



SWITCHED LOCAL LINE SERVICE

1. DESCRIPTION. PAETEC Preferred Advantage® Local Line Service includes local dial tone, unlimited local calling and a main primary directory listing. There is no separate charge for End User Common Line (“EUCL” a/k/a Federal Access Charge), Local Number Portability (LNP), Central Office Termination Charges, where applicable, or Mandatory EAS/EACS-Extended Area Calling Service (where otherwise applicable).

Billing Start. Billing for Switched Local Line Service, Switched Long Distance, Switched Toll Free and xDSL will commence upon service installation. Any outgoing interexchange calls placed by Customer will be subject to applicable usage charges set forth in the applicable Pricing Addendum or Rate Schedule. If there is pricing in the Pricing Addendum or Rate Schedule for long distance services, then pricing is from the applicable Price Lists.

2. SERVICE SUSPENSION AND MAINTENANCE. PAETEC may perform scheduled network maintenance during a maintenance window of 12:00 a.m. CST to 6:00 a.m. CST. PAETEC may also perform unscheduled network maintenance that may result in a brief service interruption. PAETEC will give advance notification of unscheduled interruptions whenever reasonably possible. Any PAETEC liability resulting from an unscheduled Service interruption will be determined in accordance with the governing Agreement.