



PAETEC

NEWS RELEASE

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PINNACLE Wins 2009 Internet Telephony TEM Excellence Award

FAIRPORT, N.Y. – November 13, 2009 – PAETEC Software Corp, which provides Business Process Outsourcing and produces the award-winning PINNACLE Communication Management Suite of integrated software applications, announced it has been named a winner of the 2009 INTERNET TELEPHONY TEM Excellence Award.

“The winners of the INTERNET TELEPHONY TEM Excellence Award are leaders in telecom expense management. Taking risks and providing real solutions has earned them recognition from the editors of INTERNET TELEPHONY,” said Erik Linask, editorial director of INTERNET TELEPHONY. “These products and services honored have excelled in the TEM industry, and most importantly, their customers are willing to offer testaments of support.”

The INTERNET TELEPHONY TEM Excellence Award honors those businesses that have exhibited excellence in supporting their customers’ initiatives to optimize costs through Telecom Expense Management products and solutions. Winning companies have provided case studies of TEM success experienced by one of their clients after implementing the nominated product/service. Winners were chosen based on demonstrated improvements that the winner’s product/service has made in its client’s business.

"This recognition of the editors of INTERNET TELEPHONY is an honor for PINNACLE and all our employees dedicated to serving our customers nationwide," said Larry Foster, vice president at PAETEC Software Corp. "PINNACLE is truly a unique solution for enterprise businesses unlike any other in the industry. This award serves as a terrific validation for our total Service Lifecycle Management."

For more information on PINNACLE, visit www.pinnsoft.com.

About PAETEC Software Corp.

PAETEC Software Corp. is a subsidiary of PAETEC Holding Corp. (NASDAQ GS: PAET). Its award winning telecommunications management software, PINNACLE, has been used for over two decades by large businesses, universities and government agencies, and received the 2007 Product of the Year Award by *TMC's Communications Solutions* for the PINNACLE v6 product. For more information on PINNACLE, please visit www.pinnsoft.com.

About INTERNET TELEPHONY

INTERNET TELEPHONY has been the IP Communications Authority since 1998™. Beginning with the first issue in February of 1998, INTERNET TELEPHONY magazine has been providing unbiased views of the complicated converged communications space. INTERNET TELEPHONY offers rich content from solutions-focused editorial content to reviews on products and services from TMC Labs. INTERNET TELEPHONY magazine reaches more than 225,000 readers, including pass-along readers. For more information, please visit www.itmag.com.

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