARAGUA	\$0.4750	\$0.0950
NIGER	\$0.5650	\$0.1130
NIGERIA	\$0.5100	\$0.1020
NIUE	\$1.2750	\$0.2550
NORFOLK ISLANDS	\$0.4684	\$0.0937
NORTH KOREA	\$1.8700	\$0.3740
NORWAY	\$0.2160	\$0.0432
OMAN	\$0.5650	\$0.1130

PAKISTAN	\$0.5373	\$0.1075
PALAU	\$0.7200	\$0.1440
PANAMA	\$0.3420	\$0.0684
PAPUA NEW GUINEA	\$0.7146	\$0.1429
PARAGUAY	\$0.4200	\$0.0840
PERU	\$0.2970	\$0.0594
PHILIPPINES	\$0.2115	\$0.0423
POLAND	\$0.2650	\$0.0530
PORTUGAL	\$0.2387	\$0.0477
QATAR	\$0.5553	\$0.1111
REUNION ISLAND	\$0.6450	\$0.1290
ROMANIA	\$0.3915	\$0.0783
RUSSIA	\$0.5002	\$0.1000
RWANDA	\$0.6050	\$0.1210
SAKHALIN	\$0.5002	\$0.1000
SAN MARINO	\$0.1824	\$0.0365
SAO TOME & PRINCIPE	\$0.8550	\$0.1710
SAUDI ARABIA	\$0.5250	\$0.1050
SENEGAL	\$0.9300	\$0.1860
SEYCHELLES	\$0.7000	\$0.1400
SIERRA LEONE	\$0.4650	\$0.0930
SINGAPORE	\$0.2655	\$0.0531
SLOVAKIA	\$0.2454	\$0.0491
SLOVENIA	\$0.5200	\$0.1040
SOLOMON ISLANDS	\$0.7500	\$0.1500
SOMALIA	\$1.2600	\$0.2520
SOUTH AFRICA	\$0.3330	\$0.0666
SOUTH KOREA	\$0.2565	\$0.0513
SPAIN	\$0.3580	\$0.0716
SPANISH SAHARA	\$0.3580	\$0.0716
SRI LANKA	\$0.5950	\$0.1190
ST. HELENA	\$0.7400	\$0.1480
ST. KITTS & NEVIS	\$0.3166	\$0.0633
ST. LUCIA	\$0.2750	\$0.0550
ST. PIERRE & MIQUELON	\$0.4342	\$0.0868
ST. VINCENT & THE GRENADINES	\$0.3150	\$0.0630
SUDAN	\$0.5050	\$0.1010
SURINAME	\$0.6900	\$0.1380
SWAZILAND	\$0.4900	\$0.0980
SWEDEN	\$0.1980	\$0.0396
SWITZERLAND	\$0.1824	\$0.0365
SYRIA	\$0.7000	\$0.1400
TAIWAN	\$0.2610	\$0.0522
TAJKISTAN	\$0.3780	\$0.0756
TANZANIA	\$0.5150	\$0.1030
THAILAND	\$0.3750	\$0.0750

TOGO	\$0.6100	\$0.1220
TONGA	\$0.9250	\$0.1850
TRINIDAD & TOBAGO	\$0.3380	\$0.0676
TRISTAN DA CUNHA	\$0.5927	\$0.1185
TUNISIA	\$0.3915	\$0.0783
TURKEY	\$0.5198	\$0.1040
TURKMENISTAN	\$0.5002	\$0.1000
TURKS & CAICOS	\$0.4164	\$0.0833
TUVALU	\$1.1850	\$0.2370
UGANDA	\$0.5700	\$0.1140
UKRAINE	\$0.3900	\$0.0780
UNITED ARAB EMIRATES	\$0.3100	\$0.0620
UNITED KINGDOM	\$0.0600	\$0.0120
URUGUAY	\$0.3750	\$0.0750
UZBEKISTAN	\$0.5002	\$0.1000
VANUATU	\$1.6300	\$0.3260
VATICAN CITY	\$0.1084	\$0.0217
VENEZUELA	\$0.2700	\$0.0540
VIETNAM	\$0.5760	\$0.1152
WALLIS & FUTUNA	\$1.0751	\$0.2150
WESTERN SAHARA	\$0.3580	\$0.0716
WESTERN SAMOA	\$0.4905	\$0.0981
YEMEN ARAB REPUBLIC	\$0.4590	\$0.0918
YUGOSLAVIA	\$0.6950	\$0.1390
ZAIRE	\$0.3555	\$0.0711
ZAMBIA	\$0.3825	\$0.0765
ZIMBABWE	\$0.3780	\$0.0756

### **3.0 BUSINESS CUSTOMERS -- Preferred Advantage® Inter/Intrastate Plan Plus**

The Preferred Advantage® Inter/Intrastate Plan Plus service provides switched outbound 1+ long distance service to business customers. Toll Free Service is only available for locations within the continental United States.

Customers will be required to choose McLeodUSA as their Primary Interexchange Carrier (PIC) for both Interstate and Intrastate long distance service. If Customer's long distance calls terminate more than 20% of the time to a non-RBOC end user, an additional charge to be determined by McLeodUSA based on the additional costs caused by Customer's calling patterns will be added to Customer's long distance calls. Long distance calls to or from another McLeodUSA local exchange customer shall be considered RBOC termination or origination for purposes of this provision. Where Customer's local service is provided by McLeodUSA, McLeodUSA offers reduced long distance pricing on a nondiscriminatory basis provided all Customer's local lines at a Customer location are served by McLeodUSA.

All calls except International are billed in 6-second increments. Intrastate rates will be applied to any call record where the originating ANI is not provided by the customer or the originating carrier.

#### **A. For Customers That Do Not Purchase a Bundled Package of Local and Long Distance Service From McLeodUSA**

Outbound interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0390/minute.

Outbound interstate calls from any domestic point terminating to Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.1000/minute.

Outbound interstate calls from any domestic point terminating to Canada: \$0.1000/minute.

Inbound (Toll Free) interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0477/minute.

Inbound (Toll Free) interstate calls originating from Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.1000/minute.

Inbound (Toll Free) interstate calls originating from Canada: \$0.1000/minute.

3.0 **BUSINESS CUSTOMERS -- Preferred Advantage® Inter/Intrastate Plan Plus Long Distance (cont'd)**

B. For Customers That Purchase a Bundled Package of Preferred Advantage® Local and Long Distance Service From McLeodUSA

Outbound interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0350/minute.

Outbound interstate calls from any domestic point terminating to Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.0700/minute.

Outbound interstate calls from any domestic point terminating to Canada: \$0.0700/minute.

Inbound (Toll Free) interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0369/minute.

Inbound (Toll Free) interstate calls originating from Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.0700/minute.

Inbound (Toll Free) interstate calls originating from Canada: \$0.0750/minute.

#### 4.0 OPERATOR ASSISTED INTERNATIONAL CALLS

##### Calling Card Rates - Canada:

Canada	RATE PER MINUTE		RATE PERIODS	
	DAY	NIGHT	DAY	NIGHT
Canada (Mileage 0-18)	\$0.56	\$0.43	8A-MID	MID-8A
Canada (Mileage 19-80)	\$0.64	\$0.43	8A-MID	MID-8A
Canada (Mileage 81-140)	\$0.72	\$0.44	8A-MID	MID-8A
Canada (Mileage 141-220)	\$0.76	\$0.45	8A-MID	MID-8A
Canada (Mileage 221-345)	\$0.87	\$0.56	8A-MID	MID-8A
Canada (Mileage 346-630)	\$0.98	\$0.61	8A-MID	MID-8A
Canada (Mileage 631-1200)	\$1.11	\$0.67	8A-MID	MID-8A
Canada (Mileage 1201-1610)	\$1.19	\$0.70	8A-MID	MID-8A
Canada (Mileage 1611-4000)	\$1.28	\$0.74	8A-MID	MID-8A

##### International Card Service Charges - Canada calls:

Rates apply to US Mainland (including Guam & CNMI)

##### Local Telephone Company Calling Card

Customer Dialed Calling Card Station	
Customer Dialed/Automated	\$4.00
Customer Dialed and Operator Assisted	\$5.00
Customer Dialed-Operator Must Assist	\$5.00
Operator Dialed Calling Card Station	\$5.75
Person-to-Person	\$7.50

##### All Other Rates - Canada:

	Canada		Rate Periods	
	Rate Per Minute		DAY	NIGHT
	DAY	NIGHT		
Canada (Mileage 0-18)	\$0.74	\$0.61	8A-MID	MID-8A
Canada (Mileage 19-80)	\$0.85	\$0.61	8A-MID	MID-8A
Canada (Mileage 81-140)	\$0.91	\$0.66	8A-MID	MID-8A

Canada (Mileage 141-220)	\$1.00	\$0.68		8A-MID	MID-8A
Canada (Mileage 221-345)	\$1.11	\$0.73		8A-MID	MID-8A
Canada (Mileage 346-630)	\$1.22	\$0.82		8A-MID	MID-8A
Canada (Mileage 631-1200)	\$1.37	\$0.87		8A-MID	MID-8A
Canada (Mileage 1201-1610)	\$1.45	\$0.90		8A-MID	MID-8A
Canada (Mileage 1611-4000)	\$1.53	\$0.98		8A-MID	MID-8A

**All Other Surcharges - Canada:**

	Per Call Service Charge - Operator & Coin Calls	
	Person-to-Person (including Real Time Rated)	All Other (Including Real Time Rated)
International Country/Area	Per Call Service Charge	Per Call Service Charge
Canada	\$9.99	\$6.50

**Calling Card Rates - International:**

Chargeable time for a rate period (e.g., 8AM-5PM) begins with the first stated hour (e.g., 8AM) and continues to, but does not include, the second stated hour (e.g., 5PM). Rates apply to US Mainland calls

International Country/Area	RATE PER MINUTE		RATE PERIODS	
	STANDARD	ECONOMY	STANDARD	ECONOMY
Afghanistan*	\$8.38	\$7.02	6P-11A	11A-6P
Albania, Republic of	\$6.16	\$4.82	7A-6P	6P-7A
Algeria	\$3.63	\$2.97	6A-5P	5P-6A
American Samoa	\$4.22	\$3.01	10A-11P	11P-10A
Andorra	\$2.76	\$1.88	7A-6P	6P-7A
Angola	\$6.92	\$6.08	6A-5P	5P-6A
Anguilla	\$2.74	\$1.96	7A-10P	10P-7A

Antarctica (Casey Base)	\$10.51		\$6.90			10A-11P		11P-10A	
Antarctica (Scott Base)	\$4.25		\$3.64			10A-11P		11P-10A	
Antigua (Including Barbuda)	\$2.52		\$1.94			7A-10P		10P-7A	
Argentina	\$3.50		\$2.39			8A-MID		MID-8A	
Armenia	\$5.51		\$3.96			7A-2A		2A - 7A	
Aruba	\$2.39		\$1.80			7A-10P		10P-7A	
Ascension Island	\$4.58		\$3.23			6A-5P		5P-6A	
Australia	\$2.90		\$2.34			2P-3A		3A-2P	
Austria	\$2.57		\$1.91			7A-6P		6P-7A	
Azerbaijan	\$5.49		\$3.96			7A-2A		2A - 7A	
Bahamas	\$2.15		\$1.76			8A-11P		11P-8A	
Bahrain	\$3.70		\$2.74			9P-3P		3P-9P	
Bangladesh, People's Republic of	\$6.79		\$4.62			6A-6P		6P-6A	
Barbados	\$2.53		\$1.94			7A-10P		10P-7A	
Belarus	\$5.57		\$3.96			7A-2A		2A - 7A	
Belgium	\$2.67		\$1.85			7A-6P		6P-7A	
Belize	\$3.05		\$2.18			8A-11P		11P-8A	
Benin, Republic of	\$3.45		\$2.61			6A-5P		5P-6A	
Bermuda	\$2.34		\$1.91			8A-11P		11P-8A	
Bhutan	\$7.76		\$6.89			6A-6P		6P-6A	
Bolivia	\$3.27		\$2.54			7A-MID		MID-7A	
Bosnia-Herzegovina, Republics of	\$3.07		\$2.29			7A-MID		MID-7A	
Botswana	\$3.21		\$2.46			6A-5P		5P-6A	
Brazil	\$3.48		\$2.52			8A-MID		MID-8A	
British Virgin Islands	\$2.43		\$1.78			8A-11P		11P-8A	
Brunei	\$3.99		\$2.81			10A-11P		11P-10A	
Bulgaria	\$3.58		\$2.56			7A-2A		2A-7A	
Burkina Faso	\$5.43		\$3.66			6A-5P		5P-6A	
Burundi	\$6.78		\$5.68			6A-5P		5P-6A	
Cambodia	\$7.03		\$5.67			5P-11A		11A-5P	
Cameroon, Republic of	\$3.70		\$2.87			6A-5P		5P-6A	
Canada	See End of Table		See End of Table			See End of Table		See End of Table	
Cape Verde Islands	\$4.69		\$3.23			6A-5P		5P-6A	
Cayman Islands	\$2.46		\$1.88			7A-10P		10P-7A	
Central African Republic	\$6.70		\$5.89			6A-5P		5P-6A	
Chad, Republic of	\$7.47		\$6.84			6A-5P		5P-6A	
Chile	\$2.54		\$1.98			8A-MID		MID-8A	
China, People's Republic of	\$4.84		\$3.91			5P-11A		11A-5P	
Christmas Island	\$7.79		\$6.09			10A-11P		11P-10A	
Cocos Island	\$7.79		\$6.09			10A-11P		11P-10A	
Colombia	\$3.55		\$2.83			7A-MID		MID-7A	
Comoros, Federal and	\$7.15		\$6.26			6A-5P		5P-6A	

Islamic Republic of Congo, Democratic Republic of (Formerly Zaire)	\$3.45	\$2.67			6A-5P	5P-6A
Congo, Republic of	\$5.70	\$4.54			6A-5P	5P-6A
Cook Islands	\$8.13	\$7.15			10A-11P	11P-10A
Costa Rica	\$2.94	\$2.20			8A-11P	11P-8A
Croatia, Republic of	\$3.05	\$2.28			7A-MID	MID-7A
Cuba	\$2.65	\$2.65			7A-10P	10P-7A
Cyprus	\$3.11	\$2.33			7A-6P	6P-7A
Czech Republic	\$3.17	\$2.50			7A-MID	MID-7A
Denmark	\$2.56	\$1.82			7A-6P	6P - 7A
Diego Garcia	\$6.30	\$4.64			6A-6P	6P-6A
Djibouti, Republic of	\$5.16	\$3.41			6A-5P	5P-6A
Dominica	\$3.09	\$2.01			7A-10P	10P-7A
Dominican Republic	\$2.53	\$2.15			7A-10P	10P-7A
Easter Island*	\$4.22	\$3.31			8A-MID	MID-8A
Ecuador	\$3.45	\$2.79			7A-MID	MID-7A
Egypt, Arab Republic of	\$3.86	\$2.78			7A-2A	2A-7A
El Salvador	\$2.89	\$2.49			8A-11P	11P-8A
Equatorial Guinea, Republic of	\$6.90	\$5.85			6A-5P	5P-6A
Eritrea	\$4.38	\$3.37			7A-2A	2A - 7A
Estonia	\$6.13	\$3.96			7A-2A	2A - 7A
Ethiopia	\$3.80	\$3.48			7A-2A	2A - 7A
Faeroe Islands	\$2.52	\$2.01			7A-6P	6P-7A
Falkland Islands	\$5.89	\$3.77			8A-MID	MID-8A
Fiji Islands	\$4.83	\$3.36			9A-2A	2A-9A
Finland	\$2.67	\$1.72			7A-6P	6P-7A
France	\$2.29	\$1.73			7A-6P	6P-7A
French Antilles (Martinique, St. Barthelemy, and St. Martin)	\$2.44	\$1.76			8A-11P	11P-8A
French Guiana	\$2.94	\$2.28			8A-MID	MID-8A
French Polynesia (Including the Islands of Moorea and Tahiti)	\$4.42	\$3.33			10A-11P	11P-10A
Gabon Republic	\$3.70	\$2.71			6A-5P	5P-6A
Gambia	\$3.47	\$2.66			6A-5P	5P-6A
Georgia	\$5.56	\$3.96			7A-2A	2A - 7A
Germany, Federal Republic of (Including former German Democratic Republic)	\$2.28	\$1.64			7A-6P	6P-7A
Ghana	\$3.82	\$2.77			6A-5P	5P-6A
Gibraltar	\$3.40	\$2.28			7A-6P	6P-7A

Greece	\$3.63	\$2.29	7A-6P	6P-7A
Greenland	\$3.10	\$2.40	7A-6P	6P-7A
Grenada (Including Carriacou)	\$2.63	\$1.86	7A-10P	10P-7A
Guadeloupe	\$2.46	\$1.90	8A-11P	11P-8A
Guantanamo (U.S. Naval Base)	\$2.08	\$1.35	7A-10P	10P-7A
Guatemala	\$3.18	\$2.51	8A-11P	11P-8A
Guinea, Republic of	\$4.38	\$2.94	6A-5P	5P-6A
Guinea-Bissau	\$7.29	\$6.26	6A-5P	5P-6A
Guyana	\$3.76	\$2.63	8A-MID	MID-8A
Haiti	\$2.95	\$2.28	7A-10P	10P-7A
Honduras	\$3.28	\$2.66	8A-11P	11P-8A
Hong Kong	\$3.45	\$2.31	10A-11P	11P-10A
Hungary	\$2.93	\$2.20	7A-6P	6P-7A
Iceland	\$2.98	\$2.08	7A-8P	8P-7A
India	\$4.86	\$3.82	6A-6P	6P-6A
Indonesia	\$4.22	\$2.76	5P-11A	11A-5P
Iran	\$4.24	\$3.10	7A-2A	2A - 7A
Iraq	\$5.42	\$3.74	7A-2A	2A - 7A
Ireland	\$2.34	\$1.67	7A-6P	6P-7A
Israel	\$3.40	\$2.64	MID-5P	5P-MID
Italy	\$2.64	\$1.98	7A-6P	6P-7A
Ivory Coast, Republic of	\$4.39	\$3.30	6A-5P	5P-6A
Jamaica	\$2.71	\$2.05	7A-10P	10P-7A
Japan (Including Okinawa)	\$3.01	\$2.17	2P-3A	3A-2P
Jordan	\$3.54	\$2.51	MID-5P	5P-MID
Kazakhstan	\$5.42	\$3.96	7A-2A	2A - 7A
Kenya, Republic of	\$3.75	\$2.82	7A-1A	1A-7A
Kiribati	\$6.30	\$4.39	10A-11P	11P-10A
Korea, Democratic People's Republic of	\$8.97	\$8.21	2P-3A	3A-2P
Korea, Republic of	\$3.11	\$2.26	2P-3A	3A-2P
Kuwait	\$3.30	\$2.07	7A-1A	1A-7A
Kyrgyzstan	\$5.35	\$3.96	7A-2A	2A - 7A
Laos	\$10.11	\$7.29	10A-11P	11P-10A
Latvia	\$5.53	\$3.96	7A-2A	2A-7A
Lebanon	\$5.97	\$4.73	9P-3P	3P-9P
Lesotho	\$3.42	\$2.63	7A-1A	1A-7A
Liberia	\$3.54	\$2.51	6A-5P	5P-6A
Libyan Arab People's Socialist Jamahiriya	\$3.70	\$2.71	6A-5P	5P-6A
Liechtenstein	\$2.64	\$1.73	7A-6P	6P-7A
Lithuania	\$5.46	\$3.96	7A-2A	2A - 7A
Luxembourg	\$2.57	\$1.86	7A-6P	6P-7A
Macao	\$4.71	\$3.36	5P-11A	11A-5P

Macedonia, Former Yugoslav Republic of	\$3.11	\$2.33		7A-MID	MID-7A
Madagascar, Republic of	\$7.40	\$6.68		6A-5P	5P-6A
Malawi	\$3.14	\$2.40		6A-5P	5P-6A
Malaysia	\$4.07	\$2.52		5P-11A	11A-5P
Maldives, Republic of	\$6.13	\$4.52		6P-11A	11A-6P
Mali, Republic of	\$4.83	\$3.64		6A-5P	5P-6A
Malta	\$3.61	\$2.78		7A-6P	6P-7A
Marshall Islands	\$4.35	\$2.98		10A-11P	11P-10A
Mauritania, Islamic Republic of	\$5.15	\$4.04		6A-5P	5P-6A
Mauritius	\$6.09	\$3.75		6A-5P	5P-6A
Mayotte Island	\$5.70	\$4.73		6A-5P	5P-6A
Mexico	See End of Table	See End of Table		See End of Table	See End of Table
Micronesia, Federated States of	\$4.00	\$3.07		10A-11P	11P-10A
Moldova	\$4.83	\$3.96		7A-2A	2A - 7A
Monaco	\$2.24	\$1.74		7A-6P	6P-7A
Mongolia	\$7.89	\$7.06		10A-11P	11P-10A
Montserrat	\$2.90	\$1.91		7A-10P	10P-7A
Morocco, Kingdom of	\$3.48	\$3.09		6A-5P	5P-6A
Mozambique	\$6.16	\$4.66		6A-5P	5P-6A
Myanmar	\$10.67	\$8.29		10A-11P	11P-10A
Namibia	\$3.41	\$2.52		6A-5P	5P-6A
Nauru	\$6.97	\$4.86		10A-11P	11P-10A
Nepal	\$5.85	\$3.94		6A-6P	6P-6A
Netherlands	\$1.76	\$1.35		7A-6P	6P-7A
Netherlands Antilles (Bonaire, Curacao, Saba, St. Eustatius and St. Maarten)	\$2.54	\$1.78		8A-11P	11P-8A
New Caledonia	\$4.74	\$2.95		10A-11P	11P-10A
New Zealand (Including Chatham Island)	\$3.30	\$2.28		10A-11P	11P-10A
Nicaragua	\$2.88	\$2.49		8A-11P	11P-8A
Niger, Republic of	\$4.87	\$2.94		6A-5P	5P-6A
Nigeria, Federal Republic of	\$2.90	\$2.51		7A-1A	1A-7A
Niue	\$7.29	\$6.78		10A-11P	11P-10A
Norfolk Island	\$8.69	\$7.37		10A-11P	11P-10A
Norway (Including Svalbard)	\$2.29	\$1.65		7A-6P	6P-7A
Oman	\$3.66	\$2.76		9P-3P	3P-9P
Pakistan	\$7.05	\$4.10		6A-6P	6P-6A
Palau, Republic of	\$6.33	\$5.01		10A-11P	11P-10A
Panama, Republic of	\$2.95	\$2.21		8A-11P	11P-8A

Papua New Guinea (Admiralty Islands, Bougainville, New Britain and New Ireland)	\$4.00	\$2.81		10A-11P	11P-10A
Paraguay	\$4.07	\$2.81		8A-MID	MID-8A
Peru	\$3.36	\$2.50		7A-MID	MID-7A
Philippines	\$3.89	\$2.54		5P-11A	11A-5P
Pitcairn Island*	\$6.24	\$5.51		10A-11P	11P-10A
Poland, Republic of	\$2.68	\$2.15		7A-MID	MID-7A
Portugal (Including Azores and Madeira Islands)	\$3.03	\$1.98		7A-8P	8P-7A
Qatar	\$3.82	\$2.68		7A-1A	1A-7A
Reunion Island	\$4.93	\$3.41		6A-5P	5P-6A
Romania	\$3.98	\$2.88		7A-2A	2A - 7A
Russia	\$5.57	\$3.96		7A-2A	2A - 7A
Rwanda	\$5.47	\$3.80		6A-5P	5P-6A
San Marino	\$2.77	\$2.02		7A-6P	6P-7A
Sao Tome	\$6.82	\$5.89		6A-5P	5P-6A
Saudi Arabia	\$3.75	\$3.01		7A-1A	1A-7A
Senegal Republic	\$4.20	\$3.27		6A-5P	5P-6A
Seychelles Islands	\$6.64	\$4.80		6A-5P	5P-6A
Sierra Leone	\$4.70	\$3.74		6A-5P	5P-6A
Singapore, Republic of	\$3.30	\$2.18		10A-11P	11P-10A
Slovakia	\$2.97	\$2.43		7A-MID	MID-7A
Slovenia, Republic of	\$3.23	\$2.34		7A-MID	MID-7A
Solomon Islands	\$6.25	\$4.86		10A-11P	11P-10A
Somali Republic	\$6.49	\$5.49		6A-5P	5P-6A
South Africa, Republic of	\$2.94	\$2.15		6A-5P	5P-6A
Spain (Including Balearic Islands, Canary Islands, Ceuta, and Melilla)	\$2.95	\$2.26		7A-6P	6P-7A
Sri Lanka, Democratic Socialist Republic of	\$6.08	\$4.10		6A-6P	6P-6A
St. Helena	\$6.34	\$3.77		6A-5P	5P-6A
St. Kitts/Nevis	\$2.71	\$2.02		7A-10P	10P-7A
St. Lucia	\$2.64	\$2.02		7A-10P	10P-7A
St. Pierre & Miquelon	\$2.33	\$1.64		7A-10P	10P-7A
St. Vincent & The Grenadines	\$2.67	\$2.10		7A-10P	10P-7A
Sudan	\$6.60	\$6.02		7A-2A	2A - 7A
Suriname, Republic of	\$4.63	\$3.41		8A-MID	MID-8A
Swaziland	\$3.48	\$2.51		6A-5P	5P-6A
Sweden	\$2.31	\$1.62		7A-6P	6P-7A
Switzerland	\$2.50	\$1.72		7A-6P	6P-7A
Syrian Arab Republic	\$5.59	\$4.80		7A-2A	2A - 7A
Taiwan	\$3.70	\$2.37		10A-11P	11P-10A

Tajikistan	\$5.40	\$3.96		7A-2A	2A - 7A
Tanzania	\$3.80	\$2.79		7A-2A	2A - 7A
Thailand	\$3.96	\$2.37		5P-11A	11A-5P
Togo, Republic of	\$3.99	\$2.79		6A-5P	5P-6A
Tonga Islands	\$5.41	\$4.22		9A-2A	2A-9A
Trinidad & Tobago, Republic of	\$2.79	\$2.05		7A-10P	10P-7A
Tunisia	\$3.45	\$2.64		6A-5P	5P-6A
Turkey	\$3.41	\$2.50		7A-6P	6P-7A
Turkmenistan	\$5.32	\$3.96		7A-2A	2A - 7A
Turks & Caicos Islands	\$2.64	\$1.95		8A-11P	11P-8A
Tuvalu	\$8.54	\$7.43		10A-11P	11P-10A
Uganda	\$3.83	\$2.81		7A-2A	2A - 7A
Ukraine	\$5.56	\$3.96		7A-2A	2A - 7A
United Arab Emirates (Abu Dhabi, Ajman, Dubai, Fujairah, Ras al Khaimah, Sharjah, and Umm al Qaiwain)	\$3.27	\$2.51		9P-3P	3P-9P
United Kingdom (Including the Channel Islands, England, Isle of Man, Northern Ireland, Scotland and Wales)	\$2.17	\$1.56		7A-6P	6P-7A
Uruguay	\$3.16	\$2.24		7A-MID	MID-7A
Uzbekistan	\$5.46	\$3.96		7A-2A	2A - 7A
Vanuatu, Republic of	\$8.43	\$6.64		10A-11P	11P-10A
Vatican City	See Italy	See Italy		See Italy	See Italy
Venezuela	\$2.39	\$1.73		8A-MID	MID-8A
Vietnam, Socialist Republic of	\$4.86	\$3.82		5P-11A	11A-5P
Wallis & Futuna Islands	\$7.61	\$5.85		10A-11P	11P-10A
Western Sahara*	\$7.08	\$6.14		6A-5P	5P-6A
Western Samoa	\$5.71	\$4.21		10A-11P	11P-10A
Yemen, Republic of (Including Aden & Almahrah)	\$3.45	\$2.67		9P-3P	3P-9P
Yugoslavia, Federal Republic of	\$3.31	\$2.44		7A-MID	MID-7A
Zambia	\$3.28	\$2.37		6A-5P	5P-6A
Zimbabwe	\$3.33	\$2.44		6A-5P	5P-6A

**INTERNATIONAL CARD SERVICE CHARGES - All eligible countries except Canada, Cuba and Mexico**

Rates apply to US Mainland (including Guam & CNMI)

Local Telephone Company Calling Card

Customer Dialed Calling Card Station	
Customer Dialed/Automated	\$6.00
Customer Dialed and Operator Assisted	\$8.00
Customer Dialed-Operator Must Assist	\$8.00
Operator Dialed Calling Card Station	\$8.50
Person-to-Person	\$10.00

**INTERNATIONAL CARD SERVICE CHARGES – Cuba Calls**

Local Telephone Company Calling Card

Customer Dialed Calling Card Station	
Customer Dialed/Automated	\$5.75
Customer Dialed and Operator Assisted	\$5.75
Customer Dialed-Operator Must Assist	\$5.75
Operator Dialed Calling Card Station	\$5.75
Person-to-Person	\$5.75

**All Other Rates - International:**

Rates apply to Operator Assistance/Station, Real Time Rated and Person-to-Person US Mainland Calls

International Country/Area	RATE PER MINUTE		RATE PERIODS	
	STANDARD	ECONOMY	STANDARD	ECONOMY
Afghanistan	\$10.19	\$8.49	6P-11A	11A-6P
Albania, Republic of	\$7.47	\$5.83	7A-6P	6P-7A
Algeria	\$4.39	\$3.60	6A-5P	5P-6A
American Samoa	\$5.10	\$3.64	10A-11P	11P-10A
Andorra	\$3.33	\$2.28	7A-6P	6P-7A
Angola	\$8.38	\$7.36	6A-5P	5P-6A
Anguilla	\$3.31	\$2.42	7A-10P	10P-7A
Antarctica (Casey Base)	\$12.72	\$8.37	10A-11P	11P-10A

Antarctica (Scott Base)	\$5.15	\$4.43	10A-11P	11P-10A
Antigua (Including Barbuda)	\$3.07	\$2.37	7A-10P	10P-7A
Argentina	\$4.25	\$2.90	8A-MID	MID-8A
Armenia	\$6.67	\$4.82	7A-2A	2A - 7A
Aruba	\$2.90	\$2.18	7A-10P	10P-7A
Ascension Island	\$5.57	\$3.91	6A-5P	5P-6A
Australia	\$3.53	\$2.87	2P-3A	3A-2P
Austria	\$3.16	\$2.34	7A-6P	6P-7A
Azerbaijan	\$6.64	\$4.82	7A-2A	2A - 7A
Bahamas	\$2.57	\$2.15	8A-11P	11P-8A
Bahrain	\$4.50	\$3.31	9P-3P	3P-9P
Bangladesh, People's Republic of	\$8.23	\$5.60	6A-6P	6P-6A
Barbados	\$3.09	\$2.37	7A-10P	10P-7A
Belarus	\$6.75	\$4.82	7A-2A	2A - 7A
Belgium	\$3.25	\$2.22	7A-6P	6P-7A
Belize	\$3.70	\$2.64	8A-11P	11P-8A
Benin, Republic of	\$4.18	\$3.17	6A-5P	5P-6A
Bermuda	\$2.87	\$2.34	8A-11P	11P-8A
Bhutan	\$9.39	\$8.36	6A-6P	6P-6A
Bolivia	\$3.96	\$3.10	7A-MID	MID-7A
Bosnia-Herzegovina, Republics of	\$3.71	\$2.78	7A-MID	MID-7A
Botswana	\$3.89	\$2.95	6A-5P	5P-6A
Brazil	\$4.22	\$3.07	8A-MID	MID-8A
British Virgin Islands	\$2.93	\$2.16	8A-11P	11P-8A
Brunei	\$4.86	\$3.41	10A-11P	11P-10A
Bulgaria	\$4.33	\$3.11	7A-2A	2A-7A
Burkina Faso	\$6.60	\$4.48	6A-5P	5P-6A
Burundi	\$8.22	\$6.88	6A-5P	5P-6A
Cambodia	\$8.51	\$6.86	5P-11A	11A-5P
Cameroon, Republic of	\$4.50	\$3.49	6A-5P	5P-6A
Canada	See End of Table	See End of Table	See End of Table	See End of Table
Cape Verde Islands	\$5.68	\$3.91	6A-5P	5P-6A
Cayman Islands	\$2.95	\$2.28	7A-10P	10P-7A
Central African Republic	\$8.11	\$7.15	6A-5P	5P-6A
Chad, Republic of	\$9.04	\$8.27	6A-5P	5P-6A
Chile	\$3.10	\$2.42	8A-MID	MID-8A
China, People's Republic of	\$5.89	\$4.71	5P-11A	11A-5P
Christmas Island	\$9.45	\$7.37	10A-11P	11P-10A
Cocos Island	\$9.45	\$7.37	10A-11P	11P-10A
Colombia	\$4.30	\$3.48	7A-MID	MID-7A
Comoros, Federal and Islamic Republic of	\$8.66	\$7.59	6A-5P	5P-6A
Congo, Democratic Republic of (Formerly Zaire)	\$4.18	\$3.25	6A-5P	5P-6A

Congo, Republic of	\$6.89	\$5.49		6A-5P	5P-6A
Cook Islands	\$9.85	\$8.66		10A-11P	11P-10A
Costa Rica	\$3.55	\$2.67		8A-11P	11P-8A
Croatia, Republic of	\$3.70	\$2.77		7A-MID	MID-7A
Cuba	\$3.21	\$3.21		7A-10P	10P-7A
Cyprus	\$3.80	\$2.82		7A-6P	6P-7A
Czech Republic	\$3.85	\$3.01		7A-MID	MID-7A
Denmark	\$3.11	\$2.20		7A-6P	6P - 7A
Diego Garcia	\$7.61	\$5.64		6A-6P	6P-6A
Djibouti, Republic of	\$6.26	\$4.14		6A-5P	5P-6A
Dominica	\$3.75	\$2.43		7A-10P	10P-7A
Dominican Republic	\$3.09	\$2.57		7A-10P	10P-7A
Easter Island	\$5.10	\$4.00		8A-MID	MID-8A
Ecuador	\$4.18	\$3.38		7A-MID	MID-7A
Egypt, Arab Republic of	\$4.68	\$3.36		7A-2A	2A-7A
El Salvador	\$3.51	\$2.98		8A-11P	11P-8A
Equatorial Guinea, Republic of	\$8.37	\$7.08		6A-5P	5P-6A
Eritrea	\$5.30	\$4.11		7A-2A	2A - 7A
Estonia	\$7.41	\$4.82		7A-2A	2A - 7A
Ethiopia	\$4.62	\$4.22		7A-2A	2A - 7A
Faeroe Islands	\$3.07	\$2.43		7A-6P	6P-7A
Falkland Islands	\$7.15	\$4.57		8A-MID	MID-8A
Fiji Islands	\$5.84	\$4.07		9A-2A	2A-9A
Finland	\$3.25	\$2.09		7A-6P	6P-7A
France	\$2.78	\$2.10		7A-6P	6P-7A
French Antilles (Martinique, St. Barthelemy, and St. Martin)	\$2.94	\$2.15		8A-11P	11P-8A
French Guiana	\$3.55	\$2.77		8A-MID	MID-8A
French Polynesia (Including the Islands of Moorea and Tahiti)	\$5.35	\$4.03		10A-11P	11P-10A
Gabon Republic	\$4.50	\$3.28		6A-5P	5P-6A
Gambia	\$4.20	\$3.23		6A-5P	5P-6A
Georgia	\$6.73	\$4.82		7A-2A	2A - 7A
Germany, Federal Republic of (Including former German Democratic Republic)	\$2.77	\$2.00		7A-6P	6P-7A
Ghana	\$4.63	\$3.34		6A-5P	5P-6A
Gibraltar	\$4.13	\$2.77		7A-6P	6P-7A
Greece	\$4.39	\$2.78		7A-6P	6P-7A
Greenland	\$3.76	\$2.92		7A-6P	6P-7A
Grenada (Including Carriacou)	\$3.18	\$2.26		7A-10P	10P-7A
Guadeloupe	\$2.95	\$2.31		8A-11P	11P-8A
Guantanamo (U.S. Naval Base)	\$2.53	\$1.67		7A-10P	10P-7A
Guatemala	\$3.86	\$3.05		8A-11P	11P-8A
Guinea, Republic of	\$5.30	\$3.55		6A-5P	5P-6A
Guinea-Bissau	\$8.82	\$7.59		6A-5P	5P-6A
Guyana	\$4.55	\$3.18		8A-MID	MID-8A

Haiti	\$3.58	\$2.77		7A-10P	10P-7A
Honduras	\$3.97	\$3.23		8A-11P	11P-8A
Hong Kong	\$4.18	\$2.79		10A-11P	11P-10A
Hungary	\$3.54	\$2.67		7A-6P	6P-7A
Iceland	\$3.63	\$2.53		7A-8P	8P-7A
India	\$5.90	\$4.63		6A-6P	6P-6A
Indonesia	\$5.10	\$3.33		5P-11A	11A-5P
Iran	\$5.13	\$3.76		7A-2A	2A - 7A
Iraq	\$6.56	\$4.52		7A-2A	2A - 7A
Ireland	\$2.87	\$2.04		7A-6P	6P-7A
Israel	\$4.13	\$3.19		MID-5P	5P-MID
Italy	\$3.19	\$2.42		7A-6P	6P-7A
Ivory Coast, Republic of	\$5.31	\$3.98		6A-5P	5P-6A
Jamaica	\$3.28	\$2.51		7A-10P	10P-7A
Japan (Including Okinawa)	\$3.64	\$2.62		2P-3A	3A-2P
Jordan	\$4.28	\$3.05		MID-5P	5P-MID
Kazakhstan	\$6.56	\$4.82		7A-2A	2A - 7A
Kenya, Republic of	\$4.54	\$3.45		7A-1A	1A-7A
Kiribati	\$7.61	\$5.31		10A-11P	11P-10A
Korea, Democratic People's Republic of	\$10.89	\$9.94		2P-3A	3A-2P
Korea, Republic of	\$3.80	\$2.76		2P-3A	3A-2P
Kuwait	\$3.98	\$2.52		7A-1A	1A-7A
Kyrgyzstan	\$6.48	\$4.82		7A-2A	2A - 7A
Laos	\$12.24	\$8.82		10A-11P	11P-10A
Latvia	\$6.69	\$4.82		7A-2A	2A-7A
Lebanon	\$7.23	\$5.72		9P-3P	3P-9P
Lesotho	\$4.15	\$3.18		7A-1A	1A-7A
Liberia	\$4.28	\$3.05		6A-5P	5P-6A
Libyan Arab People's Socialist Jamahiriya	\$4.50	\$3.28		6A-5P	5P-6A
Liechtenstein	\$3.19	\$2.10		7A-6P	6P-7A
Lithuania	\$6.62	\$4.82		7A-2A	2A - 7A
Luxembourg	\$3.16	\$2.26		7A-6P	6P-7A
Macao	\$5.70	\$4.07		5P-11A	11A-5P
Macedonia, Former Yugoslav Republic of	\$3.80	\$2.82		7A-MID	MID-7A
Madagascar, Republic of	\$8.95	\$8.07		6A-5P	5P-6A
Malawi	\$3.82	\$2.92		6A-5P	5P-6A
Malaysia	\$4.93	\$3.07		5P-11A	11A-5P
Maldives, Republic of	\$7.41	\$5.47		6P-11A	11A-6P
Mali, Republic of	\$5.84	\$4.43		6A-5P	5P-6A
Malta	\$4.36	\$3.36		7A-6P	6P-7A
Marshall Islands	\$5.28	\$3.63		10A-11P	11P-10A
Mauritania, Islamic Republic of	\$6.25	\$4.88		6A-5P	5P-6A
Mauritius	\$7.37	\$4.54		6A-5P	5P-6A

Mayotte Island	\$6.89	\$5.72	6A-5P	5P-6A
Mexico	See End of Table	See End of Table	See End of Table	See End of Table
Micronesia, Federated States of	\$4.87	\$3.71	10A-11P	11P-10A
Moldova	\$5.84	\$4.82	7A-2A	2A - 7A
Monaco	\$2.75	\$2.13	7A-6P	6P-7A
Mongolia	\$9.56	\$8.57	10A-11P	11P-10A
Montserrat	\$3.53	\$2.34	7A-10P	10P-7A
Morocco, Kingdom of	\$4.22	\$3.75	6A-5P	5P-6A
Mozambique	\$7.47	\$5.67	6A-5P	5P-6A
Myanmar	\$12.91	\$10.01	10A-11P	11P-10A
Namibia	\$4.14	\$3.07	6A-5P	5P-6A
Nauru	\$8.43	\$5.90	10A-11P	11P-10A
Nepal	\$7.08	\$4.73	6A-6P	6P-6A
Netherlands	\$2.15	\$1.67	7A-6P	6P-7A
Netherlands Antilles (Bonaire, Curacao, Saba, St. Eustatius and St. Maarten)	\$3.10	\$2.16	8A-11P	11P-8A
New Caledonia	\$5.73	\$3.58	10A-11P	11P-10A
New Zealand (Including Chatham Island)	\$3.98	\$2.77	10A-11P	11P-10A
Nicaragua	\$3.50	\$2.98	8A-11P	11P-8A
Niger, Republic of	\$5.91	\$3.55	6A-5P	5P-6A
Nigeria, Federal Republic of	\$3.53	\$3.05	7A-1A	1A-7A
Niue	\$8.82	\$8.22	10A-11P	11P-10A
Norfolk Island	\$10.55	\$8.94	10A-11P	11P-10A
Norway (Including Svalbard)	\$2.78	\$2.02	7A-6P	6P-7A
Oman	\$4.48	\$3.33	9P-3P	3P-9P
Pakistan	\$8.55	\$4.96	6A-6P	6P-6A
Palau, Republic of	\$7.66	\$6.06	10A-11P	11P-10A
Panama, Republic of	\$3.58	\$2.68	8A-11P	11P-8A
Papua New Guinea (Admiralty Islands, Bougainville, New Britain and New Ireland)	\$4.87	\$3.41	10A-11P	11P-10A
Paraguay	\$4.93	\$3.41	8A-MID	MID-8A
Peru	\$4.07	\$3.01	7A-MID	MID-7A
Philippines	\$4.70	\$3.10	5P-11A	11A-5P
Pitcairn Island	\$7.57	\$6.67	10A-11P	11P-10A
Poland, Republic of	\$3.27	\$2.57	7A-MID	MID-7A
Portugal (Including Azores and Madeira Islands)	\$3.66	\$2.42	7A-8P	8P-7A
Qatar	\$4.63	\$3.27	7A-1A	1A-7A

Reunion Island	\$5.97	\$4.14	6A-5P	5P-6A
Romania	\$4.84	\$3.50	7A-2A	2A - 7A
Russia	\$6.75	\$4.82	7A-2A	2A - 7A
Rwanda	\$6.63	\$4.62	6A-5P	5P-6A
San Marino	\$3.34	\$2.46	7A-6P	6P-7A
Sao Tome	\$8.25	\$7.15	6A-5P	5P-6A
Saudi Arabia	\$4.54	\$3.64	7A-1A	1A-7A
Senegal Republic	\$5.06	\$3.96	6A-5P	5P-6A
Seychelles Islands	\$8.03	\$5.81	6A-5P	5P-6A
Sierra Leone	\$5.69	\$4.52	6A-5P	5P-6A
Singapore, Republic of	\$3.98	\$2.64	10A-11P	11P-10A
Slovakia	\$3.60	\$2.93	7A-MID	MID-7A
Slovenia, Republic of	\$3.91	\$2.87	7A-MID	MID-7A
Solomon Islands	\$7.58	\$5.90	10A-11P	11P-10A
Somali Republic	\$7.87	\$6.64	6A-5P	5P-6A
South Africa, Republic of	\$3.55	\$2.57	6A-5P	5P-6A
Spain (Including Balearic Islands, Canary Islands, Ceuta, and Melilla)	\$3.58	\$2.76	7A-6P	6P-7A
Sri Lanka, Democratic Socialist Republic of	\$7.36	\$4.96	6A-6P	6P-6A
St. Helena	\$7.67	\$4.57	6A-5P	5P-6A
St. Kitts/Nevis	\$3.28	\$2.46	7A-10P	10P-7A
St. Lucia	\$3.19	\$2.46	7A-10P	10P-7A
St. Pierre & Miquelon	\$2.82	\$1.98	7A-10P	10P-7A
St. Vincent & The Grenadines	\$3.25	\$2.54	7A-10P	10P-7A
Sudan	\$8.01	\$7.27	7A-2A	2A - 7A
Suriname, Republic of	\$5.61	\$4.14	8A-MID	MID-8A
Swaziland	\$4.22	\$3.05	6A-5P	5P-6A
Sweden	\$2.79	\$1.98	7A-6P	6P-7A
Switzerland	\$3.01	\$2.09	7A-6P	6P-7A
Syrian Arab Republic	\$6.79	\$5.81	7A-2A	2A - 7A
Taiwan	\$4.50	\$2.88	10A-11P	11P-10A
Tajikistan	\$6.50	\$4.82	7A-2A	2A - 7A
Tanzania	\$4.62	\$3.38	7A-2A	2A - 7A
Thailand	\$4.82	\$2.88	5P-11A	11A-5P
Togo, Republic of	\$4.86	\$3.38	6A-5P	5P-6A
Tonga Islands	\$6.53	\$5.10	9A-2A	2A-9A
Trinidad & Tobago, Republic of	\$3.38	\$2.51	7A-10P	10P-7A
Tunisia	\$4.18	\$3.19	6A-5P	5P-6A
Turkey	\$4.14	\$3.01	7A-6P	6P-7A
Turkmenistan	\$6.46	\$4.82	7A-2A	2A - 7A
Turks & Caicos Islands	\$3.19	\$2.38	8A-11P	11P-8A
Tuvalu	\$10.35	\$8.99	10A-11P	11P-10A
Uganda	\$4.64	\$3.41	7A-2A	2A - 7A

Ukraine	\$6.73	\$4.82		7A-2A	2A - 7A
United Arab Emirates (Abu Dhabi, Ajman, Dubai, Fujairah, Ras al Khaimah, Sharjah, and Umm al Qaiwain)	\$3.96	\$3.05		9P-3P	3P-9P
United Kingdom (Including the Channel Islands, England, Isle of Man, Northern Ireland, Scotland and Wales)	\$2.62	\$1.89		7A-6P	6P-7A
Uruguay	\$3.84	\$2.75		7A-MID	MID-7A
Uzbekistan	\$6.62	\$4.82		7A-2A	2A - 7A
Vanuatu, Republic of	\$10.21	\$8.03		10A-11P	11P-10A
Vatican City	See Italy	See Italy		See Italy	See Italy
Venezuela	\$2.90	\$2.10		8A-MID	MID-8A
Vietnam, Socialist Republic of	\$5.90	\$4.63		5P-11A	11A-5P
Wallis & Futuna Islands	\$9.21	\$7.08		10A-11P	11P-10A
Western Sahara	\$8.59	\$7.43		6A-5P	5P-6A
Western Samoa	\$6.90	\$5.08		10A-11P	11P-10A
Yemen, Republic of (Including Aden & Almahrah)	\$4.18	\$3.25		9P-3P	3P-9P
Yugoslavia, Federal Republic of	\$4.00	\$2.94		7A-MID	MID-7A
Zambia	\$3.97	\$2.88		6A-5P	5P-6A
Zimbabwe	\$4.03	\$2.94		6A-5P	5P-6A

**All Other Surcharges - International:**

Rates apply to US Mainland Calls

Per Call Service Charge – Operator & Coin Calls		
	Person-to-Person (including Real Time Rated)	All Other (Including Real Time Rated)
International Country/Area	Per Call Service Charge	Per Call Service Charge
Afghanistan	\$9.99	\$9.99
Albania, Republic of	\$9.99	\$9.99
Algeria	\$9.99	\$9.99
American Samoa	\$9.99	\$9.99
Andorra	\$9.99	\$9.99
Angola	\$9.99	\$9.99
Anguilla	\$9.99	\$9.99

Antarctica (Casey Base)	\$9.99		\$9.99	
Antarctica (Scott Base)	\$9.99		\$9.99	
Antigua (Including Barbuda)	\$9.99		\$9.99	
Argentina	\$9.99		\$9.99	
Armenia	\$9.99		\$9.99	
Aruba	\$9.99		\$9.99	
Ascension Island	\$9.99		\$9.99	
Australia	\$9.99		\$9.99	
Austria	\$9.99		\$9.99	
Azerbaijan	\$9.99		\$9.99	
Bahamas	\$9.99		\$9.99	
Bahrain	\$9.99		\$9.99	
Bangladesh, People's Republic of	\$9.99		\$9.99	
Barbados	\$9.99		\$9.99	
Belarus	\$9.99		\$9.99	
Belgium	\$9.99		\$9.99	
Belize	\$9.99		\$9.99	
Benin, Republic of	\$9.99		\$9.99	
Bermuda	\$9.99		\$9.99	
Bhutan	\$9.99		\$9.99	
Bolivia	\$9.99		\$9.99	
Bosnia-Herzegovina, Republics of	\$9.99		\$9.99	
Botswana	\$9.99		\$9.99	
Brazil	\$9.99		\$9.99	
British Virgin Islands	\$9.99		\$9.99	
Brunei	\$9.99		\$9.99	
Bulgaria	\$9.99		\$9.99	
Burkina Faso	\$9.99		\$9.99	
Burundi	\$9.99		\$9.99	
Cambodia	\$9.99		\$9.99	
Cameroon, Republic of	\$9.99		\$9.99	
Cape Verde Islands	\$9.99		\$9.99	
Cayman Islands	\$9.99		\$9.99	
Central African Republic	\$9.99		\$9.99	
Chad, Republic of	\$9.99		\$9.99	
Chile	\$9.99		\$9.99	
China, People's Republic of	\$9.99		\$9.99	
Christmas Island	\$9.99		\$9.99	
Cocos Island	\$9.99		\$9.99	
Colombia	\$9.99		\$9.99	
Comoros, Federal and Islamic Republic of	\$9.99		\$9.99	
Congo, Democratic Republic of (Formerly Zaire)	\$9.99		\$9.99	
Congo, Republic of	\$9.99		\$9.99	
Cook Islands	\$9.99		\$9.99	
Costa Rica	\$9.99		\$9.99	

Croatia, Republic of	\$9.99	\$9.99
Cuba	\$9.99	\$9.99
Cyprus	\$9.99	\$9.99
Czech Republic	\$9.99	\$9.99
Denmark	\$9.99	\$9.99
Diego Garcia	\$9.99	\$9.99
Djibouti, Republic of	\$9.99	\$9.99
Dominica	\$9.99	\$9.99
Dominican Republic	\$9.99	\$9.99
Easter Island	\$9.99	\$9.99
Ecuador	\$9.99	\$9.99
Egypt, Arab Republic of	\$9.99	\$9.99
El Salvador	\$9.99	\$9.99
Equatorial Guinea, Republic of	\$9.99	\$9.99
Eritrea	\$9.99	\$9.99
Estonia	\$9.99	\$9.99
Ethiopia	\$9.99	\$9.99
Faeroe Islands	\$9.99	\$9.99
Falkland Islands	\$9.99	\$9.99
Fiji Islands	\$9.99	\$9.99
Finland	\$9.99	\$9.99
France	\$9.99	\$9.99
French Antilles (Martinique, St. Barthelemy, and St. Martin)	\$9.99	\$9.99
French Guiana	\$9.99	\$9.99
French Polynesia (Including the Islands of Moorea and Tahiti)	\$9.99	\$9.99
Gabon Republic	\$9.99	\$9.99
Gambia	\$9.99	\$9.99
Georgia	\$9.99	\$9.99
Germany, Federal Republic of (Including former German Democratic Republic)	\$9.99	\$9.99
Ghana	\$9.99	\$9.99
Gibraltar	\$9.99	\$9.99
Greece	\$9.99	\$9.99
Greenland	\$9.99	\$9.99
Grenada (Including Carriacou)	\$9.99	\$9.99
Guadeloupe	\$9.99	\$9.99
Guantanamo (U.S. Naval Base)	\$9.99	\$9.99
Guatemala	\$9.99	\$9.99
Guinea, Republic of	\$9.99	\$9.99
Guinea-Bissau	\$9.99	\$9.99
Guyana	\$9.99	\$9.99
Haiti	\$9.99	\$9.99
Honduras	\$9.99	\$9.99
Hong Kong	\$9.99	\$9.99

Hungary	\$9.99	\$9.99
Iceland	\$9.99	\$9.99
India	\$9.99	\$9.99
Indonesia	\$9.99	\$9.99
Iran	\$9.99	\$9.99
Iraq	\$9.99	\$9.99
Ireland	\$9.99	\$9.99
Israel	\$9.99	\$9.99
Italy	\$9.99	\$9.99
Ivory Coast, Republic of	\$9.99	\$9.99
Jamaica	\$9.99	\$9.99
Japan (Including Okinawa)	\$9.99	\$9.99
Jordan	\$9.99	\$9.99
Kazakhstan	\$9.99	\$9.99
Kenya, Republic of	\$9.99	\$9.99
Kiribati	\$9.99	\$9.99
Korea, Democratic People's Republic of	\$9.99	\$9.99
Korea, Republic of	\$9.99	\$9.99
Kuwait	\$9.99	\$9.99
Kyrgyzstan	\$9.99	\$9.99
Laos	\$9.99	\$9.99
Latvia	\$9.99	\$9.99
Lebanon	\$9.99	\$9.99
Lesotho	\$9.99	\$9.99
Liberia	\$9.99	\$9.99
Libyan Arab People's Socialist Jamahiriya	\$9.99	\$9.99
Liechtenstein	\$9.99	\$9.99
Lithuania	\$9.99	\$9.99
Luxembourg	\$9.99	\$9.99
Macao	\$9.99	\$9.99
Macedonia, Former Yugoslav Republic of	\$9.99	\$9.99
Madagascar, Republic of	\$9.99	\$9.99
Malawi	\$9.99	\$9.99
Malaysia	\$9.99	\$9.99
Maldives, Republic of	\$9.99	\$9.99
Mali, Republic of	\$9.99	\$9.99
Malta	\$9.99	\$9.99
Marshall Islands	\$9.99	\$9.99
Mauritania, Islamic Republic of	\$9.99	\$9.99
Mauritius	\$9.99	\$9.99
Mayotte Island	\$9.99	\$9.99
Micronesia, Federated States of	\$9.99	\$9.99
Moldova	\$9.99	\$9.99
Monaco	\$9.99	\$9.99

Mongolia	\$9.99	\$9.99
Montserrat	\$9.99	\$9.99
Morocco, Kingdom of	\$9.99	\$9.99
Mozambique	\$9.99	\$9.99
Myanmar	\$9.99	\$9.99
Namibia	\$9.99	\$9.99
Nauru	\$9.99	\$9.99
Nepal	\$9.99	\$9.99
Netherlands	\$9.99	\$9.99
Netherlands Antilles (Bonaire, Curacao, Saba, St. Eustatius and St. Maarten)	\$9.99	\$9.99
New Caledonia	\$9.99	\$9.99
New Zealand (Including Chatham Island)	\$9.99	\$9.99
Nicaragua	\$9.99	\$9.99
Niger, Republic of	\$9.99	\$9.99
Nigeria, Federal Republic of	\$9.99	\$9.99
Niue	\$9.99	\$9.99
Norfolk Island	\$9.99	\$9.99
Norway (Including Svalbard)	\$9.99	\$9.99
Oman	\$9.99	\$9.99
Pakistan	\$9.99	\$9.99
Palau, Republic of	\$9.99	\$9.99
Panama, Republic of	\$9.99	\$9.99
Papua New Guinea (Admiralty Islands, Bougainville, New Britain and New Ireland)	\$9.99	\$9.99
Paraguay	\$9.99	\$9.99
Peru	\$9.99	\$9.99
Philippines	\$9.99	\$9.99
Pitcairn Island	\$9.99	\$9.99
Poland, Republic of	\$9.99	\$9.99
Portugal (Including Azores and Madeira Islands)	\$9.99	\$9.99
Qatar	\$9.99	\$9.99
Reunion Island	\$9.99	\$9.99
Romania	\$9.99	\$9.99
Russia	\$9.99	\$9.99
Rwanda	\$9.99	\$9.99
San Marino	\$9.99	\$9.99
Sao Tome	\$9.99	\$9.99
Saudi Arabia	\$9.99	\$9.99
Senegal, Republic of	\$9.99	\$9.99
Seychelles Islands	\$9.99	\$9.99
Sierra Leone	\$9.99	\$9.99
Singapore, Republic of	\$9.99	\$9.99

Slovakia	\$9.99	\$9.99
Slovenia, Republic of	\$9.99	\$9.99
Solomon Islands	\$9.99	\$9.99
Somali Republic	\$9.99	\$9.99
South Africa, Republic of	\$9.99	\$9.99
Spain (Including Balearic Islands, Canary Islands, Ceuta, and Melilla)	\$9.99	\$9.99
Sri Lanka, Democratic Socialist Republic of	\$9.99	\$9.99
St. Helena	\$9.99	\$9.99
St. Kitts/Nevis	\$9.99	\$9.99
St. Lucia	\$9.99	\$9.99
St. Pierre & Miquelon	\$9.99	\$9.99
St. Vincent & The Grenadines	\$9.99	\$9.99
Sudan	\$9.99	\$9.99
Suriname, Republic of	\$9.99	\$9.99
Swaziland	\$9.99	\$9.99
Sweden	\$9.99	\$9.99
Switzerland	\$9.99	\$9.99
Syrian Arab Republic	\$9.99	\$9.99
Taiwan	\$9.99	\$9.99
Tajikistan	\$9.99	\$9.99
Tanzania	\$9.99	\$9.99
Thailand	\$9.99	\$9.99
Togo, Republic of	\$9.99	\$9.99
Tonga Islands	\$9.99	\$9.99
Trinidad & Tobago, Republic of	\$9.99	\$9.99
Tunisia	\$9.99	\$9.99
Turkey	\$9.99	\$9.99
Turkmenistan	\$9.99	\$9.99
Turks & Caicos Islands	\$9.99	\$9.99
Tuvalu	\$9.99	\$9.99
Uganda	\$9.99	\$9.99
Ukraine	\$9.99	\$9.99
United Arab Emirates (Abu Dhabi, Ajman, Dubai, Fujairah, Ras al Khaimah, Sharjah, and Umm al Qaiwain)	\$9.99	\$9.99
United Kingdom (Including the Channel Islands, England, Isle of Man, Northern Ireland, Scotland and Wales)	\$9.99	\$9.99
Uruguay	\$9.99	\$9.99
Uzbekistan	\$9.99	\$9.99
Vanuatu, Republic of	\$9.99	\$9.99
Vatican City	See Italy	See Italy
Venezuela	\$9.99	\$9.99

Vietnam, Socialist Republic of	\$9.99		\$9.99
Wallis & Futuna Islands	\$9.99		\$9.99
Western Sahara	\$9.99		\$9.99
Western Samoa	\$9.99		\$9.99
Yemen, Republic of (Including Aden & Almahrah)	\$9.99		\$9.99
Yugoslavia, Federal Republic of	\$9.99		\$9.99
Zambia	\$9.99		\$9.99
Zimbabwe	\$9.99		\$9.99

**Calling Card Rates - Mexico:**

Mexico	CUSTOMER DIALED STATION			
	STANDARD		ECONOMY	
	Monday-Friday 7AM - 7PM,		Monday-Friday 7PM - 7AM,	
	Sunday 5PM - Midnight		Saturday All Day,	
			Sunday Midnight - 5PM	
	Initial Period (1 minute)	Add'l Period - Each Add'l Minute	Initial Period (1 minute)	Add'l Period - Each Add'l Minute
Mexico (US Mileage 1-10)	\$0.31	\$0.31	\$0.25	\$0.25
Mexico (US Mileage 11-22)	\$0.39	\$0.39	\$0.28	\$0.28
Mexico (US Mileage 23-55)	\$0.53	\$0.53	\$0.35	\$0.35
Mexico (US Mileage 56-124)	\$0.58	\$0.58	\$0.43	\$0.43
Mexico (US Mileage 125-292)	\$0.72	\$0.72	\$0.52	\$0.52
Mexico (US Mileage 293-430)	\$0.84	\$0.84	\$0.56	\$0.56
Mexico (US Mileage 431-925)	\$0.89	\$0.89	\$0.58	\$0.58
Mexico (US Mileage 926-3000)	\$0.97	\$0.97	\$0.64	\$0.64
Mexico (Within Band 1)	\$0.26	\$0.26	\$0.17	\$0.15

Mexico (Within Band 2)	\$0.35		\$0.35		\$0.24		\$0.22	
Mexico (Within Band 3)	\$0.62		\$0.62		\$0.41		\$0.37	
Mexico (Within Band 4)	\$0.74		\$0.74		\$0.50		\$0.45	
Mexico (Within Band 5)	\$1.05		\$1.05		\$0.69		\$0.63	
Mexico (Within Band 6)	\$1.34		\$1.34		\$0.89		\$0.81	
Mexico (Within Band 7)	\$1.80		\$1.80		\$1.21		\$1.10	
Mexico (Within Band 8)	\$1.91		\$1.91		\$1.31		\$1.19	
<b>Mexico</b>	<b>OPERATOR STATION</b>							
	<b>STANDARD</b>				<b>ECONOMY</b>			
	Monday-Friday 7AM - 7PM,				Monday-Friday 7PM - 7AM,			
	Sunday 5PM - Midnight				Saturday All Day			
					Sunday Midnight - 5PM			
	Initial Period (3 minutes)		Add'l Period - Each Add'l Minute		Initial Period (3 minutes)		Add'l Period Each Add'l Minute	
Mexico (US Mileage 1-10)	\$1.74		\$0.31		\$1.74		\$0.25	
Mexico (US Mileage 11-22)	\$2.38		\$0.39		\$2.38		\$0.28	
Mexico (US Mileage 23-55)	\$3.05		\$0.53		\$3.05		\$0.35	
Mexico (US Mileage 56-124)	\$3.67		\$0.58		\$3.67		\$0.43	
Mexico (US Mileage 125-292)	\$4.07		\$0.72		\$4.07		\$0.52	
Mexico (US Mileage 293-430)	\$4.40		\$0.84		\$4.40		\$0.56	
Mexico (US Mileage 431-925)	\$4.54		\$0.89		\$4.54		\$0.58	
Mexico (US Mileage 926-3000)	\$4.74		\$0.97		\$4.74		\$0.64	
Mexico (Within Band 1)	\$1.35		\$0.45		\$1.35		\$0.41	
Mexico (Within Band 2)	\$1.80		\$0.61		\$1.80		\$0.55	
Mexico (Within Band 3)	\$3.25		\$1.08		\$3.25		\$0.98	
Mexico (Within Band 4)	\$3.84		\$1.30		\$3.84		\$1.18	
Mexico (Within Band 5)	\$5.43		\$1.82		\$5.43		\$1.65	
Mexico (Within Band 6)	\$7.03		\$2.34		\$7.03		\$2.13	
Mexico (Within Band 7)	\$8.64		\$2.89		\$8.64		\$2.63	
Mexico (Within Band 8)	\$9.41		\$3.16		\$9.41		\$2.87	

Mexico	PERSON-TO- PERSON							
	STANDAR D				ECONOMY			
	Monday-Friday 7AM - 7PM,				Monday-Friday 7PM - 7AM,			
	Sunday 5PM - Midnight				Saturday All Day			
					Sunday Midnight - 5PM			
	Initial Period (3 minutes)		Add'l Period - Each Add'l Minute		Initial Period (3 minutes)		Add'l Period - Each Add'l Minute	
Mexico (US Mileage 1-10)	\$2.83		\$0.31		\$2.83		\$0.25	
Mexico (US Mileage 11-22)	\$3.54		\$0.39		\$3.54		\$0.28	
Mexico (US Mileage 23-55)	\$4.70		\$0.53		\$4.70		\$0.35	
Mexico (US Mileage 56-124)	\$5.95		\$0.58		\$5.95		\$0.43	
Mexico (US Mileage 125-292)	\$6.28		\$0.72		\$6.28		\$0.52	
Mexico (US Mileage 293-430)	\$6.64		\$0.84		\$6.64		\$0.56	
Mexico (US Mileage 431-925)	\$6.82		\$0.89		\$6.82		\$0.58	
Mexico (US Mileage 926-3000)	\$7.01		\$0.97		\$7.01		\$0.64	
Mexico (Within Band 1)	\$2.50		\$0.84		\$2.50		\$0.76	
Mexico (Within Band 2)	\$3.28		\$1.10		\$3.28		\$1.00	
Mexico (Within Band 3)	\$5.91		\$1.98		\$5.91		\$1.80	
Mexico (Within Band 4)	\$7.01		\$2.33		\$7.01		\$2.12	
Mexico (Within Band 5)	\$9.96		\$3.31		\$9.96		\$3.01	
Mexico (Within Band 6)	\$10.69		\$3.58		\$10.69		\$3.25	
Mexico (Within Band 7)	\$15.27		\$5.09		\$15.27		\$4.63	
Mexico (Within Band 8)	\$15.32		\$5.10		\$15.32		\$4.64	

## INTERNATIONAL CARD SERVICE CHARGES - Mexico calls

### Local Telephone Company Calling Card

<u>Customer Dialed</u>	<u>Calling Card Station</u>	
Customer Dialed/Automated		\$4.00
Customer Dialed and Operator Assisted		\$5.00
Customer Dialed-Operator Must Assist		\$5.00
Operator Dialed Calling Card Station		N/A
Person-to-Person		N/A

### All Other Rates - Mexico:

	<b>Mexico Band Rates</b>					
	<b>Operator Assistance/Station (Includes Real Time Rated Calls)</b>					
	<b>STANDARD</b>			<b>ECONOMY</b>		
	Monday-Friday, 7AM - 7PM			Monday-Friday, 7AM - 7PM		
	Sunday, 5PM - Midnight			Saturday. All Day		
				Sunday, 5PM - Midnight		
	<b>Initial Minute</b>	<b>Each Add'l Minute</b>		<b>Initial Minute</b>	<b>Each Add'l Minute</b>	
Mexico (Within Band 1)	\$0.93	\$0.93		\$0.89	\$0.89	
Mexico (Within Band 2)	\$1.22	\$1.22		\$1.13	\$1.13	
Mexico (Within Band 3)	\$1.85	\$1.85		\$1.80	\$1.80	
Mexico (Within Band 4)	\$2.29	\$2.29		\$2.22	\$2.22	
Mexico (Within Band 5)	\$3.02	\$3.02		\$2.93	\$2.93	
Mexico (Within Band 6)	\$3.82	\$3.82		\$3.67	\$3.67	
Mexico (Within Band 7)	\$4.77	\$4.77		\$4.54	\$4.54	
Mexico (Within Band 8)	\$5.22	\$5.22		\$4.96	\$4.96	

	<b>Mexico Band Rate</b>							
	<b>Person-to-Person (Includes Real Time Rated Calls)</b>							
	<b>STANDARD</b>				<b>ECONOMY</b>			
	Monday-Friday, 7AM - 7PM				Monday-Friday, 7AM - 7PM			
	Sunday, 5PM - Midnight				Saturday. All Day			
					Sunday, 5PM - Midnight			
	<b>Initial Minute</b>		<b>Each Add'l Minute</b>		<b>Initial Minute</b>		<b>Each Add'l Minute</b>	
Mexico (Within Band 1)	\$0.72		\$0.28		\$0.72		\$0.28	
Mexico (Within Band 2)	\$1.29		\$0.56		\$1.29		\$0.56	
Mexico (Within Band 3)	\$2.60		\$1.42		\$2.60		\$1.42	
Mexico (Within Band 4)	\$3.51		\$1.89		\$3.51		\$1.89	
Mexico (Within Band 5)	\$6.04		\$2.67		\$6.04		\$2.67	
Mexico (Within Band 6)	\$7.21		\$2.86		\$7.21		\$2.86	
Mexico (Within Band 7)	\$11.67		\$3.97		\$11.67		\$3.97	
Mexico (Within Band 8)	\$11.73		\$4.04		\$11.73		\$4.04	

**All Other Surcharges - Mexico:**

	<b>Per Call Service Charge - Operator &amp; Coin Calls</b>		
	<b>Person-to-Person (including Real Time Rated)</b>		<b>All Other (Including Real Time Rated)</b>
<b>International Country/Area</b>	<b>Per Call Service Charge</b>		<b>Per Call Service Charge</b>
Mexico	\$9.99		\$6.50

**5.0 BUSINESS CUSTOMERS -- CALLING CARDS – In States Where Local Telecommunications Service Is Not Offered.**

Outbound interstate calls from any domestic point terminating to any other domestic point: \$0.3000/min, billed in increments of 6 seconds

Outbound international calls will be charged according to the business customer international rates set forth in this document, except that calls will be billed in full minute increments. In addition, a surcharge of \$1.50 per call will apply.

Calling Card International Origination will be billed in full minute increments with a \$2.00 surcharge per call, at the rates listed in Rate Table 5.1.

**Rate Table 5.1**

<b>Country</b>	<b>1st Minute</b>	<b>Ea. add'l Minute</b>
ANDORRA	\$1.90	\$1.58
AUSTRALIA	\$3.24	\$1.41
AUSTRIA	\$2.13	\$1.00
AZORES	\$2.64	\$1.32
BAHAMAS	\$1.28	\$1.08
BARBADOS	\$1.72	\$1.47
BELGIUM	\$1.83	\$1.36
BERMUDA	\$1.47	\$1.19
BRAZIL	\$2.67	\$1.39
CHILE	\$2.97	\$1.62
CHINA	\$4.28	\$3.02
COLOMBIA	\$2.59	\$1.43
COSTA RICA	\$1.72	\$1.41
CYPRUS	\$2.53	\$1.58
DENMARK	\$2.44	\$1.52
FAEROE ISLANDS	\$1.99	\$1.58
FIGI ISLANDS	\$3.84	\$2.85
DOMINICAN REPUBLIC	\$2.04	\$1.25
FINLAND	\$1.97	\$1.46
FRANCE	\$1.69	\$1.46
GERMANY	\$1.75	\$1.37
GREECE	\$2.49	\$1.49
GREENLAND	\$2.37	\$1.52
GUAM	\$3.38	\$1.52
HONG KONG	\$3.61	\$1.79
HUNGARY	\$2.92	\$1.37
ICELAND	\$2.32	\$1.32
INDONESIA	\$4.04	\$1.90
IRELAND	\$1.77	\$1.37
ISRAEL	\$2.97	\$1.58
ITALY	\$1.85	\$1.46
JAMAICA	\$1.73	\$1.37
JAPAN	\$3.34	\$1.61
KOREA	\$3.09	\$1.72
LIECHTENSTEIN	\$1.99	\$1.58
LUXEMBOURG	\$2.18	\$1.41

MADEIRA	\$2.64	\$1.33
MALAYSIA	\$3.75	\$1.72
MEXICO	\$1.26	\$1.26
MARSHALL ISLANDS	\$3.74	\$1.94
MONACO	\$1.81	\$1.33
NETHERLANDS	\$1.79	\$1.37
NETHERLANDS ANTILLES	\$1.78	\$1.37
NEVIS	\$2.18	\$2.18
NEW ZEALAND	\$3.67	\$1.94
NICARAGUA	\$3.55	\$1.92
NORWAY	\$1.76	\$1.45
PANAMA	\$1.78	\$1.46
PHILIPPINES	\$3.49	\$1.54
POLAND	\$2.97	\$1.48
PORTUGAL	\$2.53	\$1.79
PUERTO RICO	\$0.17	\$0.13
SAN MARINO	\$1.93	\$1.93
SINGAPORE	\$3.30	\$1.68
SPAIN	\$2.12	\$2.12
ST. KITTS	\$2.18	\$2.18
ST. VINCENT	\$2.14	\$1.99
SOUTH AFRICA	\$2.75	\$2.12
SWEDEN	\$1.63	\$1.35
SWITZERLAND	\$1.84	\$1.46
TAIWAN	\$3.82	\$1.59
THAILAND	\$3.68	\$1.79
TRINIDAD & TOBAGO	\$1.73	\$1.35
TURKEY	\$2.59	\$2.02
UNITED KINGDOM	\$1.80	\$1.33
URUGUAY	\$2.96	\$1.55

## 6.0 BUSINESS CUSTOMERS -- CONFERENCE CALLING

All calls will be billed in full minute increments. All Conference Calling customers must have local and/or long distance services with McLeodUSA. A McLeodUSA representative must quote rates to the customer before the use of Conference Calling services.

### Standard Services:

Service	Description
<b>800 Meet Me Conferencing* (Reservation Required)</b>	Participants call a pre-determined toll free number at a specified time. A conference call operator will greet the participants and ask for the name of the conference chairperson. Participants will be placed on music hold or into the open conference until all parties have arrived. Once all parties have arrived, the conference will be turned over to the chairperson. The conference fees are charged to the hosting organization.
<b>Passcode Conference (Reservation Required)</b>	Participants call a pre-determined toll free number and enter a prearranged pass code at the time of the conference. Participants will automatically be placed into the conference with no assistance from a conference call operator.
<b>Dial-Out Conferencing (Reservation Required)</b>	The conference center facilitators dial-out to all participants prior to the scheduled conference. The conference fees are charged to the hosting organization.

\* Within this service, clients have the following options:

- Attended Call: Facilitator monitors the conference call to add any assistance that may be needed
- Unattended Call: No facilitator is present, but a facilitator is available at any time by pressing \*0 on the phone

Domestic call rates for all customers except Preferred Advantage<sup>SM</sup> customers: \$0.4000 per minute per leg, for Meet Me Conferencing, Passcode Conferencing and Dial-Out Conferencing.  
Domestic call rates for Preferred Advantage<sup>SM</sup> customers: \$0.36 per minute, for Meet Me Conferencing, Passcode Conferencing and Dial-Out Conferencing.

**Rate Table 6.1 – Conference Calling Additional Services:**

(Some features are not available for all call types. Customer must request these features at time of reservation)

<b>Feature</b>	<b>Price</b>	<b>Description</b>
Blast Dial	No Charge	All participants are called at the same time and greeted with an automatic message. Increases efficiency by decreasing conference set-up time.
Broadcast Lecture Mode	No Charge	Participants remain in listen-only mode until an active discussion or question and answer session is opened
Call Taping	Conference per minute charges + \$20/tape	Have a conference call recorded onto an audio cassette tape
Digital Rebroadcast	\$0.40/minute	Get a message recorded then replayed to anyone calling a pre-assigned number
Originator Dial-Out	No Charge	Allows a conference leader to dial-out to additional participants at any time during the conference without the assistance of a conference call operator
Participant Notification	\$2.00/person	Participants can be called by a conference call representative to be notified of an upcoming conference
Polling	Conference per minute charges + \$0.35 per minute, per leg	The conference leader can survey participants by asking pre-determined questions, which the guests may answer by "voting" with a specific number on the telephone keypad. Polling is a great way to boost interactive participation, even in large group meetings. Useful for conferences in which receiving immediate feedback is necessary.
Q & A	Conference per minute charges + \$0.20 per port	A conference call operator will guide the call through a question and answer session
Roll Call	No Charge	A conference call operator initiates a conference by asking each participant to respond when his or her name is called
Sub-Conference	No Charge	Pre-select participants can hold a separate conference from the main group
Transcription	Conference per minute charges + \$125/hour	Within 48 hours of the conference call, have a transcription provided in hard copy, as a word document, or via e-mail
Translation/ Interpretation	Quoted by language	A conference can be translated into any foreign language, or an interpreter may be present during the conference (48 hour notice required)

Conference calls placed to an international number must be setup as a Dial-Out Conference. The pricing below would replace the standard domestic per minute rate.

**Rate Table 6.2 – Conference Calling Rates**

<b>Country</b>	<b>Each Minute</b>
Albania	\$1.73
Algeria	\$1.37
American Samoa	\$1.45
Andorra	\$0.59
Angola	\$2.16
Anguilla	\$0.86
Antarctica	\$3.10
Antigua & Barbuda	\$0.83
Argentina	\$1.14
Armenia	\$1.64
Aruba	\$0.85
Ascension Island	\$1.64
Australia	\$0.68
Austria	\$0.67
Azerbaijan	\$1.84
Bahamas	\$0.48
Bahrain	\$1.16
Bangladesh	\$2.01
Barbados	\$0.94
Belarus	\$1.64
Belgium	\$0.94
Belize	\$1.12
Benin	\$1.64
Bermuda	\$0.59
Bhutan	\$3.60
Bolivia	\$1.18
Bosnia	\$1.19
Botswana	\$1.64
Brazil	\$1.12
British Virgin Islands	\$0.88
Brunei	\$1.68
Bulgaria	\$1.18
Burkina Faso	\$2.15

**Rate Table 6.2 - Conference Calling Rates (cont'd)**

<b>Country</b>	<b>Each Minute</b>
Burundi	\$3.08
Cambodia	\$2.45
Cameroon	\$1.58
Cape Verde Island	\$1.85
Cayman Islands	\$0.94
Central African Republic	\$2.85
Chad	\$3.14
Chile	\$0.73
China	\$1.28
Christmas Island	\$3.10
Cocoa Island	\$3.10
Colombia	\$1.14
Comoros	\$2.67
Congo	\$1.66
Cook Islands	\$3.37
Costa Rica	\$0.83
Croatia	\$1.19
Cuba	\$1.36
Cyprus	\$1.12
Czech Republic	\$0.80
Denmark	\$0.86
Diego Garcia	\$2.10
Djibouti	\$2.29
Dominica	\$0.94
Dominican Republic	\$0.92
Ecuador	\$1.14
Egypt	\$1.37
El Salvador	\$1.09
Equatorial Guinea	\$3.12
Eritrea	\$1.89
Estonia	\$1.64
Ethiopia	\$1.89
Faeroe Islands	\$1.18
Falkland Islands	\$2.31
Fiji	\$1.68
Finland	\$0.57
France	\$0.59
French Antilles	\$0.84

**Rate Table 6.2 - Conference Calling Rates (cont'd)**

<b>Country</b>	<b>Each Minute</b>
French Guiana	\$1.18
French Polynesia	\$2.20
Gabon	\$1.58
Gambia	\$1.21
Georgia	\$1.64
Germany	\$0.57
Ghana	\$1.35
Gibraltar	\$1.16
Greece	\$1.08
Greenland	\$1.19
Grenada & Carriacou	\$0.94
Guadeloupe	\$1.04
Guam	\$0.78
Guantanamo	\$0.94
Guatemala	\$0.96
Guinea	\$1.85
Guinea-Bissau	\$2.86
Guyana	\$1.36
Haiti	\$0.98
Honduras	\$1.15
Hong Kong	\$0.72
Hungary	\$0.74
Iceland	\$0.70
India	\$1.36
Indonesia	\$1.30
Inmarsat-Atlantic Ocean East	\$6.59
Inmarsat-Atlantic Ocean West	\$6.59
Inmarsat-Indian Ocean	\$6.59
Inmarsat-Pacific Ocean	\$6.59
Iran	\$1.64
Iraq	\$1.68
Ireland	\$0.76
Israel	\$1.21
Italy	\$0.90
Ivory Coast	\$1.49
Jamaica	\$0.88
Japan & Okinawa	\$0.69
Jordan	\$1.18
Kazakhstan	\$1.64
Kenya	\$1.37

**Rate Table 6.2 - Conference Calling Rates (cont'd)**

<b>Country</b>	<b>Each Minute</b>
Kiribati	\$1.51
Korea (South)	\$1.13
Kuwait	\$0.93
Kyrgyzstan	\$1.64
Laos	\$3.32
Latvia	\$1.64
Lebanon	\$1.55
Lesotho	\$1.31
Liberia	\$1.31
Libya	\$1.41
Liechtenstein	\$0.62
Lithuania	\$1.64
Luxembourg	\$1.42
Macao	\$1.42
Macedonia	\$1.19
Madagascar	\$3.04
Malawi	\$1.16
Malaysia	\$1.08
Maldives	\$2.55
Mali Republic	\$2.33
Malta	\$1.24
Marshall Island	\$1.68
Mauritania	\$2.53
Mauritius	\$2.15
Mayotte Island	\$2.67
Mexico	\$1.22
Micronesia	\$1.68
Moldova	\$1.64
Monaco	\$0.59
Mongolia	\$3.10
Montserrat	\$0.94
Morocco	\$1.35
Mozambique	\$2.29
Myanmar	\$3.52
Namibia	\$1.22
Nauru	\$1.66
Nepal	\$2.11
Netherlands	\$0.54

**Rate Table 6.2 - Conference Calling Rates (cont'd)**

<b>Country</b>	<b>Each Minute</b>
Netherlands Antilles	\$0.60
Nevis Island	\$0.94
New Caledonia & Dependencies	\$1.85
New Zealand & Chatham Island	\$0.86
Nicaragua	\$1.12
Niger Republic	\$1.85
Nigeria	\$1.07
Niue	\$2.57
Norfolk Island	\$3.10
Norway & Svalbard	\$0.58
Oman	\$1.59
Pakistan	\$1.85
Palau	\$2.19
Panama	\$1.06
Papua New Guinea	\$1.85
Paraguay	\$1.18
Peru	\$1.14
Philippines	\$1.27
Poland	\$0.99
Portugal	\$1.19
Qatar	\$1.44
Reunion Island	\$2.50
Romania	\$1.43
Russia	\$1.64
Rwanda	\$2.21
Saipan Rota & Tinian	\$0.97
San Marino	\$0.90
Sao Tome	\$2.15
Saudi Arabia	\$1.17
Senegal	\$1.37
Seychelles	\$2.32
Sierra Leone	\$2.21
Singapore	\$0.76
Slovakia	\$0.80
Slovenia	\$1.00
Solomon Islands	\$1.68

**Rate Table 6.2 - Conference Calling Rates (cont'd)**

<b>Country</b>	<b>Each Minute</b>
South Africa	\$1.07
Spain	\$1.04
Sri Lanka	\$2.11
St. Helena	\$2.39
St. Kitts	\$0.94
St. Lucia	\$0.94
St. Pierre	\$0.76
St. Vincent & The Grenadines	\$0.94
Suriname	\$1.35
Swaziland	\$1.45
Sweden	\$0.54
Switzerland	\$0.62
Syria	\$1.69
Taiwan	\$0.73
Tajikistan	\$1.64
Tanzania	\$1.31
Thailand	\$1.16
Togo	\$1.51
Tonga Islands	\$1.96
Trinidad & Tobago	\$0.98
Tunisia	\$1.37
Turkey	\$1.09
Turkmenistan	\$1.64
Turks & Caicos Islands	\$0.88
Tuvalu	\$3.10
Uganda	\$1.45
Ukraine	\$1.64
United Arab Emirates	\$0.89
United Kingdom	\$0.44
Uruguay	\$0.91
Uzbekistan	\$1.64
Vanuatu	\$3.07
Vatican City	\$0.90
Venezuela	\$0.95
Vietnam	\$1.85
Walls & Futuna Islands	\$2.57

**Rate Table 6.2 - Conference Calling Rates (cont'd)**

<b>Country</b>	<b>Each Minute</b>
Western Samoa	\$1.43
Yeman Arab Republic	\$1.23
Yugoslavia	\$1.19
Zaire	\$1.37
Zambia	\$1.31
Zimbabwe	\$1.31

## 7.0 BUSINESS CUSTOMERS -- ENHANCED TOLL FREE SERVICE

McLeodUSA provides advanced toll free functionality to Business customers. This service is designed to offer interactive voice response and other functionality via Toll Free service that has historically only been available with premise equipment. Business Customers may select from three separate products in the Preferred Advantage® Enhanced Toll Free Suite.

### Option 1 – Preferred Advantage® Enhanced Choice:

This package offers a flat usage rate per minute with non-recurring and monthly recurring charges by feature. Each basic and complex feature is available independently.

### Option 2 – Preferred Advantage® Enhanced Corporate:

This package offers a low usage rate per minute with higher non-recurring and monthly recurring charges. It includes all of the basic and complex features.

### Option 3 – Preferred Advantage® Enhanced Toll Free Plus:

This package offers a higher usage rate per minute with no monthly recurring charges and a low non-recurring charge. It includes only the basic Enhanced Toll Free features.

All calls are billed with a 6 second minimum initial period, and addition increments of 6 seconds.

## 7.1 Interstate Long Distance Rates:

Preferred Advantage® Enhanced Choice:

### Single Leg

<b>Calls Made:</b>	<b>From</b>	<b>To</b>	<b>Switched Per Minute</b>	<b>Dedicated Per Minute</b>
	Domestic	Domestic	\$0.0950	\$0.0650
	Extended	Domestic	\$0.1700	\$0.1400
	Canada	Domestic	\$0.1600	\$0.1300
	Domestic	Extended	\$0.2000	Not Available
	Extended	Extended	\$0.2800	Not Available
	Canada	Extended	\$0.2800	Not Available
	Domestic	Canada	\$0.1800	Not Available
	Extended	Canada	\$0.2600	Not Available
	Canada	Canada	\$0.2600	Not Available

### Multi-Leg

<b>Calls Made:</b>	<b>From</b>	<b>Per Minute</b>	<b>To</b>	<b>Switched Per Minute</b>	<b>Dedicated Per Minute</b>
	Domestic	\$0.0600	Domestic	\$0.0350	\$0.0300
	Extended	\$0.1400	Extended	\$0.1400	Not Available
	Canada	\$0.1400	Canada	\$0.1200	Not Available

## 7.0 BUSINESS CUSTOMERS -- ENHANCED TOLL FREE SERVICE (cont'd)

### 7.1 Interstate Long Distance Rates (cont'd)

Preferred Advantage® Enhanced Corporate:

#### Single Leg

Calls Made:	From	To	Switched Per Minute	Dedicated Per Minute
	Domestic	Domestic	\$0.0450	\$0.0350
	Extended	Domestic	\$0.1600	\$0.1300
	Canada	Domestic	\$0.1400	\$0.1100
	Domestic	Extended	\$0.2600	Not Available
	Extended	Extended	\$0.2600	Not Available
	Canada	Extended	\$0.2400	Not Available
	Domestic	Canada	\$0.2600	Not Available
	Extended	Canada	\$0.2600	Not Available
	Canada	Canada	\$0.2400	Not Available

#### Multi-Leg

Calls Made:	From	Per Minute	To	Switched Per Minute	Dedicated Per Minute
	Domestic	\$0.0350	Domestic	\$0.0300	\$0.0200
	Extended	\$0.1300	Extended	\$0.1300	Not Available
	Canada	\$0.1200	Canada	\$0.1000	Not Available

Preferred Advantage® Enhanced Toll Free Plus:

Calls Made:	From	To	Switched Per Minute	Dedicated Per Minute
	Domestic	Domestic	\$0.0850	\$0.0800
	Extended	Domestic	\$0.1800	\$0.1500
	Canada	Domestic	\$0.1800	\$0.1500

### 7.2 Charge for Service by Product:

Enhanced Choice		Enhanced Corporate		Toll Free Plus	
Non-Recurring	Monthly Recurring	Non-Recurring	Monthly Recurring	Non-Recurring	Monthly Recurring
N/A	N/A	\$3000.00	\$2000.00	\$200.00	0.00

## 7.0 BUSINESS CUSTOMERS -- ENHANCED TOLL FREE SERVICE (cont'd)

### 7.3 Feature Options and Charges by Product

Feature List	Enhanced Choice		Enhanced Corporate		Toll Free Plus	
	Non-Recurring	Monthly Recurring	Non-Recurring	Monthly Recurring	Non-Recurring	Monthly Recurring
<b>Standard Features</b>						
Toll Free Emergency RespOrg Charge	\$50.00/no.	N/A	\$50.00/no.		\$50.00/no.	
Directory Assistance & Directory Listing	\$35.00	15.00	\$35.00	15.00	\$35.00	15.00
Change	\$35.00	\$0.00	\$35.00	\$0.00	\$35.00	\$0.00
Expedite	\$65.00	\$0.00	\$65.00	\$0.00	\$65.00	\$0.00
Tailored Call Coverage	\$75.00	\$20.00	Included	Included	\$75.00	\$20.00
Route Advance	\$75.00	\$20.00	Included	Included	\$75.00	\$20.00
Route Overflow	\$75.00	\$20.00	Included	Included	\$75.00	\$20.00
<b>Basic Features</b>						
Bill To Term	\$75.00	\$20.00	Included	Included	Included	Included
Geo Routing	\$75.00	\$20.00	Included	Included	Included	Included
Message Referral	\$75.00	\$20.00	Included	Included	Included	Included
Repeat Caller	\$75.00	\$20.00	Included	Included	Included	Included
Toll Free Voice Mail	\$75.00	\$20.00	Included	Included	Included	Included
Uniform Call Distribution	\$75.00	\$20.00	Included	Included	Included	Included
Percent Allocation	\$75.00	\$20.00	Included	Included	Included	Included
Time Routing	\$75.00	\$20.00	Included	Included	Included	Included
<b>Complex Features</b>						
Busy/No Answer	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00
Dealer Locator	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00
Internet Tools	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00
Messaging/Menuing	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00
Accounting Codes	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00
Call Me Button	\$80.00/hr	\$500.00	Included	Included	\$80.00/hr	\$500.00
Client Data Hosting	\$80.00/hr	\$500.00	Included	Included	\$80.00/hr	\$500.00
Credit Card Transactions	\$80.00/hr	\$500.00	Included	Included	\$80.00/hr	\$500.00
Dealer Referral	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00
Echo Back	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00
E-Dealer Locator	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00
Enhanced Reports	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00
Multi-Leg Billing	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00
Phone Type Recognition	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00
Precise Calc	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00
Queueing	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00
Reverse ANI	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00
Take Back & Transfer	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00
Virtual Call Center	\$80.00/hr	\$500.00	Included	Included	\$80.00/hr	\$500.00
Voice Capture	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00
Whisper	\$500.00	\$100.00	Included	Included	\$500.00	\$100.00

## 7.0 BUSINESS CUSTOMERS -- TOLL FREE ENHANCEMENTS- (cont'd)

### 7.4 Feature Descriptions:

#### 7.4.1 Billing Features:

##### Accounting Codes

Requires callers to dial additional digits before the call is connected for tracking of inbound calls by code as well as a means of security. These codes can also be used in association with a routing destination.

##### Bill To Term

Assigns billing records to a termination bill code to track calls based on where they terminated. In combination with Group Billing, it allows the called party to pay for the calls that terminate to their location.

##### Multi-Leg Billing

Allows a separate call detail for the Origination and Termination minutes of each call. This is useful in combination with other features (i.e. Bill to Term, Take Back and Transfer, etc.).

- The Origination leg time begins when the caller initiates the call and ends when the caller terminates the call (this is also the end time for the last termination leg).
- Each Termination leg time begins when the platform opens a port for an outbound connection and ends when that port is closed, either because of "Take Back and Transfer" or because the caller terminated the call.

#### 7.4.2 Data Management and Internet Features

##### ANI Delivery

Delivers calling party ANI to terminating location for Caller ID enabled equipment to display the calling party's number.

##### Client Data Hosting

Allows calls to be processed based on client specific data that is housed at the client's site and accessed remotely by our platform. (System compatibility development required)

##### Credit Card Transactions

Provides real-time credit card verification and transactions.

## **7.0 BUSINESS CUSTOMERS -- ENHANCED TOLL FREE SERVICE (cont'd)**

### **7.4.2 Data Management and Internet Features (cont'd)**

#### **Call Me Button**

Utilized in Internet webface applications, an Internet user accessing a Company's website may request a return call by entering a call back number. The next available representative can be notified by a whisper indicating a call back (See Whisper). The call-back number is automatically dialed connecting the representative to the Internet user.

#### **E- Dealer Locator**

Internet users accessing a Company's website determine what criteria they would like to use to find a location. The system then matches the criteria against the client location database.

#### **Enhanced Reports**

Pre-rated call detail presented in web or FTP mediums. Each report provides different data dependent on Customer's Enhanced Toll Free services.

#### **Internet Tools**

Customer can alter route locations, times, percentage amounts, etc. in real time via McLeodUSA's Enhanced Services Website.

#### **Reverse ANI**

The system recognizes the incoming callers ANI and accesses the caller's main billing name, address, city, state and zip without requesting it from the caller.

#### **Virtual Call Center**

Customers are able to take calls from home or office. Representatives login via a Web interface and are available to receive calls in queue. (See Uniform Call Distribution and Percent Allocation)

### **7.4.3 Routing Features**

#### **Busy/No Answer**

Network detects either a busy signal or a ring no answer at the terminating location. The call can either be

- re-routed to another destination or to a default call center;
- played a terminating message requesting caller to call back; or
- sent to a voice mail box or voice transcription.

## 7.0 BUSINESS CUSTOMERS -- ENHANCED TOLL FREE SERVICE (cont'd)

### 7.4.3 Routing Features (cont'd)

#### Dealer Locator

Customers can route calls to a location nearest to the caller. This can be set up in Regions, States, Area Code/Exchange, Zip Code or Latitude/Longitude. This feature should be used in place of Geo Routing if combined with any complex features. (see Precise Calc and Geo Routing).

#### Geo Routing

Allows Toll Free numbers to terminate at different locations based on area of origination. Specified by State, LATA, NPA, NPA/NXX or ANI.

#### Percent Allocation

Routes calls to locations based on location size and percent of calls as defined by customer (i.e. Location A receives 20% of calls; Location B receives 80% of calls).

#### Phone Type Recognition

Calls can be routed based on phone types: Cellular phones, Payphones, Prisons, Institutions, etc.

#### Precise Calc

Converts the address of the 10 digit ANI of the caller to a Latitude/Longitude coordinate to determine the distance from the caller to the nearest location. This is the most accurate geographical routing available. (See Dealer Locator)

#### Queuing

Places callers on hold in a network queue until a termination served by the queue becomes available.

#### Repeat Caller

System tracks how many calls are received from any given ANI. Callers can be uniquely routed or blocked from the system based on a pre-determined number of calls.

#### Route Advance

Allows a Dedicated Access Line (DAL) to overflow to one POTS line.

#### Route Completion Overflow

Allows Toll Free traffic to overflow to a pre-determined routing group.

#### Tailored Call Coverage

Customizes call handling from specific originating areas at the area code or state level. Callers can be sent to a default location or can hear options such as a busy signal or an out of area message.

## **7.0 BUSINESS CUSTOMERS -- ENHANCED TOLL FREE SERVICE (cont'd)**

### **7.4.3 Routing Features (cont'd)**

#### **Take Back and Transfer**

Allows the called party to enter a touch-tone command that sends the call back to the platform. The call can then:

1. establish a new termination point based on the digits dialed from the previous location; or
2. be sent to a call flow or menu point.

The original terminating connection is dropped allowing only one termination connection open at a time.

#### **Time Routing**

Routing of calls based on time of day, day of week/year, holiday hours, special occasions, or any number of time-based routing.

#### **Uniform Call Distribution**

Provides uniform call distribution to multiple service centers in multiple locations.

### **7.4.4 Voice Features**

#### **Dealer Referral**

Uses the same process as Dealer Locator but offers the caller a choice of which location to be routed.

#### **Echo Back**

System uses voice concatenation to speak back caller entered digits, location phone numbers or hours of operation.

#### **Message Referral**

A recording stating that the Toll Free number has been disconnected and can refer the caller to a new number.

#### **Messaging/Menuing**

Using voice-recorded messages and caller-entered digits, calls are routed to the appropriate destination based on the callers' needs. Messaging can also provide company information prior to connecting callers to their destination. Multiple languages are available.

## 7.0 BUSINESS CUSTOMERS -- ENHANCED TOLL FREE SERVICE (cont'd)

### 7.4.5 Voice Features

#### Toll Free Voice Mail

Available options within Toll Free Voice Mail are:

- Operator Revert - Each standard mailbox has an option to press 0 at any time to be forwarded to any phone number. The mailbox can also be setup to automatically forward to the operator revert number.
- Urgent Message Pager Notification – After leaving a message, Caller can press the 8 key to mark the message urgent or press the 1 key to enter a callback number. The voice mail system will dial the pre-programmed pager number and insert the applicable phone number.
- Scheduled Greetings - Each mailbox can have up to 5 greetings scheduled for different times or days.
- Host / Tree Configuration - A mailbox can be programmed as a host box or router. The host box plays a greeting and expects to hear digits to forward to another mailbox since host boxes cannot store messages. There can be between 1 and 999 route-to boxes.
- Listen Only Boxes – Plays the greeting and goes directly to a busy signal.
- Message Forwarding - Whenever a message is left in a mailbox, the Glenayre will dial a pre-programmed phone number and playback the message. Once the call is out-dialed, a timer begins and the message plays automatically regardless if the called number answers.
- Auto Attendant – Similar to the host/tree configuration, this feature forwards to a POTS or an 8XX rather than mailbox.
- New Message Pager Notification – Similar to pager notification for urgent messages, this feature notifies via a pager any time a voice mail is left.
- Constant Touch - Each mailbox can have the callers press the 4 key to have the Glenayre place them on hold while it pages the owner of the mailbox. The owner can then dial into their mailbox and be connected to the caller.
- Wake Up - The Glenayre can dial a pre-programmed number at a specific time on the weekdays and on the weekends and plays the following message: " This is your wake-up call. The time is \_\_\_\_."
- + 35 Messages - This feature allows additional messages to be stored in increments of 35 up to 245 maximum messages.
- + 30 Day Message Storage –This feature allows additional storage time in 30-day increments up to 2 years.

#### Voice Capture

Allows the caller to leave specific information such as name, best time to call, address, and order number when a representative is not available to take the call. Information can be transcribed and sent to the Toll Free subscriber in 24 to 48 hours.

#### Whisper

A voice announcement audible only to the called party before the caller is connected, enabling representatives to know before hand how to appropriately address the incoming call. Example: "Now connecting an order request call. Please greet the caller after the tone."

## 8.0 BUSINESS CUSTOMERS -- PICC CHARGE

Multiline business customers will have an additional charge levied, per line, for lines presubscribed to any form of McLeodUSA long distance or Toll Free service, according to location as shown in the table below.

This additional fee will appear in the Taxes and Surcharges section of the McLeodUSA monthly invoice.

No separate PICC applies for Preferred Advantage® Long Distance customers.

**Rate Table 8.1 - Per Switched Long Distance Line**

State	Single-Line Business	Multi-Line Business
Arizona	\$0.00	\$4.21
Arkansas	\$0.00	\$0.57
Colorado	\$0.00	\$4.21*
Idaho	\$0.00	\$4.21*
Illinois	\$0.00	\$2.75
Indiana	\$0.00	\$2.75
Iowa	\$0.00	\$4.21
Kansas	\$0.00	\$0.57
Michigan	\$0.00	\$2.93
Minnesota	\$0.00	\$4.21
Missouri	\$0.00	\$0.57
Montana	\$0.00	\$2.79
Nebraska	\$0.00	\$4.21
Nevada	\$0.00	\$0.00
New Mexico	\$0.00	\$4.21
North Dakota	\$0.00	\$4.21
Ohio	\$0.00	\$2.91
Oklahoma	\$0.00	\$0.57
Oregon	\$0.00	\$4.21
South Dakota	\$0.00	\$4.21
Texas	\$0.00	\$0.57
Utah	\$0.00	\$4.21
Washington	\$0.00	\$4.21**
Wisconsin	\$0.00	\$1.82
Wyoming	\$0.00	\$4.21

\*For new full service lines, the monthly PICC rate is \$0.00.

\*\* For new full service customers that sign a 60-month term, this charge can be \$0.00.

**9.0 ALL CUSTOMERS -- PAYPHONE SURCHARGE**

When is call is placed from a payphone to a McLeodUSA Toll Free number, including calling card numbers, a surcharge of \$0.70 per call will be added to the charge otherwise applicable for the call.

**10.0 ALL CUSTOMERS -- Operator Services – Rate Plan 1**

**Rate Table 10.1 - Interstate**

Mileage                      Day Rates                      Evening Rates                      Night/Weekend Rates

	Initial	Each Add	Initial	Each Add	Initial	Each Add
1 – 99999	.8900	.8900	.8900	.8900	.8900	.8900

**Rate Table 10.2 - Surcharges**

Customer Dialed Calling Card	\$4.99
Operator Must Dial Calling Card	\$4.99
Operator Dial Calling Card	\$5.50
Collect - Automated	\$4.99
Collect - Operator Handled	\$6.50
Third Party - Automated	\$4.99
Third Party - Operator Handled	\$9.99
Sent Paid - Non Coin - Automated	\$4.99
Sent Paid - Non Coin - Operator	\$9.99
Payphone Surcharge	\$0.70
Person-to-Person	\$9.99
Operator Dialed Surcharge - Person	\$2.15
Operator Dialed Surcharge - Station	\$2.15
BLV	\$9.99
BLVI	\$9.99
General Assistance	\$1.99

## **11.0 Residential Customers - Preferred Advantage® Long Distance Service**

The Preferred Advantage® Long Distance service is available to residential customers in states McLeodUSA offers residential local telecommunications service. McLeodUSA long distance services are Interexchange telephone services that allow customers to originate calls from their telephone line and terminate calls to domestic (intrastate and interstate) and international points. The long distance service minutes included in the long distance service packages apply to domestic intrastate calls, and to domestic interstate and to international calls as specified by McLeodUSA pursuant to federal regulation. Long Distance Packages exclude toll free, calling card, conference calling and international usage. Customers not subscribing to a long distance package shall pay the overage rate per minute for all calls. Customers will be required to choose McLeodUSA as their Primary Interexchange Carrier (PIC) for both Interstate and Intrastate long distance service. Where Customer's local service is provided by McLeodUSA using its own local switching facilities, McLeodUSA offers reduced long distance pricing to eligible customers on a nondiscriminatory basis.

### **Preferred Advantage® Long Distance Inbound Interstate Rates:**

Inbound (Toll Free) interstate calls will be billed in whole minute increments. A non-recurring charge of \$5.00 will apply when the toll free number is ordered.

Inbound (Toll Free) interstate calls from any domestic point in the 48 contiguous states: 0.20/min. Inbound (Toll Free) interstate calls from Alaska: \$0.35/min. Inbound (Toll Free) interstate calls from Hawaii and Canada: \$0.30/min.

Inbound (Toll Free) interstate calls from CNMI, Puerto Rico, Guam and the U.S. Virgin Islands: \$0.40/min.

### **Preferred Advantage® Outbound Interstate Long Distance Rates:**

Outbound interstate calls from any domestic point terminating to the 48 contiguous states and the non-contiguous areas of Alaska, Hawaii, Canada, CNMI, Guam Puerto Rico and U.S. Virgin Islands are billed in whole minute increments at the rates noted in the applicable rate table below. All long distance calls will be recorded and all calls billed using the Overage Rate minutes will be billed in one minute increments for residential customers.

## 11.0 Residential Customers - Preferred Advantage® Long Distance Service

**Rate Table 11.1 - Preferred Advantage® Outbound Interstate Off Switch Long Distance Rates for IL, IN, MI, OH and WI.**

<b>Residential Preferred Advantage<sup>SM</sup> Long Distance Off Switch</b>	<b>Monthly Rate</b>	<b>Overage Rate/Minute</b>
No Package	N/A	\$0.120
60 anytime LD minutes	\$4.50	\$0.120
120 anytime LD minutes	\$8.25	\$0.115
180 anytime LD minutes	\$11.50	\$0.110
240 anytime LD minutes	\$14.25	\$0.105
300 anytime LD minutes	\$16.50	\$0.100
500 anytime LD minutes	\$25.00	\$0.095
700 anytime LD minutes	\$31.50	\$0.090

**Rate Table 11.2 - Preferred Advantage® Outbound Interstate Off Switch Long Distance Rates for CO, IA, MN, MO, NE, OR, TX, UT, WA and WY.**

<b>Residential Preferred Advantage<sup>SM</sup> Long Distance Off Switch</b>	<b>Monthly Rate</b>	<b>Overage Rate/Minute</b>
No Package	N/A	\$0.120
60 anytime LD minutes	\$5.88	\$0.120
120 anytime LD minutes	\$11.16	\$0.115
180 anytime LD minutes	\$15.84	\$0.110
240 anytime LD minutes	\$19.92	\$0.105
300 anytime LD minutes	\$23.40	\$0.100
500 anytime LD minutes	\$36.25	\$0.095
700 anytime LD minutes	\$42.50	\$0.090

**Rate Table 11.3 - Preferred Advantage® Outbound Interstate Off Switch Long Distance Rates for AZ, ID, ND, NM and SD.**

<b>Residential Preferred Advantage<sup>SM</sup> Long Distance Off Switch</b>	<b>Monthly Rate</b>	<b>Overage Rate/Minute</b>
No Package	N/A	\$0.120
60 anytime LD minutes	\$6.60	\$0.120
120 anytime LD minutes	\$12.60	\$0.115
180 anytime LD minutes	\$18.00	\$0.110
240 anytime LD minutes	\$22.80	\$0.105
300 anytime LD minutes	\$27.00	\$0.100
500 anytime LD minutes	\$45.50	\$0.095
700 anytime LD minutes	\$56.00	\$0.090

**Rate Table 11.4 - Preferred Advantage® Outbound Interstate On Switch Long Distance Rates for IL, IN, MI, OH and WI.**

<b>Residential Preferred Advantage<sup>SM</sup> Long Distance On Switch</b>	<b>Monthly Rate</b>	<b>Overage Rate/Minute</b>
No Package	N/A	\$0.120
60 anytime LD minutes	\$3.29	\$0.120
120 anytime LD minutes	\$6.05	\$0.115
180 anytime LD minutes	\$8.42	\$0.110
240 anytime LD minutes	\$10.35	\$0.105
300 anytime LD minutes	\$12.90	\$0.100
500 anytime LD minutes	\$20.45	\$0.095
700 anytime LD minutes	\$28.14	\$0.090

**Rate Table 11.5 - Preferred Advantage® Outbound Interstate On Switch Long Distance Rates for CO, IA, MN, MO, NE, OR, TX, UT, WA and WY.**

<b>Residential Preferred Advantage<sup>SM</sup> Long Distance On Switch</b>	<b>Monthly Rate</b>	<b>Overage Rate/Minute</b>
No Package	N/A	\$0.120
60 anytime LD minutes	\$3.73	\$0.120
120 anytime LD minutes	\$7.07	\$0.115
180 anytime LD minutes	\$10.03	\$0.110
240 anytime LD minutes	\$12.62	\$0.105
300 anytime LD minutes	\$15.72	\$0.100
500 anytime LD minutes	\$25.70	\$0.095
700 anytime LD minutes	\$35.42	\$0.090

**Rate Table 11.6 - Preferred Advantage® Outbound Interstate On Switch Long Distance Rates for AZ, ID, ND, NM and SD.**

<b>Residential Preferred Advantage<sup>SM</sup> Long Distance On Switch</b>	<b>Monthly Rate</b>	<b>Overage Rate/Minute</b>
No Package	N/A	\$0.120
60 anytime LD minutes	\$6.60	\$0.120
120 anytime LD minutes	\$12.60	\$0.115
180 anytime LD minutes	\$18.00	\$0.110
240 anytime LD minutes	\$22.80	\$0.105
300 anytime LD minutes	\$27.00	\$0.100
500 anytime LD minutes	\$32.50	\$0.095
700 anytime LD minutes	\$56.00	\$0.090

**Preferred Advantage® International Land Line and Mobile Termination Long Distance Rates:**

International Long Distance service is available to residential customers in states McLeodUSA offers residential local telecommunications service. Calls will be billed in 30-second initial increments and 6-second additional increments unless specified. In addition, a surcharge of \$1.50 per call will apply.

**Calls to Mexico:**

Land Line Termination: \$0.2424 per minute, billed in full minute increments;  
Mobile Termination: \$2424 per minute, billed in full minute increments.

**Calls to Mexico City:**

Land Line Termination: \$0.0573 per minute, billed in full minute increments;  
Mobile Termination: \$0.0671 per minute, billed in full minute increments.

Calls to other international locations will be charged according to the international rates set forth in Rate Table 2.1.A

## **12.0 BUSINESS CUSTOMERS -- Preferred Advantage® Dedicated Long Distance Plus**

This service is available to business customers that bill over 50,000 minutes of long distance usage per month (*i.e.*, both inbound and outbound Long Distance) and purchase more than \$500 per month in telecommunications services from McLeodUSA. A direct connection with the McLeodUSA network via a Dedicated Access Line (DAL) is required. DALs are either connected to a McLeodUSA switch or provided via an alternative vendor. This service can be provided where necessary facilities are available. This product is available for multiple locations, however, the monthly rates may vary due to state locations.

Pricing is based on per minute rates that incorporate the origination, transport and final termination of the customer's call. Calls are billed in 6-second increments, with a 6-second minimum.

Intrastate rates will be applied to any call record where the originating ANI is not provided by the customer or originating carrier. Preferred Advantage Dedicated Long Distance rates are based on an assumed distribution of 80% RBOC end user termination and origination and 20% non-RBOC end user origination and termination of long distance calls. If Customer's long distance calls terminate or originate more than 20% of the total long distance minutes with non-RBOC end users, McLeodUSA may in its sole discretion: (a) immediately impose an additional charge of \$0.025/minute to Customer's long distance minutes terminated to a non-RBOC end user in excess of the 20% limit; (b) impose an additional charge in excess of \$0.025/minute after providing notice to Customer of the additional charge in the event Customer's long distance calling patterns show that an additional \$0.025/minute will not recover the cost of excessive non-RBOC terminations; or (c) terminate the underlying Master Service Agreement for cause. Long distance calls to or from another McLeodUSA local exchange customer shall be considered an RBOC termination or origination for purposes of this provision.

Account Codes are available to provide customers auditing functionality for all long distance calls.

Outbound interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0219/minute.

Outbound interstate calls from any domestic point terminating to Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.0600/minute.

Outbound interstate calls from any domestic point terminating to Canada: \$0.0550/minute.

Inbound (Toll Free) interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0297/minute.

Inbound (Toll Free) interstate calls originating from Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.0700/minute.

Inbound (Toll Free) interstate calls originating from Canada: \$0.0550/minute.

### 13.0 RESIDENTIAL CUSTOMERS - PREFERRED ADVANTAGE® CALLING CARD

Calling card service is available to residential customers in states McLeodUSA offers residential local telecommunications service.

#### **Preferred Advantage® Domestic Calling Card:**

Outbound interstate calls will be billed in whole minute increments. In addition, a \$0.35 surcharge per domestic calling card call will apply. Outbound interstate calls from any domestic point terminating to any other domestic point: \$0.25/min. Calling Card calls terminating to Alaska, Hawaii, Canada, will be billed at \$0.25/min. Calling Card calls terminating to CNMI, Guam, Puerto Rico and U.S. Virgin Islands will be billed at \$0.40/min.

#### **International Termination:**

Outbound international calls will be charged according to the international rates set forth in Section 11. Calls will be billed in whole minute increments. In addition, a surcharge of \$1.50 per call will apply.

#### **International Origination:**

Calling Card International Origination will be billed in full minute increments at the rates shown in Rate Table 13.1, plus a \$2.50 surcharge per call.

**Rate Table 13.1**

<b>Country</b>	<b>1st Minute</b>	<b>Each Add'l Minute</b>
AUSTRALIA	\$3.24	\$1.41
AUSTRIA	\$2.13	\$1.00
AZORES	\$2.64	\$1.32
BAHAMAS	\$1.28	\$1.08
BARBADOS	\$1.72	\$1.47
BELGIUM	\$1.83	\$1.36
BERMUDA	\$1.47	\$1.19
BRAZIL	\$2.67	\$1.39
CHILE	\$2.97	\$1.62
CHINA	\$4.28	\$3.02
COLOMBIA	\$2.59	\$1.43
COSTA RICA	\$1.72	\$1.41
CYPRUS	\$2.53	\$1.58
DENMARK	\$2.44	\$1.52
FAEROE ISLANDS	\$1.99	\$1.58
FIGI ISLANDS	\$3.84	\$2.85
DOMINICAN REPUBLIC	\$2.04	\$1.25
FINLAND	\$1.97	\$1.46
FRANCE	\$1.69	\$1.46

GERMANY	\$1.75	\$1.37
GREECE	\$2.49	\$1.49
GREENLAND	\$2.37	\$1.52
HONG KONG	\$3.61	\$1.79
HUNGARY	\$2.92	\$1.37
ICELAND	\$2.32	\$1.32
INDONESIA	\$4.04	\$1.90
IRELAND	\$1.77	\$1.37
ISRAEL	\$2.97	\$1.58
ITALY	\$1.85	\$1.46
JAPAN	\$3.34	\$1.61
KOREA	\$3.09	\$1.72
LIECHTENSTEIN	\$1.99	\$1.58
LUXEMBOURG	\$2.18	\$1.41
MADEIRA	\$2.64	\$1.33
MALAYSIA	\$3.75	\$1.72
MEXICO	\$1.26	\$1.26
MARSHALL ISLANDS	\$3.74	\$1.94
MONACO	\$1.81	\$1.33
NETHERLANDS	\$1.79	\$1.37
NETHERLANDS ANTILLES	\$1.78	\$1.37
NEVIS	\$2.18	\$2.18
NEW ZEALAND	\$3.67	\$1.94
NICARAGUA	\$3.55	\$1.92
NORWAY	\$1.76	\$1.45
PANAMA	\$1.78	\$1.46
PHILIPPINES	\$3.49	\$1.54
POLAND	\$2.97	\$1.48
PORTUGAL	\$2.53	\$1.79
SAN MARINO	\$1.93	\$1.93
SINGAPORE	\$3.30	\$1.68
SPAIN	\$2.12	\$2.12
ST. KITTS	\$2.18	\$2.18
ST. VINCENT	\$2.14	\$1.99
SOUTH AFRICA	\$2.75	\$2.12
SWEDEN	\$1.63	\$1.35
SWITZERLAND	\$1.84	\$1.46
TAIWAN	\$3.82	\$1.59
THAILAND	\$3.68	\$1.79
TRINIDAD & TOBAGO	\$1.73	\$1.35
TURKEY	\$2.59	\$2.02
UNITED KINGDOM	\$1.80	\$1.33
URUGUAY	\$2.96	\$1.55

U.S. VIRGIN ISLANDS	\$0.17	\$0.13
VATICAN CITY	\$1.90	\$1.58
VENEZUELA	\$2.17	\$1.80

#### 14.0 SERVICE TO CORRECTIONAL FACILITIES B INMATE SERVICES

Rates are per minute, with calls charged in full minute increments.

##### Inmate Services

##### Interstate

##### INTERSTATE RATES

Mileage                      Day Rates                      Evening Rates                      Night/Weekend Rates

	Initial	Each Add	Initial	Each Add	Initial	Each Add
1- 99999	.8900	.8900	.8900	.8900	.8900	.8900

##### Surcharges

Collect                                      \$3.95

## 15.0 BUSINESS CUSTOMERS -- ACCOUNT CODES

Account Codes require a Touch-tone Phone and are applicable to McLeodUSA Long Distance services only.

The following 5 Options are the Standard Product offerings.

<b>Option</b>	<b># of Digits</b>	<b>Verified / Unverified</b>	<b># of Codes Possible</b>
<b>1</b>	3	Verified	600
<b>2</b>	3	Unverified	1,000
<b>3</b>	4	Unverified	10,000
<b>4</b>	3	Verified	100
<b>5</b>	4	Verified	100
<b>*Custom</b>	2 B 7	Either	Digit Defined

- Customized Packages carry a \$10 set-up charge and a \$7 change charge per occurrence.

### *Billing Options*

<b>Option</b>	<b>Charge</b>	<b>Service Provided</b>
<b>Numeric</b>	None	Invoice breaks out calls by Account Code.
<b>Alpha Numeric Billing</b>	\$10 setup / \$7 change charge	Invoice breaks out calls by Alpha descriptors & Account Code.
<b>Alpha Billing</b>	\$10 setup / \$7 change charge	Invoice breaks out calls by Alpha descriptors only.
<b>Page Break</b>	\$10 per month	Provides a Page Break after each Account Code.

## **16.0 BUSINESS CUSTOMERS – PREFERRED ADVANTAGE® BUSINESS FLAT RATE LONG DISTANCE**

This service is available to business Customers and provides switched 1 + long distance at one per minute rate for calls placed at any time of day. All long distance calls will be recorded and billed in 6 second increments. A Customer must select McLeodUSA as their primary interexchange carrier for both Interstate and Intrastate long distance. All lines at a Customer location must be PIC'ed to McLeodUSA and be on the same long distance plan. Intrastate rates will be applied to any call record where the originating ANI is not provided by the Customer or the originating carrier. Where Customer's local service is provided by McLeodUSA, McLeodUSA offers reduced long distance pricing on a nondiscriminatory basis provided all Customer's local lines at a Customer location are served by McLeodUSA. If Customer disconnects McLeodUSA Preferred Advantage local service purchased under the same Preferred Advantage Member Service Agreement prior to expiration of the contract, long distance pricing will automatically revert to Preferred Advantage® Flat Rate Long Distance without Local Service and Preferred Advantage® Business Flat Rate Toll Free without Local Service.

### **A. Preferred Advantage® Flat Rate without Local Service**

Outbound interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0650/minute.

Outbound interstate calls from any domestic point terminating to Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.1000/minute.

Outbound interstate calls from any domestic point terminating to Canada: \$0.1000/minute.

Inbound (Toll Free) interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0650/minute.

Inbound (Toll Free) interstate calls originating from Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.1000/minute.

Inbound (Toll Free) interstate calls originating from Canada: \$0.1000/minute.

### **B. Preferred Advantage® Flat Rate with Local Service**

Outbound interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0500/minute.

Outbound interstate calls from any domestic point terminating to Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.0700/minute.

Outbound interstate calls from any domestic point terminating to Canada: \$0.0700/minute.

Inbound (Toll Free) interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0500/minute.

Inbound (Toll Free) interstate calls originating from Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.0700/minute.

Inbound (Toll Free) interstate calls originating from Canada: \$0.0700/minute.

## **17.0 BUSINESS CUSTOMERS – PREFERRED ADVANTAGE® LONG DISTANCE PLUS**

The Preferred Advantage® Long Distance Plus service provides switched outbound 1+ long distance service to business customers with at least \$50.00 estimated monthly usage for long distance and toll free services, including conference calling usage, calling card usage and international long distance usage. For every month in which Customer's actual long distance and toll free usage charges are less than \$50.00, Customer will be assessed a "LD Promo Shortfall Charge" equal to the difference between actual usage and \$50.00. Toll Free Service is only available for locations within the continental United States. Where Customer's local service is provided by McLeodUSA, McLeodUSA offers reduced long distance pricing on a nondiscriminatory basis provided all Customer's local lines at a Customer location are served by McLeodUSA.

Customers will be required to choose McLeodUSA as their Primary Interexchange Carrier (PIC) for both Interstate and Intrastate long distance service. The Preferred Advantage® Long Distance Plus per minute usage rate is based on an assumed distribution of 80% RBOC end user termination and origination and 20% non-RBOC end user origination and termination of long distance calls. If Customer's long distance calls terminate or originate more than 20% of the total long distance minutes with non-RBOC end users, McLeodUSA may in its sole discretion: (a) immediately impose an additional charge of \$0.025/minute to Customer's long distance minutes terminated to a non-RBOC end user in excess of the 20% limit; (b) impose an additional charge in excess of \$0.025/minute after providing notice to Customer of the additional charge in the event Customer's long distance calling patterns show that an additional \$0.025/minute will not recover the cost of excessive non-RBOC terminations; or (c) terminate the underlying Master Service Agreement for cause. Long distance calls to or from another McLeodUSA local exchange customer shall be considered RBOC termination or origination for purposes of this provision.

All calls except International are billed in 6-second increments. Intrastate rates will be applied to any call record where the originating ANI is not provided by the customer or the originating carrier.

### **A. Preferred Advantage® Plus Without Local Service**

Outbound interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0350/minute.

Outbound interstate calls from any domestic point terminating to Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.0900/minute.

Outbound interstate calls from any domestic point terminating to Canada: \$0.0900/minute.

**17.0 BUSINESS CUSTOMERS -- PREFERRED ADVANTAGE® LONG DISTANCE PLUS (cont'd)**

**A. Preferred Advantage® Plus Without Local Service (cont'd)**

Inbound (Toll Free) interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0449/minute.

Inbound (Toll Free) interstate calls originating from Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.0900/minute.

Inbound (Toll Free) interstate calls originating from Canada: \$0.0900/minute.

**B. Preferred Advantage® Plus With Local Service**

Outbound interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0333/minute.

Outbound interstate calls from any domestic point terminating to Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.0600/minute.

Outbound interstate calls from any domestic point terminating to Canada: \$0.0600/minute.

Inbound (Toll Free) interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0340/minute.

Inbound (Toll Free) interstate calls originating from Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.0700/minute.

Inbound (Toll Free) interstate calls originating from Canada: \$0.0600/minute.

## **18.0 RESIDENTIAL CUSTOMERS -- PREFERRED ADVANTAGE® FLAT RATE LONG DISTANCE**

This service is available to residential Customers and provides switched 1 + long distance. Customers may choose between a usage rate long distance service without a monthly fee or a reduced flat rate long distance service with a monthly fee. All long distance calls will be recorded and billed in one-minute increments. Where Customer's local service is provided by McLeodUSA, McLeodUSA offers reduced long distance pricing on a nondiscriminatory basis provided all Customer's local lines at a Customer location are served by McLeodUSA.

A Customer must select McLeodUSA as their primary interexchange carrier for both Interstate and Intrastate long distance. All lines at a Customer location must be PIC'ed to McLeodUSA and be on the same long distance plan. Intrastate rates will be applied to any call record where the originating ANI is not provided by the Customer or the originating carrier. If Customer disconnects McLeodUSA Preferred Advantage® local service purchased under the same Preferred Advantage Member Service Agreement prior to expiration of the contract, long distance pricing will automatically revert to Preferred Advantage® Flat Rate Long Distance without Local Service and Preferred Advantage® Flat Rate Toll Free without Local Service.

### **A. Preferred Advantage® Flat Rate without Monthly Fee**

#### **1. Without Local Service**

Outbound interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0700/minute.

Outbound interstate calls from any domestic point terminating to Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.1000/minute.

Outbound interstate calls from any domestic point terminating to Canada: \$0.1000/minute.

#### **2. With Local Service**

Outbound interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0600/minute.

Outbound interstate calls from any domestic point terminating to Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.0700/minute.

Outbound interstate calls from any domestic point terminating to Canada: \$0.0700/minute.

**18.0 RESIDENTIAL CUSTOMERS -- PREFERRED ADVANTAGE® FLAT RATE LONG DISTANCE (cont'd)**

**B. Preferred Advantage® Flat Rate with Monthly Fee**

**1. Without Local Service**

Monthly Fee: \$4.95

Outbound interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0500/minute.

Outbound interstate calls from any domestic point terminating to Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.0900/minute.

Outbound interstate calls from any domestic point terminating to Canada: \$0.0900/minute.

**2. With Local Service**

Monthly Fee: \$4.95

Outbound interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0450/minute.

Outbound interstate calls from any domestic point terminating to Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.0600/minute.

Outbound interstate calls from any domestic point terminating to Canada: \$0.0600/minute.

**19.0 National Directory Assistance:** Interstate directory assistance calls.

National Directory Assistance \$1.99 per call

Each Toll-Free number a customer wants listed. \$3.00 MRC

Automated Lookup: Number obtained through an automated IVR. \$1.25 NRC

Operator Lookup: Call fell out of the automated system and handled by a live operator. \$2.00 NRC

Web-Site Lookup: Number obtained through the web site. \$0.80 NRC

**20.0 RATE PROMOTIONS**

**RESERVED FOR FUTURE USE**

**Appendix A: GRANDFATHERED SERVICES**

Sections 1.1 through 1.5 will no longer be available to new customers as of January 13, 2003.

**1.1 RESIDENTIAL CUSTOMERS B VOLUME SAVINGS PLAN**

Rates are per minute; all Residential Long Distance Plans are billed in Full Minute Increments.

Peak Period is Monday through Friday, 8:00 a.m. to 6:00 p.m.

Off-Peak Periods are all other times.

Plan is available to customers taking only long-distance service, as well as customers taking both local and long distance service.

**Outbound Service**

Outbound Rates to Contiguous 48 states  
Qualifying Monthly Revenue

	<b>\$0.01 - \$24.99</b>	<b>\$25.00 - \$49.99</b>	<b>\$50+</b>
<b>Rate</b>	\$0.1500	\$0.1350	\$0.1200

Outbound Rates to Extended Calling Areas  
(Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, CNMI, and Guam)

	<b>Day</b>	<b>Off-Peak (Eve/Weekends)</b>
<b>Rate</b>	\$0.2732	\$0.2345

Outbound Rates to Canada

	<b>Day</b>	<b>Off-Peak (Eve/Weekends)</b>
<b>Rate</b>	\$0.2000	\$0.2000

**Inbound Service** (toll free to caller)

Monthly fee: \$1.00 in addition to all other charges

Rates are per minute; calls are billed in Full Minute Increments.

Inbound Rates From Contiguous 48 states  
Qualifying Monthly Revenue

	<b>\$0.01 - \$24.99</b>	<b>\$25.00 - \$49.99</b>	<b>\$50+</b>
<b>Rate</b>	\$0.1500	\$0.1350	\$0.1200

Inbound from Extended Calling Areas  
(Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, CNMI, and Guam)

	<b>Day</b>	<b>Off-Peak</b>
--	------------	-----------------

		<b>(Eve/Weekends)</b>
<b>Rate</b>	\$0.2809	\$0.2438

Inbound from Canada

	<b>Day</b>	<b>Off-Peak (Eve/Weekends)</b>
<b>Rate</b>	\$0.5724	\$0.4452

**Calling Card Service**

A surcharge of \$0.75 per call will apply in addition to all other charges.  
Rates are per minute; calls are billed in Full Minute Increments.

Outbound Rates to Contiguous 48 states  
Qualifying Monthly Revenue

	<b>\$0.01 - \$24.99</b>	<b>\$25.00 - \$49.99</b>	<b>\$50+</b>
<b>Rate</b>	\$0.1500	\$0.1350	\$0.1200

Outbound Rates to Extended Calling Areas  
(Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, CNMI, and Guam)

	<b>Day</b>	<b>Off-Peak (Eve/Weekends)</b>
<b>Rate</b>	\$0.2732	\$0.2345

Outbound Rates to Canada

	<b>Day</b>	<b>Off-Peak (Eve/Weekends)</b>
<b>Rate</b>	\$0.2000	\$0.2000

## 1.2 RESIDENTIAL CUSTOMERS B EVENINGS/WEEKENDS PLAN

Rates are per minute; all Residential Long Distance Plans are billed in Full Minute Increments.

Plan is available to customers taking only long-distance service, as well as customers taking both local and long distance service.

### Outbound Service

Outbound Rates to All Domestic Locations

Days	Monday B Friday	Monday B Friday	Saturday and Sunday
Times	8:00am - 6:00pm	6:01pm - 7:59am	All Day
Rate	\$0.2200	\$0.1000	.1000

Outbound to Canada

	<b>All Times</b>
<b>Rate</b>	\$0.2000

### Inbound Service (toll free to caller)

Monthly fee: \$1.00 in addition to all other charges

Rates are per minute; calls are billed in Full Minute Increments.

Inbound from All Domestic Locations and from Canada

	<b>All Times</b>
<b>Rate</b>	\$0.2200

### Calling Card Service

A surcharge of \$0.35 per call will apply in addition to all other charges.

Rates are per minute; calls are billed in Full Minute Increments.

Outbound to All Domestic Locations and to Canada

	<b>All Times</b>
<b>Rate</b>	\$0.2500

### 1.3 RESIDENTIAL CUSTOMERS B ALL DAY PLAN

Rates are per minute; all Residential Long Distance Plans are billed in Full Minute Increments.

Plan is available to customers taking only long-distance service, as well as customers taking both local and long distance service.

There is a monthly fee of \$4.95 for this plan in addition to all other charges.

#### Outbound Service

Outbound Rates to All Domestic Locations

	<b>All Times</b>
<b>Rate</b>	\$0.1000

Outbound to Canada

	<b>All Times</b>
<b>Rate</b>	\$0.2000

#### Inbound Service (toll free to caller)

Monthly fee: \$1.00 in addition to all other charges

Rates are per minute; calls are billed in Full Minute Increments.

Inbound from All Domestic Locations and from Canada

	<b>All Times</b>
<b>Rate</b>	\$0.2200

#### Calling Card Service

A surcharge of \$0.35 per call will apply in addition to all other charges.

Rates are per minute; calls are billed in Full Minute Increments.

Outbound to All Domestic Locations and to Canada

	<b>All Times</b>
<b>Rate</b>	\$0.2500

## 1.4 RESIDENTIAL CUSTOMERS B FIVE CENT PLAN

Rates are per minute; all Residential Long Distance Plans are billed in Full Minute Increments.

Plan is available to subscribers to only to customers taking both local and long distance service.

There is a monthly fee of \$4.95 for this plan in addition to all other charges.

### Outbound Service

#### Outbound Rates to All Domestic Locations

Days	Monday B Friday	Monday B Friday	Saturday and Sunday
Times	8:00am - 6:00pm	6:01pm - 7:59am	All Day
Rate	\$0.2200	\$0.0500	\$0.0500

#### Outbound to Canada

	All Times
Rate	\$0.2000

### Inbound Service (toll free to caller)

Monthly fee: \$1.00 in addition to all other charges

Rates are per minute; calls are billed in Full Minute Increments.

#### Inbound from All Domestic Locations and from Canada

	All Times
Rate	\$0.2200

### Calling Card Service

A surcharge of \$0.35 per call will apply in addition to all other charges.

Rates are per minute; calls are billed in Full Minute Increments.

#### Outbound to All Domestic Locations and to Canada

	All Times
Rate	\$0.2500

**1.5 RESIDENTIAL INTERNATIONAL ORIGINATION CALLING CARD SURCHARGE**

\$2.50 surcharge per call applies to residential international origination calling card calls.

**1.6 Preferred Advantage<sup>SM</sup> Long Distance Inbound Interstate Rates:**

**(Effective 5/5/03 this product will no longer be available to new customers.)**

Inbound (Toll Free) interstate calls will be billed in increments of 6 seconds. A monthly fee of \$7.50 will apply for each toll free number.

Inbound (Toll Free) interstate calls from any domestic point in the 48 contiguous states: \$0.07/min. Inbound (Toll Free) interstate calls from Alaska: \$0.30/min. Inbound (Toll Free) interstate calls from Hawaii and Canada: \$0.18/min.

Inbound (Toll Free) interstate calls from CNMI, Puerto Rico, Guam and the U.S. Virgin Islands: \$0.40/min.

**1.7 RESIDENTIAL CUSTOMERS - INTERNATIONAL LONG DISTANCE SERVICE**

**(Effective 10/27/03 this product will no longer be available to new residential customers.)**

International Long Distance service is available to residential customers in states McLeodUSA offers residential local telecommunications service.

Calls to Mexico: \$0.4410 per minute, billed in full minute increments.

International rates for calls to other international locations are billed in 30-second initial increments and 6-second additional increments. The country specific rates are found below.

<b>Location</b>	<b>1<sup>st</sup> 30 sec</b>	<b>Ea. add'l 6 sec</b>
AFGHANISTAN	\$0.8352	\$0.1670
ALBANIA	\$0.5850	\$0.1170
ALGERIA	\$0.3900	\$0.0780
AMERICAN SAMOA	\$0.3420	\$0.0684
ANDORRA	\$0.2850	\$0.0570
ANGOLA	\$0.6939	\$0.1388
ANGUILLA	\$0.3404	\$0.0684
ANTARCTICA	\$0.4684	\$0.0937
ANTARCTICA, Scott Base	\$0.4684	\$0.0937
ANTIGUA & BARBUDA	\$0.2191	\$0.0438

ARGENTINA	\$0.2894	\$0.0579
ARMENIA	\$0.6300	\$0.1260
ARUBA	\$0.2205	\$0.0441
ASCENSION ISLAND	\$0.5927	\$0.1185
AUSTRALIA	\$0.2115	\$0.0423
AUSTRIA	\$0.1697	\$0.0339
AZERBAIJAN	\$0.8200	\$0.1640
AZORES	\$0.2387	\$0.0477
BAHAMAS	\$0.1160	\$0.0232
BAHRAIN	\$0.3519	\$0.0704
BALEARIC ISLANDS	\$0.3580	\$0.0716
BANGLADESH	\$0.5936	\$0.1187
BARBADOS	\$0.2912	\$0.0582
BELARUS	\$0.3492	\$0.0698
BELGIUM	\$0.1665	\$0.0333
BELIZE	\$0.3312	\$0.0662
BENIN	\$0.3150	\$0.0630
BERMUDA	\$0.1371	\$0.0274
BHUTAN	\$0.8654	\$0.1731
BOLIVIA	\$0.3843	\$0.0769
BOSNIA-HERZEGOVINA	\$0.3861	\$0.0772
BOTSWANA	\$0.5150	\$0.1030
BRAZIL	\$0.2880	\$0.0576
BRITISH VIRGIN ISLANDS	\$0.2035	\$0.0407
BRUNEI	\$0.4131	\$0.0826
BULGARIA	\$0.3060	\$0.0612
BURKINA FASO	\$0.5100	\$0.1020
BURUNDI	\$1.2200	\$0.2440
CAMBODIA	\$0.8370	\$0.1674
CAMEROON	\$0.5300	\$0.1060
CANARY ISLANDS	\$0.3580	\$0.0716
CAPE VERDE ISLANDS	\$0.3924	\$0.0785
CAYMAN ISLANDS	\$0.1964	\$0.0393
CENTRAL AFRICAN REPUBLIC	\$0.9050	\$0.1810
CHAD	\$1.1565	\$0.2313
CHILE	\$0.2507	\$0.0501
CHINA	\$0.5490	\$0.1098
CHRISTMAS ISLAND	\$0.4684	\$0.0937
COCOS ISLANDS	\$0.4684	\$0.0937
COLOMBIA	\$0.3450	\$0.0690
COMOROS	\$1.4093	\$0.2819
CONGO	\$0.6450	\$0.1290
COOK ISLANDS	\$0.7740	\$0.1548
COSTA RICA	\$0.2655	\$0.0531

CROATIA	\$0.2610	\$0.0522
CUBA	\$1.2505	\$0.2501
CYPRUS	\$0.5150	\$0.1030
CZECH REPUBLIC	\$0.2454	\$0.0491
DENMARK	\$0.1665	\$0.0333
DIEGO GARCIA	\$1.0600	\$0.2120
DJIBOUTI	\$0.4631	\$0.0926
DOMINICA	\$0.2817	\$0.0563
DOMINICAN REPUBLIC	\$0.2020	\$0.0404
ECUADOR	\$0.3555	\$0.0711
EGYPT	\$0.3825	\$0.0765
EL SALVADOR	\$0.2925	\$0.0585
EQUATORIAL GUINEA	\$1.2200	\$0.2440
ERITREA	\$0.8150	\$0.1630
ESTONIA	\$0.4050	\$0.0810
ETHIOPIA	\$0.6450	\$0.1290
FAEROES ISLAND	\$0.3250	\$0.0650
FALKLAND ISLANDS	\$0.8200	\$0.1640
FIJI ISLANDS	\$0.6550	\$0.1310
FINLAND	\$0.1665	\$0.0333
FRANCE	\$0.1665	\$0.0333
FRENCH ANTILLES	\$0.3415	\$0.0683
FRENCH GUYANA	\$0.3950	\$0.0790
FRENCH POLYNESIA	\$1.0500	\$0.2100
GABON	\$0.6400	\$0.1280
GAMBIA	\$0.3222	\$0.0644
GEORGIA	\$0.7500	\$0.1500
GERMANY	\$0.1665	\$0.0333
GHANA	\$0.3146	\$0.0629
GIBRALTAR	\$0.6500	\$0.1300
GREECE	\$0.2850	\$0.0570
GREENLAND	\$0.4050	\$0.0810
GRENADA	\$0.2829	\$0.0566
GUADELOUPE	\$0.3060	\$0.0612
GUANTANAMO BAY	\$1.2505	\$0.2501
GUATEMALA	\$0.3105	\$0.0621
GUINEA	\$0.3947	\$0.0789
GUINEA-BISSAU	\$0.9750	\$0.1950
GUYANA	\$0.5400	\$0.1080
HAITI	\$0.4300	\$0.0860
HONDURAS	\$0.4050	\$0.0810
HONG KONG	\$0.2610	\$0.0522
HUNGARY	\$0.2520	\$0.0504

ICELAND	\$0.2430	\$0.0486
INDIA	\$0.4275	\$0.0855
INDONESIA	\$0.3285	\$0.0657
INMARSAT ATL EAST	\$4.5000	\$0.9000
INMARSAT PAC OCEAN	\$4.5000	\$0.9000
INMARSAT IND OCEAN	\$4.0275	\$0.8055
INMARSAT ATL WEST	\$4.5000	\$0.9000
IRAN	\$0.8050	\$0.1610
IRAQ	\$0.8000	\$0.1600
IRELAND	\$0.1665	\$0.0333
ISRAEL	\$0.2880	\$0.0576
ITALY	\$0.1084	\$0.0217
IVORY COAST	\$0.7050	\$0.1410
JAMAICA	\$0.4044	\$0.0809
JAPAN	\$0.2250	\$0.0450
JORDAN	\$0.4640	\$0.0928
KAZAKHSTAN	\$0.5002	\$0.1000
KENYA	\$0.4203	\$0.0841
KIRIBATI	\$0.7300	\$0.1460
KUWAIT	\$0.5050	\$0.1010
KYRGYZSTAN	\$0.5002	\$0.1000
LAOS	\$0.9450	\$0.1890
LATVIA	\$0.4563	\$0.0913
LEBANON	\$0.6250	\$0.1250
LESOTHO	\$0.5400	\$0.1080
LIBERIA	\$0.4450	\$0.0890
LIBYA	\$1.2200	\$0.2440
LIECHTENSTEIN	\$0.1824	\$0.0365
LITHUANIA	\$0.7000	\$0.1400
LUXEMBOURG	\$0.1665	\$0.0333
MACAO	\$0.3717	\$0.0743
MACEDONIA	\$0.3400	\$0.0680
MADAGASCAR	\$1.0530	\$0.2106
MADEIRA	\$0.2387	\$0.0477
MALAWI	\$0.6854	\$0.1371
MALAYSIA	\$0.3780	\$0.0756
MALDIVES	\$0.9550	\$0.1910
MALI	\$0.6250	\$0.1250
MALTA	\$0.3200	\$0.0640
MARSHALL ISLANDS	\$0.4208	\$0.0842
MARTINIQUE	\$0.3415	\$0.0683
MAURITANIA	\$0.7200	\$0.1440
MAURITIUS	\$0.6250	\$0.1250
MAYOTTE ISLANDS	\$1.4093	\$0.2819

MEXICO (see above for rates)		
MICRONESIA	\$0.4208	\$0.0842
MOLDOVA	\$0.7550	\$0.1510
MONACO	\$0.1305	\$0.0261
MONGOLIA	\$1.2250	\$0.2450
MONTSERRAT	\$0.3386	\$0.0677
MOROCCO	\$0.4150	\$0.0830
MOZAMBIQUE	\$0.7650	\$0.1530
MYANMAR	\$1.2465	\$0.2493
NAKHODKA	\$0.5002	\$0.1000
NAMIBIA	\$0.5250	\$0.1050
NAURU	\$0.6100	\$0.1220
NEPAL	\$0.8500	\$0.1700
NETHERLANDS	\$0.1890	\$0.0378
NETHERLANDS ANTILLES	\$0.3366	\$0.0673
NEW CALEDONIA	\$0.5150	\$0.1030
NEW ZEALAND	\$0.3780	\$0.0756
NICARAGUA	\$0.4750	\$0.0950
NIGER	\$0.5650	\$0.1130
NIGERIA	\$0.5100	\$0.1020
NIUE	\$1.2750	\$0.2550
NORFOLK ISLANDS	\$0.4684	\$0.0937
NORTH KOREA	\$1.8700	\$0.3740
NORWAY	\$0.2160	\$0.0432
OMAN	\$0.5650	\$0.1130
PAKISTAN	\$0.5373	\$0.1075
PALAU	\$0.7200	\$0.1440
PANAMA	\$0.3420	\$0.0684
PAPUA NEW GUINEA	\$0.7146	\$0.1429
PARAGUAY	\$0.4200	\$0.0840
PERU	\$0.2970	\$0.0594
PHILIPPINES	\$0.2115	\$0.0423
POLAND	\$0.2650	\$0.0530
PORTUGAL	\$0.2387	\$0.0477
QATAR	\$0.5553	\$0.1111
REUNION ISLAND	\$0.6450	\$0.1290
ROMANIA	\$0.3915	\$0.0783
RUSSIA	\$0.5002	\$0.1000
RWANDA	\$0.6050	\$0.1210
SAKHALIN	\$0.5002	\$0.1000
SAN MARINO	\$0.1824	\$0.0365
SAO TOME & PRINCIPE	\$0.8550	\$0.1710
SAUDI ARABIA	\$0.5250	\$0.1050

SENEGAL	\$0.9300	\$0.1860
SEYCHELLES	\$0.7000	\$0.1400
SIERRA LEONE	\$0.4650	\$0.0930
SINGAPORE	\$0.2655	\$0.0531
SLOVAKIA	\$0.2454	\$0.0491
SLOVENIA	\$0.5200	\$0.1040
SOLOMON ISLANDS	\$0.7500	\$0.1500
SOMALIA	\$1.2600	\$0.2520
SOUTH AFRICA	\$0.3330	\$0.0666
SOUTH KOREA	\$0.2565	\$0.0513
SPAIN	\$0.3580	\$0.0716
SPANISH SAHARA	\$0.3580	\$0.0716
SRI LANKA	\$0.5950	\$0.1190
ST. HELENA	\$0.7400	\$0.1480
ST. KITTS & NEVIS	\$0.3166	\$0.0633
ST. LUCIA	\$0.2750	\$0.0550
ST. PIERRE & MIQUELON	\$0.4342	\$0.0868
ST. VINCENT & THE GRENADINES	\$0.3150	\$0.0630
SUDAN	\$0.5050	\$0.1010
SURINAME	\$0.6900	\$0.1380
SWAZILAND	\$0.4900	\$0.0980
SWEDEN	\$0.1980	\$0.0396
SWITZERLAND	\$0.1824	\$0.0365
SYRIA	\$0.7000	\$0.1400
TAIWAN	\$0.2610	\$0.0522
TAJIKSTAN	\$0.3780	\$0.0756
TANZANIA	\$0.5150	\$0.1030
THAILAND	\$0.3750	\$0.0750
TOGO	\$0.6100	\$0.1220
TONGA	\$0.9250	\$0.1850
TRINIDAD & TOBAGO	\$0.3380	\$0.0676
TRISTAN da CUNHA	\$0.5927	\$0.1185
TUNISIA	\$0.3915	\$0.0783
TURKEY	\$0.5198	\$0.1040
TURKMENISTAN	\$0.5002	\$0.1000
TURKS & CAICOS	\$0.4164	\$0.0833
TUVALU	\$1.1850	\$0.2370
UGANDA	\$0.5700	\$0.1140
UKRAINE	\$0.3900	\$0.0780
UNITED ARAB EMIRATES	\$0.3100	\$0.0620
UNITED KINGDOM	\$0.0600	\$0.0120
URUGUAY	\$0.3750	\$0.0750
UZBEKISTAN	\$0.5002	\$0.1000
VANUATU	\$1.6300	\$0.3260

VATICAN CITY	\$0.1084	\$0.0217
VENEZUELA	\$0.2700	\$0.0540
VIETNAM	\$0.5760	\$0.1152
WALLIS & FUTUNA	\$1.0751	\$0.2150
WESTERN SAHARA	\$0.3580	\$0.0716
WESTERN SAMOA	\$0.4905	\$0.0981
YEMEN ARAB REPUBLIC	\$0.4590	\$0.0918
YUGOSLAVIA	\$0.6950	\$0.1390
ZAIRE	\$0.3555	\$0.0711
ZAMBIA	\$0.3825	\$0.0765
ZIMBABWE	\$0.3780	\$0.0756

### 1.8 BUSINESS CUSTOMERS -- Preferred Advantage<sup>SM</sup> Inter/Intra State Long Distance

The Preferred Advantage<sup>SM</sup> Inter/Intra State Long Distance service provides switched outbound 1+ long distance service to business customers. Toll Free Service is only available for locations within the continental United States.

Customers will be required to choose McLeodUSA as their Primary Interexchange Carrier (PIC) for both Interstate and Intrastate long distance service. If Customer's long distance calls terminate more than 20% of the time to a non-RBOC end user, an additional charge to be determined by McLeodUSA based on the additional costs caused by Customer's calling patterns will be added to Customer's long distance calls. Where Customer's local service is provided by McLeodUSA, McLeodUSA offers reduced long distance pricing on a nondiscriminatory basis provided all Customer's local lines at a Customer location are served by McLeodUSA.

All calls except International are billed in 6-second increments. Intrastate rates will be applied to any call record where the originating ANI is not provided by the customer or the originating carrier.

## 1.8 BUSINESS CUSTOMERS -- Preferred Advantage<sup>SM</sup> Inter/Intra State Long Distance (cont'd)

### A. For Customers That Do Not Purchase a Bundled Package of Local and Long Distance Service From McLeodUSA

Outbound interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0480/minute.

Outbound interstate calls from any domestic point terminating to Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.2089/minute.

Outbound interstate calls from any domestic point terminating to Canada: \$0.1200/minute.

Inbound (Toll Free) interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0494/minute.

Inbound (Toll Free) interstate calls originating from Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.2370/minute.

Inbound (Toll Free) interstate calls originating from Canada: \$0.1663/minute.

### B. For Customers That Purchase a Bundled Package of Preferred Advantage<sup>SM</sup> Local and Long Distance Service From McLeodUSA

Outbound interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0393/minute.

Outbound interstate calls from any domestic point terminating to Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.1816/minute.

Outbound interstate calls from any domestic point terminating to Canada: \$0.1100/minute.

Inbound (Toll Free) interstate calls from any domestic point terminating to the 48 contiguous states: \$0.0417/minute.

Inbound (Toll Free) interstate calls originating from Alaska, Hawaii, CNMI, Puerto Rico, and the U.S. Virgin Islands: \$0.2000/minute.

Inbound (Toll Free) interstate calls originating from Canada: \$0.1020/minute.