



NEWS RELEASE

FOR IMMEDIATE RELEASE

City of Seattle Optimizes Telecom and IT Operations with PAETEC's PINNACLE Software

FAIRPORT, N.Y. – September 11, 2009 – PAETEC Software Corp, which produces the award-winning PINNACLE v6 software, today announced that the City of Seattle has purchased its PINNACLE Communication Management Suite from Shared Technologies Inc (Shared Technologies). Using the software, the City will be able to enable real time business insight and automation throughout the entire lifecycle of procuring, provisioning, paying and accurately allocating costs for all provisioned services used by city employees.

As prime contractor, Shared Technologies has acquired the PINNACLE product from PAETEC on behalf of the City to complement the technology services already provided, including support and management of the City's communication infrastructure encompassing of over 14,000 delivery points supported by 18 Nortel Switches.

"We are continually looking for unique solutions to assist our customers in optimizing their investment in their IT systems and performance. With the PINNACLE product, customers have realized significant operational savings," said Tony Parella, president and CEO of Shared Technologies. "The PINNACLE suite supports our customers' goals, and will reduce their telecommunications expense. We are honored to have the City of Seattle as one of our preeminent customers, and that they have chosen this product and Shared Technologies to support them in their relentless and ongoing pursuit of operational excellence."

"I commend the City on an extensive due diligence search weighing many options, and am very pleased that in the end, they came to the conclusion that PINNACLE is the only

comprehensive integrated solution that is designed to support large complex government organizations like the City of Seattle,” said Larry Foster, vice president of technology operations for PINNACLE. “We have a successful twenty-year track record providing solutions to top tier institutions like the City of Seattle. PAETEC supports every implementation with our cadre of ITIL certified consultants to ensure a successful and fruitful implementation.”

"Gaining real time business intelligence into tracking the lifecycle of our distributed assets and utilization of the City's communication infrastructure, while providing the capability to accurately predict and budget for landline and mobile services, is key to controlling costs," says Dean Louis Arnold, Director of Communications Technologies for the City of Seattle.

About PAETEC Software Corp.

PAETEC Software Corp, a subsidiary of PAETEC Holding Corp. (NASDAQ GS: PAET). Its award winning telecommunications management software, PINNACLE, has been used for over a decade by large businesses, universities and government agencies. The software received the 2007 Product of the Year Award by *TMC's Communications Solutions* for the PINNACLE v6 product. For more information on PINNACLE, please visit www.pinnsoft.com.

About Shared Technologies

Founded in 1974, Shared Technologies is a recognized national total solutions provider and supplier of converged and IP telephony technology to the national enterprise business community. Shared Technologies is a privately held corporation, based in Coppell, Texas, operating in forty-eight markets in the United States. Shared Technologies was recognized as a FORTUNE magazine “100 Best Companies to Work For” in 2008 & 2009. For more information about Shared Technologies, visit www.sharedtechnologies.com .

PAETEC Media Contact

Chris Muller
(585) 340-8218
chris.muller@paetec.com

PAETEC Investor Contact

Pete Connoy
(585) 340-2649
peter.connoy@paetec.com

Shared Technologies Contact

Greg Bosworth
(972) 462-5880
greg.bosworth@sharedtechnologies.com

#