

REGULATIONS AND SCHEDULE OF FACILITIES-BASED LOCAL CHARGES  
APPLYING TO COMMUNICATIONS SERVICES WITHIN

THE STATE OF RHODE ISLAND

Applicable in Rhode Island

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

This Tariff is PaeTec Communications, Inc.'s initial Rhode Island Public Utilities Commission Tariff No. 4

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
1	Original	27	Original	51	Original
2	Original	28	Original	52	Original
3	9 <sup>th</sup> *	29	Original	53	Original
4	9 <sup>th</sup> *	30	Original	54	Original
5	Original	31	Original	55	Original
6	Original	32	Original	56	Original
7	1 <sup>st</sup>	33	Original	57	Original
8	Original	34	Original	58	Original
9	Original	35	Original	59	Original
10	Original	36	Original	60	Original
11	Original	37	Original	61	1 <sup>st</sup>
12	1 <sup>st</sup>	38	Original	62	Original
13	Original	39	Original	63	Original
14	Original	40	Original	64	Original
15	Original	41	Original	65	Original
16	Original	42	Original	66	Original
17	Original	43	Original	67	Original
18	Original	44	1 <sup>st</sup> *	68	Original
19	Original	45	Original	69	Original
20	Original	46	Original	70	Original
21	Original	47	Original	71	Original
22	Original	48	Original	72	Original
23	Original	49	Original	73	Original
24	Original	50	Original	74	Original
25	Original			75	1 <sup>st</sup>
26	Original				

Issued: August 1, 2011

Effective: August 31, 2011

Issued By: Mary K. O'Connell, SVP, Secretary & General Counsel  
 PAETEC Communications, Inc.  
 One PAETEC Plaza, 600 WillowBrook Office Park  
 Fairport, N.Y. 14450

CHECK SHEET (Cont'd)

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
76	Original	106	Original	137	Original
77	Original	107	Original	138	2 <sup>nd</sup> *
78	Original	108	Original	139	Original
79	Original	109	Original	140	Original
80	Original	110	Original	141	Original
81	Original	111	1 <sup>st</sup>	142	Original
82	Original	112	Original	143	Original
83	1 <sup>st</sup>	113	Original	144	Original
84	Original	114	Original	145	Original
85	Original	115	Original	146	Original
86	Original	116	Original	147	Original
87	Original	117	Original	148	Original
88	Original	118	2 <sup>nd</sup>	149	Original
89	Original	119	Original	150	3 <sup>rd</sup>
90	Original	120	Original	151	3 <sup>rd</sup>
91	Original	121	Original	152	1 <sup>st</sup>
92	Original	122	Original	153	Original
93	Original	123	Original	154	Original
94	Original	124	Original	155	1 <sup>st</sup>
95	Original	125	Original	156	Original
96	1 <sup>st</sup>	126	Original	157	Original
97	Original	127	Original	158	Original
98	1 <sup>st</sup>	128	Original	159	Original
99	Original	129	Original	160	2 <sup>nd</sup>
100	Original	130	Original	161	3 <sup>rd</sup>
101	Original	131	Original	162	Original
102	Original	132	Original	163	Original
103	Original	133	Original		
104	Original	134	Original		
105	Original	135	Original		
		136	Original		

Issued: August 1, 2011

Effective: August 31, 2011

Issued By: Mary K. O'Connell, SVP, Secretary & General Counsel  
 PAETEC Communications, Inc.  
 One PAETEC Plaza, 600 WillowBrook Office Park  
 Fairport, N.Y. 14450

**TABLE OF CONTENTS**

	<b><u>Page</u></b>
TABLE OF CONTENTS.....	5
EXPLANATION OF SYMBOLS .....	14
EXPLANATION OF TERMS.....	16
<b>SECTION 1 - APPLICATION OF TARIFF</b>	
1.1 Application of Tariff.....	25
1.1.1 Service Territory.....	25
1.1.2 Availability .....	25
<b>SECTION 2 - GENERAL RULES AND REGULATIONS</b>	
2.1 Use of Facilities and Services .....	26
2.1.1 Obligation of Company .....	26
2.1.2 Limitations on Liability.....	28
2.1.3 Use of Service.....	34
2.1.4 Use and Ownership of Equipment .....	34
2.1.5 Directory Errors.....	34
2.1.6 Blocking of Service .....	38
2.2 Minimum Period of Service.....	37
2.3 Payment for Services Rendered.....	39
2.3.1 Responsibility for All Charges .....	39
2.3.2 Deposits .....	39
2.3.3 Payment of Charges .....	41
2.3.4 Return Check Charge .....	42
2.3.5 Late Payment Charges .....	42
2.3.6 Customer Overpayments .....	43

**TABLE OF CONTENTS (Cont'd)**

	<b><u>Page</u></b>
SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)	
2.4 Installation Service .....	43
2.5 Access to Customer's Premises.....	43
2.6 Telephone Surcharges/Taxes/Contributions .....	44
2.6.1 General .....	44
2.7 Reserved for Future Use .....	44
2.8 Suspension or Termination of Service.....	45
2.8.1 Suspension or Termination for Nonpayment .....	45
2.8.2 Exceptions to Suspension and Termination.....	46
2.8.3 Verification of Nonpayment.....	47
2.8.4 Termination for Cause Other Than Nonpayment.....	48
2.8.5 Emergency Termination of Service.....	51
2.9 Additional Provisions Applicable To Business Customers .....	52
2.9.1 Application of Rates .....	52
2.9.2 Telephone Number Changes.....	53
2.9.3 Deposits .....	53
2.9.4 Dishonored Checks.....	53
2.10 Additional Provisions Applicable to Residential Customers.....	54
2.10.1 Application of Rates .....	54
2.10.2 Telephone Number Changes.....	54
2.10.3 Deposits .....	55
2.10.4 Installment Billing for Nonrecurring Charges .....	56
2.10.5 Adjusted Payment Schedule.....	58
2.10.6 Suspension or Termination for Nonpayment .....	58
2.10.7 Deferred Payment Agreements .....	59
2.10.8 Dishonored Checks.....	60
2.10.9 Suspension or Termination - Abandonment .....	60
2.10.10 Backbilling for Residential Customers .....	61

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

**TABLE OF CONTENTS (Cont'd)**

	<b><u>Page</u></b>
<b>SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)</b>	
2.11 Allowances for Interruptions in Service.....	61
2.11.1 Credit for Interruptions .....	62
2.11.2 Limitations on Credit Allowances .....	65
2.12 Automatic Number Identification.....	66
2.12.1 Regulations.....	66
2.12.2 Terms and Conditions.....	67
2.13 Health Care Providers Support Program .....	68
2.14 Schools and Libraries Discount .....	72
2.15 Account Handling Charge.....	75
<b>SECTION 3 - CONNECTION CHARGES</b>	
3.1 Connection Charge.....	76
3.1.1 General.....	76
3.1.2 Exceptions to the Charge .....	77
3.1.3 Special Construction.....	78
3.2 Restoral Charge .....	79
3.3 Moves, Adds and Changes .....	80
3.4 Record Order Charge.....	81
3.5 Charges Associated with Premises Visit .....	81
3.5.1 Terms and Conditions.....	81
3.5.2 Trouble Isolation Charge.....	82
3.5.3 Inside Wire Maintenance and Installation .....	83

N

**TABLE OF CONTENTS (Cont'd)**

	<b><u>Page</u></b>
<b>SECTION 3 - CONNECTION CHARGES (Cont'd)</b>	
3.6 Primary Interexchange Carrier (PIC) Change Charge .....	83
3.7 Reserved for Future Use .....	84
3.8 Public Pay Telephone Surcharge .....	86
3.9 Reserved for Future Use .....	87
3.10 Presubscribed Interexchange, IntraLATA or Local Exchange Carrier Freeze.....	89
<b>SECTION 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES</b>	
4.1 General.....	90
4.1.1 Description .....	90
4.1.2 Classes of Calls .....	91
4.2 Timing of Calls.....	92
4.3 Rates for IntraLATA Calls.....	92
4.4 Calling Area Legend and Charges .....	94
4.4.1 Local Exchange/IntraLATA Toll Calling Areas .....	95
4.4.2 Residential and Business Usage Rates.....	96
<b>SECTION 5 - SUPPLEMENTAL SERVICES</b>	
5.1. Custom Calling Service .....	97
5.1.1 General .....	97
5.1.2 Description of Features.....	98
5.1.3 Rates and Charges .....	99
5.2 LASS Services.....	100
5.2.1 General .....	100
5.2.2 Description of Features.....	101
5.2.3 Rates and Charges .....	102

**TABLE OF CONTENTS (Cont'd)**

	<b><u>Page</u></b>
<b>SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)</b>	
5.3 Centrex Service .....	103
5.3.1 [Reserved for Future Use].....	103
5.3.2 Description of Features.....	104
5.3.3 Rates and Charges.....	105
5.4 Service and Promotional Trials.....	106
5.4.1 General .....	106
5.4.2 Regulations .....	106
5.5 Busy Verification and Interrupt Service .....	107
5.5.1 General .....	107
5.5.2 Rate Application.....	107
5.5.3 Busy Line Verification and Interrupt Service Rates.....	108
5.6 Trap Circuit Service.....	109
5.6.1 General .....	109
5.6.2 Regulations .....	109
5.6.3 Rates.....	110

**TABLE OF CONTENTS (Cont'd)**

	<b><u>Page</u></b>
<b>SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)</b>	
5.7 Directory Assistance Service.....	111
5.7.1 General .....	111
5.7.2 Regulations .....	111
5.7.3 Rates.....	111
5.8 Local Operator Service.....	112
5.9 Stand Alone Voice Mail Service .....	113
5.10 Blocking Service .....	114
5.10.1 General.....	114
5.10.2 Regulations.....	115
5.10.3 Rates and Charges.....	115
5.11 Customized Number Service.....	117
5.11.1 [Reserved for Future Use].....	117
5.11.2 [Reserved for Future Use].....	119
5.12 Customer Requested Service Suspensions .....	120
5.13 Remote Call Forwarding Service.....	121

**TABLE OF CONTENTS (Cont'd)**

	<b><u>Page</u></b>
<b>SECTION 6 - RESIDENTIAL NETWORK SWITCHED SERVICES</b>	
6.1 General.....	122
6.2 Service Descriptions and Rates .....	123
6.2.1 Measured Rate Service .....	123
6.2.2 [Reserved for Future Use].....	127
<b>SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES</b>	
7.1 General.....	128
7.2 Service Descriptions and Rates .....	129
7.2.1 Basic Business Line Service.....	130
7.2.2 Public Access Lines .....	133
7.2.3 PBX Trunk Service.....	134
7.2.4 Rates.....	138
7.2.5 Term Liability/Termination Charges .....	139
7.3 PRI T-1 Service .....	139
<b>SECTION 8 - SPECIAL SERVICES AND PROGRAMS</b>	
8.1 Lifeline Telephone Service .....	140
8.1.1 Basic Lifeline Service .....	140
8.1.2 Eligibility .....	140
8.1.3 Charges .....	141
8.2 Link Up America .....	142
8.3 Special Equipment For The Hearing or Speech Impaired Customer .....	142

**TABLE OF CONTENTS (Cont'd)**

	<b><u>Page</u></b>
<b>SECTION 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)</b>	
8.4 Discounted Service for The Hearing or Speech Impaired Customer .....	143
8.4.1 General .....	143
8.4.2 Certification .....	143
8.4.3 Qualification .....	144
8.4.4 Billing .....	144
8.5 Universal Emergency Telephone Number Service.....	144
8.5.1 General .....	144
8.5.2 Regulations .....	145
8.5.3 Conditions of Furnishing Service .....	146
8.6 Enhanced Universal Emergency Telephone Number Service .....	147
8.6.1 General.....	147
8.6.2 Regulations .....	147
8.6.3 Conditions of Furnishing Service.....	149
8.7 Emergency Contact Service .....	149
8.8 PAETEC Advantage Feature Pack.....	150
8.9 Emergency Call Forwarding .....	152
 <b>SECTION 9 - SPECIAL ARRANGEMENTS</b>	
9.1 Special Construction.....	153
9.1.1 Basis for Charges.....	153
9.1.2 Basis for Cost Computation.....	153
9.1.3 Termination Liability .....	154
9.2 Non-Routine Installation and/or Maintenance .....	155
9.3 Individual Case Basis (ICB) Arrangements .....	156

N

---

**TABLE OF CONTENTS (Cont'd)**

	<b><u>Page</u></b>
SECTION 10 - DIRECTORY	
10.1 Alphabetical Directory.....	157
10.1.1 Directory Listings.....	157
10.2 Reserved For Future Use.....	161
10.3 Directory Information Requests.....	162
10.4 Liability of the Company for Errors.....	162
10.4.1 General.....	162
10.4.2 Allowance for Errors.....	162

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

### EXPLANATION OF SYMBOLS

A revision of a Tariff page is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the page, are used to signify:

- C - Change in Regulation
- D - Discontinued rate or regulation
- I - Increased rate
- M - Moved from another tariff location
- N - New rate or regulation
- R - Reduction in a rate or charge
- T - Changed in text but no change in rate or regulation

### TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Department. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Rhode Island Public Utility Commission follows in their tariff approval process, the most current sheet number on file with the Rhode Island Public Utility Commission is not always the tariff page in effect.

---

TARIFF FORMAT (Cont'd)

- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).l.
- 2.1.1.A.1.(a).l.(i).
- 2.1.1.A.1.(a).l.(i).(1).

- D. Check Sheets - When a tariff filing is made with the Department, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

EXPLANATION OF TERMS

AGENCY

For 911 or E911 service, the government agency(ies) designated as having responsibility for the control and staffing of the emergency report center.

ALTERNATE ROUTING (“AR”)

Allows E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes for a period (night service).

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company’s customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

ATTENDANT

An operator of a PBX console or telephone switchboard.

AUTOMATIC LOCATION IDENTIFICATION (“ALI”)

The name and address associated with the calling party’s telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party’s (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

AUTOMATIC NUMBER IDENTIFICATION (“ANI”)

A system whereby the calling party’s telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

EXPLANATION OF TERMS (Cont'd)

CALL INITIATION

The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

CARRIER

PaeTec Communications, Inc., the issuer of this tariff.

CENTRAL OFFICE

An operating office of the Company where connections are made between telephone exchange lines.

CENTRAL OFFICE LINE

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

CHANNEL

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

EXPLANATION OF TERMS (Cont'd)

COMPANY

PaeTec Communications, Inc. the issuer of this tariff.

COMMISSION

Rhode Island Public Utilities Commission.

CUSTOMER

The person, firm, corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

CUSTOMER PREMISES EQUIPMENT ("CPE")

Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

DEFAULT ROUTING ("DR")

When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

DIAL PULSE ("DP")

The pulse type employed by a rotary dial station set.

EXPLANATION OF TERMS (Cont'd)

DIRECT INWARD DIAL ("DID")

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

DIRECT OUTWARD DIAL ("DOD")

A service attribute that allows individual station users to access and dial outside numbers directly.

DUAL TONE MULTI-FREQUENCY ("DTMF")

The pulse type employed by tone dial station sets. (Touch tone)

E911 SERVICE AREA

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 CUSTOMER

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

EXPLANATION OF TERMS (Cont'd)

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

EXCHANGE SERVICE

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

FINAL ACCOUNT

A customer whose service has been disconnected who has outstanding charges still owed to the Company.

FLAT RATE SERVICE

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

---

EXPLANATION OF TERMS (Cont'd)

**HANDICAPPED PERSON**

A person who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 #126 dated June 30, 1970).

Legally Blind - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Visually Handicapped - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Physically Handicapped - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

The term "Handicapped Person", when used in connection with a person having a speech or hearing impairment which requires that they communicate over telephone facilities by means other than voice is defined below:

Hearing - a person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.O., 1973; "guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

Speech - a person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in AGuides to the Evaluation of Permanent Impairment@ 109-III, American Medical Association, 1971.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

EXPLANATION OF TERMS (Cont'd)

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

LATA

Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service. For call to numbers outside the area ("interLATA") service is provided by long distance companies.

LINK

The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

LOCAL CALL

A call which, if placed by a customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

EXPLANATION OF TERMS (Cont'd)

LOCAL SERVICE

Telephone exchange service within a local calling area.

LOOP START

Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

LOOPS

Segments of a line which extend from the serving central office to the originating and to the terminating point.

MESSAGE RATE SERVICE

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

MULTILINE HUNT

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

ON-NET

Telecommunications services which are transported exclusively over facilities installed by the Company rather than the facilities of another carrier.

EXPLANATION OF TERMS (Cont'd)

PORT

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the customer. A port connects a link to the public switched network.

PRIVATE BRANCH EXCHANGE SERVICE ("PBX")

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

RATE CENTER

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

REFERRAL PERIOD

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

SELECTIVE ROUTING ("SR")

A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

**APPLICATION OF TARIFF**  
**Section 1 - APPLICATION OF TARIFF**

1.1 Application of Tariff

This Tariff sets forth the service offerings, rates, terms and conditions applicable to the services provided by Company as follows:

The furnishing of intrastate local exchange end-user communications services to customers within the State of Rhode Island.

1.1.1 Service Territory

PaeTec Communications, Inc. will provide service within the State of Rhode Island.

1.1.2 Availability

Service is available where facilities permit. Only those services for which rates are provided are currently available.

---

**GENERAL RULES AND REGULATIONS**Section 2 - **GENERAL RULES AND REGULATIONS**

## 2.1 USE OF FACILITIES AND SERVICE

## 2.1.1 Obligation of the Company

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications. The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of Rhode Island.

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.1 Obligation of the Company (Cont'd)

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability

- A. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- B. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

- C. The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- D. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- E. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

- F. The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- G. The Company is not liable for any claims for loss or damages involving:
1. Breach in the privacy or security of communications transmitted over the Company's facilities;
  2. Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation law or under any plan for employee disability or death benefits arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected or to be connected to the Company's facilities;
  3. Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this tariff;
  4. Any act or omission in connection with the provision of 911, E911 or similar services;
  5. Any noncompletion of calls due to network busy conditions.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

H. The Company shall be indemnified, defended held harmless by the Customer against any claim, loss, or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

1. The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

H. (Cont'd)

2. The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.
3. The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.
4. Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

- I. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- J. Company's entire liability with respect to any service provided to customer (including without limitation with respect to the installation, delay, provisions, termination, maintenance, repair, interruption or restoration of any such service) shall not exceed an amount equal to the charge applicable for the period during which services were affected. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- K. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.3 Use of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The customer may advise its customers that a portion of its service is provided by the Company, but the customer shall not represent that the Company jointly participates with the customer in the provision of the service.

2.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

2.1.5 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.5 Directory Errors (Cont'd)

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

- A. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.
- B. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
- C. Operator records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex attendant loops are involved, credit shall be given at the rate of 2/30ths of the basic monthly rate for PBX trunks.)

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.5 Directory Errors (Cont'd)

- D. Credit limitation: The total amount of the credit provided for the preceding paragraphs 1, 2, and 3 shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph 3, for the line or lines in question.
- E. Definitions: As used in Paragraphs 1, 2, 3, and 4 above, the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.
- F. Notice: Such allowances or credits as specified in Paragraphs 1, 2, and 3 above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

2.1.6 Blocking of Service

The Company's facilities can not be used to originate calls to other telephone company or Information Provider caller-paid information services.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.2 MINIMUM PERIOD OF SERVICE

The minimum period of service is one month except as otherwise provided in this Tariff. The customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the customer has met the minimum period of service obligation.

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

The Company may offer services which require a minimum use guarantee (AMUG@) wherein the Subscriber agrees, in writing, to pay the minimum amount per period agreed to upon commencement of service. Subscribers falling below their MUG will be billed for the minimum amount due per period pursuant to the MUG agreement.

Should the Subscriber choose to terminate their contract prior to expiration of the term agreed to in the MUG agreement, the Subscriber will be liable for the minimum usage requirements contained in the contract multiplied by the number of months remaining in the term, unless Subscriber converts to another Company service with equal or greater term and minimum usage commitment. If no termination of subscriber's contract, Subscriber will be liable for their monthly average usage (calculated over the last three full months immediately preceding the date of termination) multiplied by the number of months remaining in the term.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.2 MINIMUM PERIOD OF SERVICE (Cont'd)

The initial contract period for service under this section is one month. Subsequent contract periods shall be for additional one-month periods unless otherwise specified.

2.2.1 TERMINATION LIABILITY CHARGE

If a Subscriber terminates business network switched or dedicated services, to include private branch exchange trunk service and PRI T-1 or comparable services, in whole or in part, before the expiration of the contract period, the Subscriber shall pay to the Company an early termination liability charge for each disconnected service(s) or feature(s) equal to the applicable monthly rate for the PaeTec service(s) or feature(s) multiplied by the number of months remaining in the contract term.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED

2.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

2.3.2 Deposits

Subject to special provisions as may be set forth below and in Sections 2.10 and 2.11 of this Tariff, any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to deposit a sum up to an amount equal to the total of the estimated local service and intraLATA toll charges for up to two months for the facilities and service. If the minimum period of service for the requested facilities and service is more than one month, as specified in this Tariff, the customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period less any connection charge paid by the customer.

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.2 Deposits (Cont'd)

A. Interest on Deposits

Interest at the rate of 12 percent annually shall be payable on all deposits. Interest shall be accredited annually to the Customer's account or paid with the return of the deposit, whichever occurs first.

B. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

C. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

D. Payment of the Deposit

Any deposit of less than \$75.00 may be paid in two installments, with the second installment due no later than 30 days after payment of the initial installment. Any deposit of \$75.00 or more may be paid in 3 approximately equal installments with the last one due no later than 60 days after the initial installment.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.3 Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly, in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S Mail, or at any location designated by the Company. All bills are presumed accurate and shall be binding on the Customer unless written notice of the disputed charge(s) is received by the Company within thirty (30) days after the invoice date. If Company initiates legal proceedings to collect any amount due hereunder and the Company substantially prevails in such proceedings, then the Customer shall pay the reasonable attorneys' fees and costs incurred by Company in prosecuting such proceedings and any appeals therefrom. If objection results in a refund to the Customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on customer overpayments that are refunded within 30 days after the overpayment is received by the Company.

Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if objection is not received by the Company within two months after the bill is rendered.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.4 Return Check Charge

When a check which has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge of \$20.00.

2.3.5 Late Payment Charges

- A. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.5% will be applied to all amounts previously billed under this Tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges.
- B. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- C. Late payment charges do not apply to final accounts.
- D. Late payment charges do not apply to government agencies of the State of Rhode Island. These agencies are required to make payment in accordance with applicable state law.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.6 Customer Overpayments

The Company will provide interest on customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the customer deposit interest rate or the Company's applicable Late Payment Charge.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

2.4 INSTALLATION SERVICE

The Company provides a Half-Day Installation Plan, which offers customers half-day appointments (i.e., morning/afternoon or a rolling interval) for connection of Commission regulated service involving a customer premise visit.

2.5 ACCESS TO CUSTOMER'S PREMISES

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.6 TELEPHONE SURCHARGES/TAXES/CONTRIBUTIONS

2.6.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges and taxes may apply to the customer's monthly billing statement. The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges, contributions and taxes (however designated) (including without limitation universal service contributions, telephone relay service contributions, sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of Network Services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

2.7 [RESERVED FOR FUTURE USE]

D

D

---

Issued: August 1, 2011

Effective: August 31, 2011

Issued By: Mary K. O'Connell, SVP, Secretary & General Counsel  
PAETEC Communications, Inc.  
One PAETEC Plaza, 600 Willow Brook Office Park  
Fairport, N.Y. 14450

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

## 2.8 SUSPENSION OR TERMINATION OF SERVICE

## 2.8.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.

No service can be discontinued unless the Company has given the affected Customer a written notice of the proposed discontinuance at least fifteen (15) days before the proposed date of disconnection.

Telephone service shall only be suspended during the hours between 8:00 AM and 4:00 PM, Monday through Thursday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23rd through December 26th or December 30th through January 1st.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:

- A. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- B. Nonpayment for service for which a bill has not been rendered;
- C. Nonpayment for service which have not been rendered;
- D. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures shall be in accordance with the Commission's Rules and Regulations.

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.

- E. Nonpayment of back-billed amounts as outlined in 2.11.12.
- F. Nonpayment for services which have not been rendered.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- A. The Company has verified, in a manner approved by the Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- B. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment

A. General

The Company, after notice in writing to the customer and after having given the customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service by the customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the customer satisfies the indebtedness within 20 days after written notification. See Section 2.10.7 regarding Deferred Payment Agreements.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

B. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of tariff charges;
2. Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
3. The use of profane or obscene language;
4. The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;
5. The use of a mechanical dialing device or recorded announcement equipment to seize a customer's line, thereby interfering with the customer's use of the service;
6. Permitting fraudulent use.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

C. Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate telephone service.
2. In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:
  - (a) No charge shall apply for the period during which service had been terminated, and
  - (b) Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

D. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the customer may require termination of a customer's service until such time as new arrangements can be made. No charges will be assessed the customer while service is terminated, and no connection charges will apply when the service is restored.

2.8.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS

2.9.1 Application of Rates

- A. Business rates as described in this Tariff apply to service furnished:
1. In office buildings, stores, factories and all other places of a business nature;
  2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
  3. At any location when the listing or public advertising indicates a business or a profession;
  4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
  5. At any location where the customer resells or shares exchange service;
- B. Public Access Line service is classified as business service regardless of the location.
- C. The use of business facilities and service is restricted to the customer, customers, agents and representatives of the customer, and joint users.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (Cont'd)

2.9.2 Telephone Number Changes

When a business customer requests a telephone number change, the referral period for the disconnected number is 90 days.

The Company reserves all rights to the telephone numbers assigned to any customer. The customer may order a Customized Number where facilities permit for an additional charge as specified in Section 5.11 of this Tariff.

When service in an existing location is continued for a new customer, the existing telephone number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

2.9.3 Deposits

Deposits will be returned to a business customer upon cancellation of service or after one year, whichever event occurs first, unless the customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

2.9.4 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

2.10.1 Application of Rates

Residential rates as described in this Tariff apply to service furnished in private homes or apartments (including all parts of the customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the customer, members of the customer's domestic establishment, and joint users.

2.10.2 Telephone Number Changes

When a residential customer requests a telephone number change, the referral period for the disconnected number is 90 days.

The Company reserves all rights to any telephone number assigned to a customer for local service. The customer may order a Customized Number where facilities permit for an additional charge as specified in Section 5.11 of this Tariff.

When service in an existing location is continued for a new customer, the existing number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.3 Deposits

A. General

Except as provided in (b) following, the Company may require a deposit, as described in Section 2.3.2 of this Tariff, from a residential customer who is applying for service if the customer: 1) has had service terminated for nonpayment once within the preceding six-month period, or 2) is delinquent in payment. A customer is delinquent in payment if that customer has received two consecutive telephone bills without making payment of at least one-half the total arrears due on the due date of the second bill. A customer is not considered delinquent, however, if an amount in dispute is not paid before the dispute is resolved.

An existing customer is an applicant for service who was a customer of the Company within twelve months of making the request, provided that prior service was not terminated for nonpayment, unless service is requested within 10 days of such termination for nonpayment.

A new customer is an applicant for service who has not been a customer of the Company within twelve months of making the request for service. A new customer shall not be required to post a security deposit as a condition of receiving telephone service.

A seasonal customer is an individual who applies for and receives telephone service periodically each year, intermittently during the year or at other regular intervals scheduled at the time of application. A seasonal customer may be required to post a deposit.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.3 Deposits (Cont'd)

B. Recent Payment History

A customer who has a recent payment history (within the preceding twelve months) with the Company are entitled to service without payment of a deposit unless their records indicate that they are delinquent in payment or have had service terminated for nonpayment. A customer who still owes money to the Company for residential service on a prior account shall be offered a deferred payment plan provided that the customer had service for three months and was not terminated for nonpayment during that period. (See Deferred Payment Agreements, 2.10.7 below.)

New deposits from a residential customer is reviewed after the first 3 monthly bills have been rendered; if too much has been taken, the excess is returned. The entire deposit is returned to a residential customer after 1 year, unless the customer is delinquent in payment, in which case the Company may continue to retain the deposit until the delinquency is satisfied. If the service is discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

2.10.4 Installment Billing For Nonrecurring Charges

A residential customer may elect to pay service connection and other nonrecurring charges associated with a service order in monthly installments for up to a 12-month period. When installment billing is requested, all nonrecurring charges associated with a given service order will be included in the calculation of the monthly installment. When the customer elects installment payments, the Company shall provide service after the first installment.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.4 Installment Billing For Nonrecurring Charges (Cont'd)

Installment billing is subject to the following restrictions:

- A. Installment billing may be used only by residential customers;
- B. Charges will be billed in the number of installments of equal dollar amounts as requested by the customer up to a maximum of 12 installments over the course of 12 months;
- C. A customer may not pay a portion of the charges and then request installment billing for the remaining charges;
- D. More than one installment plan may be in effect for the same customer at the same time;
- E. If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered;
- F. A customer may elect to pay the unbilled charges before the expiration of the installment plan;
- G. Installment billing payments will continue even when an account is temporarily suspended;
- H. No interest or carrying charges will be applied to the outstanding balance during the installment period.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.5 Adjusted Payment Schedule

A customer on a fixed income (e.g., pension and public assistance) shall be offered the opportunity to pay his or her bills on a reasonable schedule that is adjusted for periodic receipt of income.

2.10.6 Suspension or Termination for Nonpayment

- A. Suspension/termination notices may not be issued until at least 25 days after the date of the bill. Bills must be mailed to the customer no later than 6 business days after the date of the bill.
- B. After issuing the written notification in accordance with the terms of this Tariff, at least one attempt shall be made during non-working hours to contact the residential customer by telephone before the scheduled date of suspension/termination.
- C. Suspension/termination may occur only between the hours of 8 a.m. and 4 p.m. Monday through Thursday, provided that such day or the following day is not a public holiday or a day on which the main office is closed. In addition, service may not be disconnected during the periods of December 23 through the 26 and December 30 through January 2.
- D. Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so. Suspended or terminated residential service shall be reconnected within 24 hours following payment or within 24 hours of the end of circumstances beyond the Company's control which delay the reconnection. The Commission may direct that service be reconnected in less than 24 hours.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.7 Deferred Payment Agreements

Service will not be suspended or terminated unless the customer has been advised that a deferred payment plan can be arranged. An existing residential customer with three or more months service and for whom service has not been terminated for nonpayment is eligible for Deferred Payment Arrangements (DPA). Final notice of suspension/termination will advise the customer of deferred payment arrangements and will include, in bold print, a notice that assistance in reaching an agreement may be obtained from the Commission. The DPA notice will be mailed no less than six days before termination of total service.

A Deferred Payment Agreement will be for a period agreed to by both the customer and the Company.

If the Company believes that the customer has the resources to pay the bill, it shall notify both the customer and the Commission in writing of the reasons for its belief. The Commission shall make the final determination as to whether a DPA should be provided. A customer with medical emergencies and a customer who is elderly, blind or disabled shall be exempt from such eligibility criteria.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.8 Dishonored Checks

When a check received from a residential customer is dishonored, the company shall make two attempts, one outside of normal business hours, to contact the customer within 24 hours. The customer shall be given an additional 24 hours to pay before suspension/termination. The additional notice will be given provided that the customer has not submitted a dishonored check within the past 12 months.

2.10.9 Suspension or Termination - Abandonment

Suspension/termination of residential service for abandonment or unauthorized use may occur only after the Company makes a reasonable attempt to determine occupancy or authorized use, or the customer takes reasonable steps to prevent unauthorized use. A notice must be sent to the customer five days before such suspension or termination. The notification requirement is waived when previous mailings are returned by the Post Office or the company is advised that a new customer has moved into the location.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.10 Backbilling

PAETEC will comply with all state rules and regulations regarding the backbilling of Customers. In those states for which there is no state specific rule, PAETEC will comply with the Federal Communications Commission rules regarding backbilling.

(D)  
(T)  
—  
(T)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions

- A. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- C. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:
  - 1. if interruption continues for less than 24 hours:
    - (a) 1/30th of the monthly rate if it is the first interruption in the same billing period.
    - (b) 2/30ths of the monthly rate if there was a previous interruption of at least 24 hours in the same billing period.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions (Cont'd)

2. if interruption continues for more than 24 hours:
  - (a) if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each 24 hours of interruption.
  - (b) for other interruption, 1/30 of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions

Two or more interruptions of 30 minutes or more during any one 24-hour period shall be considered as one interruption.

D. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions (Cont'd)

E. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of measured rate service will not affect the subscriber's local call allowance during a given billing period.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.2 Limitations on Credit Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the Company, including but not limited to the customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
- B. interruptions due to the failure or malfunction of non-Company equipment, including service connected to customer provided electric power;
- C. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- D. interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements;
- E. interruptions of service due to circumstances or causes beyond the control of the Company.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 AUTOMATIC NUMBER IDENTIFICATION

2.12.1 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- A. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- B. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- C. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

2.12.1 Regulations (Cont'd)

- D. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- E. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

2.12.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 HEALTH CARE PROVIDERS SUPPORT PROGRAM

2.13.1 General

The purpose of the Health Care Providers Support Program is to enable public and non-profit rural health care providers to have access to telecommunications services necessary for the provision of health care services at rates comparable to those paid for similar services in urban areas. The Health Care Providers Support Program offers eligible public and non-profit health care providers located in rural areas reduced rates for Company intrastate services, available in this Tariff. Such services must be purchased in accordance with the Rules adopted by the Rhode Island Public Utilities Commission and Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997. The FCC Rules are codified at 47 Code of Federal Regulations (C.F.R.) 54.601 *et. seq.*, and any amendments made thereto.

- A. To be eligible for the reduced rates, rural health care providers are required to comply with the terms and conditions set forth in the FCC Rules.
- B. Reduced rates are available only to the extent that they are funded by the federal universal service fund.
- C. Eligible rural health care providers may aggregate demand with other entities to create a consortium. Universal service support shall apply only to the portion of eligible services used by an eligible health care provider.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 HEALTH CARE PROVIDERS SUPPORT PROGRAM (Cont'd)

2.13.1 General (Cont'd)

D. Responsibility of eligible health care providers:

1. Rural health care providers and consortia shall participate in a competition bidding process for all service eligible for reduced rates in accordance with any state and local procurement rules.
2. Rural health care providers and consortia shall submit requests for services to the program Administrator, as designated by the FCC, and follow established procedures.
3. Services requested must be used for purposes related to the provision of health care services or instruction that the health care provider is legally authorized to provide under the law.
4. A health care provider that cannot obtain toll free access to an Internet service provider and who is eligible for support for limited toll-free access under the Rules must certify that it lacks toll-free Internet access and that it is an eligible health care provider.
5. Services cannot be sold, resold or transferred in consideration for money or any other thing of value.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 HEALTH CARE PROVIDERS SUPPORT PROGRAM (Cont'd)

2.13.1 General (Cont'd)

E. Responsibility of the Company

1. The Company shall offer the rates and charges as specified in Section 3, to eligible health care providers to the extent that facilities and services are available and offered in the tariffs specified in 1. preceding.
2. The Company shall offer services to eligible rural health care providers and consortia at prices no higher than the highest urban rate as defined in the FCC Order and Rules.
3. In competitive bidding situations, where specific flexible pricing arrangements are allowed, the Company may offer flexible pricing (to determine the reduced rate) subject to Rhode Island Public Utilities Commission approval.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 HEALTH CARE PROVIDERS SUPPORT PROGRAM (Cont'd)

2.13.2 Rates and Charges

The following price adjustments will be available to eligible rural health care providers, except subparagraph C, which shall be available to all eligible health care providers, regardless of location.

- A. A reduced rate for telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, not to exceed the highest tariffed or publicly available rate charged to a commercial customer for a similar service provided over the same distance in the nearest city in the State of Rhode Island with a population of at least 50,000.
- B. An exemption from some mileage charges for any telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, that is necessary for the provision of health care services. The exempted mileage includes the distance between the rural health care provider and the most distant perimeter of the nearest city in the State of Rhode Island with a population of 50,000 or more, less the standard urban distance, which is the maximum average diameter of all cities with population of 50,000 or more in the state.
- C. Each eligible health care provider that cannot obtain toll-free access to an Internet service provider is entitled to receive toll charge credits for toll charges imposed for connecting to an Internet service provider as per the FCC Rules. Such toll charges are available pursuant to applicable toll tariffs.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.14 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM

2.14.1 General

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this tariff at a discounted rate, in accordance with the Rules adopted by the Rhode Island Public Utilities Commission and Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq.

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.14 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM (Cont'd)

2.14.2 Regulations

A. Obligations of Eligible Schools and Libraries

1. Requests for Service

- (a) Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.
- (b) Schools and libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.
- (c) Services requested will be used for educational purposes.
- (d) Services will not be sold, resold or transferred in consideration for money or any other thing of value.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.14 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM (Cont'd)

2.14.2. Regulations (Cont'd)

B. Obligations of Carrier

1. Carrier will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this tariff. Those services contained in this tariff which are excluded from the discount program, in accordance with the Rules are included as an attachment to this tariff.
2. Carrier will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).
3. In competitive bidding situations, Carrier may offer flexible pricing or rates other than in this tariff, where specific flexible pricing arrangements are allowed, subject to Rhode Island Public Utilities Commission approval.

---

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.14 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM (Cont'd)

2.14.3 Discounted Rates for Schools and Libraries

- A. Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.
- B. The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries or consortia.
- C. The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.
- D. The discount matrix for eligible schools, libraries and consortia is included as an attachment to this tariff.

2.15 Account Handling Charge

Account Handling Charge is assessed to a customer's account for each Company attempt to return an outstanding credit balance to the customer if a first mailing is returned undeliverable. This charge is for maintaining the account after the initial attempt and for each subsequent attempt. This charge will not be assessed more than twice a year.

Account Handling Charge: \$30.00 for each subsequent attempt

N  
|  
N

---

**CONNECTION CHARGES**Section 3 - CONNECTION CHARGES

## 3.1 CONNECTION CHARGE

## 3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

The Connection Charge is comprised of two charges:

- A. Service Order;
- B. Premises Visit

Both charges may not be applicable in all cases.

The general application of these charges is as follows:

- A. A Service Order charge applies per customer order for all work or services ordered to be provided at one time, on the same premises, for the same customer. The charge recovers the cost of receiving, recording, and processing a customer's request for service.

Service Order Charge: \$39.95

- B. A Premises Visit charge applies per customer order when the company must dispatch an employee to complete a customer-requested installation or service change. Only one charge applies per customer order.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

Section 3 - CONNECTION CHARGES (Cont'd)

3.1 CONNECTION CHARGE (Cont'd)

3.1.1 General (Cont'd)

- C. Service Calls: When a Customer reports trouble to the Company and no trouble is found in the Company facilities, the Customer may be responsible for payment of a charge calculated from the time Company personnel are dispatched to the Customer Premise until work is completed. Time billed in 15 minute increments

Per hour rate per technician: \$ 100.00

- D. Central Office Line charge:
- |               |          |
|---------------|----------|
| Up to 99 line | \$ 43.00 |
| 100 + lines   | \$ 30.00 |
| Centrex line  | \$ 60.00 |

3.1.2 Exceptions to the Charge

- A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
- B. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
- C. The Company may from time to time waive or reduce the charge as part of a promotion. See Section 5.4.

---

**Section 3 - CONNECTION CHARGES (Cont'd)****3.1 CONNECTION CHARGE (Cont'd)****3.1.3 Special Construction****A. Basis for Cost Computation**

Rates and charges for special construction will be based on the costs incurred by the Company and may include (1) nonrecurring type charges, (2) recurring type charges, (3) termination liabilities, or (4) a combination thereof.

**B. Basis for Rates and Charges**

The costs referred to in 3.1.1 preceding may include one or more of the following items to the extent that they are applicable:

1. Installed cost of the facilities to be provided including estimated costs for the rearrangement of existing facilities. Cost installed include the cost of:
  - (a) equipment and materials provided or used,
  - (b) engineering, labor, and supervision,
  - (c) transportation, and
  - (d) right of way;
2. cost of maintenance;
3. depreciation on the estimated cost installed of any facility provided, based on the anticipated useful service life of the facility with an appropriate allowance for the estimated net salvage;
4. administration, taxes, and uncollectible revenue on the basis of reasonable average costs for these items.

Section 3 - CONNECTION CHARGES (Cont'd)

3.2 RESTORAL CHARGE

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 1 of this Tariff.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

Section 3 - CONNECTION CHARGES (Cont'd)

3.3 MOVES, ADDS AND CHANGES

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Change - including rearrangement or reclassification - of existing service at the same location.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

Section 3 - CONNECTION CHARGES (Cont'd)

3.4 RECORD ORDER CHARGE

A Record Order Charge applies for work performed by the Company in connection with receiving, recording, and processing customer requests for the following.

- 3.4.1 addition of directory listings
- 3.4.2 change in listed name
- 3.4.3 change of address
- 3.4.4 change of billing party
- 3.4.5. change in listed service to non-published service, not involving a change of telephone number.

A Record Order Charge does not apply when a Service Order charge also applies.

3.5 CHARGES ASSOCIATED WITH PREMISES VISIT

3.5.1 Terms and Conditions

The customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at customer request, the charge to be billed is the amount quoted to the customer for the work requested.

Section 3 - CONNECTION CHARGES (Cont'd)

3.5 CHARGES ASSOCIATED WITH PREMISES VISIT (Cont'd)

3.5.1 Terms and Conditions (Cont'd)

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Residence and Business charges may differ. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- X 2 to 6 pair inside wire
- X Faceplates
- X RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- X Staples, screws, nail, tape, connectors, etc.

3.5.2 Trouble Isolation Charge

When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

Section 3 - CONNECTION CHARGES (Cont'd)

## 3.5 CHARGES ASSOCIATED WITH PREMISES VISIT (Cont'd)

## 3.5.3 Inside Wire Maintenance and Installation

The customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

## A. Inside Wire Installation Charge

Charge to be billed will be based on the actual time and materials charges incurred when a customer requests new wire and jack installation or requests existing wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring.

## B. Inside Wire Maintenance Charge

The Inside Wire Maintenance Charge applies when a customer requests wire and jack maintenance. Charge to be billed will be based on the actual time and materials charges incurred when a customer requests maintenance of wiring.

## 3.5.4 Line Installation Charges

A customer subscribing the PAETEC's Advantage Feature Pack Services may be charged the following non-recurring charges for the installation of certain lines.

New Line Installation	\$44.61
Remote Call Forward Line Install, per line	\$5.55

(I)

## 3.6 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service. A charge is assessed on a change to the customer's interLATA and intraLATA provider.

Charge: \$ 5.00

Issued: November 2, 2007

Effective: December 3, 2007

Issued By: Charles Sieving, EVP, Secretary & General Counsel  
 PaeTec Communications, Inc.  
 One PAETEC Plaza, 600 Willowbrook Office Park  
 Fairport, N.Y. 14450

Section 3 - CONNECTION CHARGES (Cont'd)

3.7 RESERVED FOR FUTURE USE

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

Section 3 - CONNECTION CHARGES (Cont'd)

3.7 RESERVED FOR FUTURE USE

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

Section 3 - CONNECTION CHARGES (Cont'd)

3.8 Public Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan, effective October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate, interstate, and international calls that originate from any domestic pay telephone used to access Company services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the # symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Per Call Charge: \$0.56

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

Section 3 - CONNECTION CHARGES (Cont'd)

3.8 RESERVED FOR FUTURE USE

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

Section 3 - CONNECTION CHARGES (Cont'd)

3.9 RESERVED FOR FUTURE USE

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

Section 3 - CONNECTION CHARGES (Cont'd)

3.9 RESERVED FOR FUTURE USE

3.10 Presubscribed Interexchange, IntraLATA or Local Exchange Carrier Freeze

The customer may at their discretion request that the Company provide a switch function commonly known as a carrier freeze. This option allows the Customer the ability to prevent any unauthorized changing of their interexchange, intraLATA or local exchange telephone service.

This service is offered on a non-discriminatory basis and is at the sole discretion of the Customer. The Customer's request for this service must be clearly listed on a letter of agency or, if ordered via the Company's toll free number, recorded on the Company's third party verification system. There is no charge for this service.

---

**INTRALATA TOLL USAGE AND MILEAGE CHARGES****Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES****4.1 GENERAL****4.1.1 Description**

IntraLATA toll service is furnished for communication between telephones in different local calling areas within a particular LATA in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff. The Company may use the terms intraLATA toll and Regional Long Distance (Regional LD) interchangeable in other documentation presented to the Customer (e.g. individually negotiated contracts or invoices). The terms of this tariff governing intraLATA toll services apply regardless of the nomenclature used.

IntraLATA toll calling includes the following types of calls: direct dialed, calling card, collect, 3rd number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls.

**A. IntraLATA Pre-Subscription**

The following intraLATA Pre-subscription options are available to customers. The intent of the Plan is to permit customers to route intraLATA toll calls automatically, without the use of access codes, to any interexchange carrier (AIXC@) of the customer's choice that has established itself as an access customer under PaeTec's Access Services Tariffs filed at the FCC and with the Board. PaeTec will implement a full 2-PIC carrier selection methodology. With the full 2-PIC methodology, customers will be able to presubscribe to one telecommunications carrier, including PaeTec, for interLATA toll calls and to presubscribe to the same or a different participating telecommunications carrier for intraLATA toll calls.

Customers who contact PaeTec requesting new telephone exchange service will be informed of the opportunity to choose both an intraLATA and interLATA PIC. If requested by the customer, PaeTec will provide a list of telecommunications carriers, including PaeTec, that are access customers and are maintaining a relationship with PaeTec pursuant to the provisions of the Company's Access Services Tariffs.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

## Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES

### 4.1 GENERAL

#### 4.1.1 Description (Cont'd)

The list of intraLATA toll carriers will be presented in a competitively neutral manner. New customers who do not make a positive choice for an intraLATA toll carrier will be identified within PaeTec's system as "no-PIC" and will not be automatically defaulted to a carrier. New customers identified as "no-PIC" within PaeTec's system will be required to dial the access code of a different carrier to place intraLATA toll calls until they make an affirmative choice for an intraLATA toll carrier.

#### 4.1.2 Classes of Calls

Service is offered as two classes: station to station calling and person to person calling.

- A. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.
- B. Person to Person Service is that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

---

Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.2 TIMING OF CALLS

- 4.2.1 Unless otherwise indicated, all calls are timed in one minute increments and all calls which are fractions of a minute are rounded up to the next whole minute.
- 4.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 4.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 4.2.4 Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 4.2.5 Calls originating in one time period as defined in Section 4.3 and terminating in another will be billed the rates in effect at the beginning of each minute.
- 4.2.6 All times refer to local time.

4.3 CALLING AREA LEGEND AND CHARGES

4.3 RATES FOR INTRALATA CALLS

Billing: Six Second Minimum/Six Second Increments  
Rates: Rates shown are per-minute rates.

IntraLATA Toll Calling Rate            \$0.030 per minute

---

**Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)****4.4 Calling Area Legend and Charges**

All calls placed from one Zone 1 location to another Zone 1 location are deemed local calls. All other calls within LATA 921 or LATA 130 are considered IntraLATA toll calls and are rated according to the schedule in 4.1 of this tariff.

Section 4.4.1 illustrates PaeTec's Rhode Island local or IntraLATA toll calling areas. To read this graph the Customer should reference the physical point of call origination on the horizontal axis and the physical point of call termination on the vertical axis. If a number one (1) is at the intersection point the call is rated according to the Company local schedule. A blank space indicates that the call is rated at intraLATA toll rates according to schedule 4.1.

For example, suppose a customer is placing a call from Narragansett to Block Island and would like to know whether or not it is a local call. They would find Narragansett on the horizontal axis and Block Island on the vertical axis. Then they would find the square at which they intersect. A one (1) appears in the square of intersection which identifies the call as a local call. If the square was blank then it would be considered an IntraLATA toll call.

Note the Numbering Plan Area (NPA) at the vertical and horizontal axis of the charts. This provides the applicable NPA for the calling areas.

Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.4 Calling Area Legend and Charges (Cont'd)

4.4.1 Local Exchange/IntraLATA Toll Calling Areas

NPA	NXX	LATA	RATE CENTER	401	401	401	401	401	401	401	401
				NA RR AG NST T	NE WP OR T	PA WT UC KET	PO RTS MO UTH	PRO VID ENC E	W WA RW ICK	WA RWI CK	WO ON SO CK ET
401	377	130	ASHAWAY								
401	333	130	ASHTON								
401	334	130	BLOCK IS	1							
401	335	130	BRISTOL					1			
401	210	130	CAROLINA	1							
401	239	130	CENTREDALE			1		1			1
401	466	130	COVENTRY					1	1	1	
401	253	130	CRANSTON								
401	254	130	CUMBLND HL			1		1			1
401	424	130	EGREENWICH								
401	629	130	EPROVIDNCE								
401	638	130	GREENWICH					1	1	1	
401	238	130	HOPEVALLEY	1							
401	364	130	JAMESTOWN	1	1						
401	852	130	LTLCOMPTON								
401	231	130	NARRAGNSTT	1							
401	232	130	NEWPORT		1		1				
401	233	130	NO KINGSTN	1							
401	271	130	PASCOAG								1
401	292	130	PAWTUCKET			1		1			1
401	753	130	PORTSMOUTH		1		1				
401	949	130	PROVIDENCE			1		1	1	1	
401	249	130	SCITUATE					1	1		
401	313	130	SMITHFIELD								
401	343	130	TIVERTON				1				
401	392	130	W WARWICK					1	1	1	
401	397	130	WARREN					1			
401	429	130	WARWICK					1	1	1	
401	462	130	WATCH HILL								
401	375	130	WEEKAPAUG								
401	658	130	WESTERLY								
401	660	130	WGLOCESTER								
401	491	130	WOONSOCKET			1					1

Issued: March 3, 2009

Effective: April 2, 2009

Issued By: Mary K. O'Connell, SVP, Secretary & General Counsel  
 PAETEC Communications, Inc.  
 One PAETEC Plaza, 600 WillowBrook Office Park  
 Fairport, N.Y. 14450

Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.4 Calling Area Legend and Charges (Cont'd)

4.4.2 Residential and Business Flat Usage Rates

A. Flat Rate Line

	1 Yr. Term	2 Yr. Term	3 Yr. Term
Zone 1 Call	\$17.15	\$15.35	\$13.75

(I)

1. Non-Recurring Service Charge \$45.00 per line  
 for Flat Rate Line

2. Local Measured Service

Billing: One minute minimum/One minute increments  
 Rates: All rates shown are per-minute rates.

	1 Yr. Term	2 Yr. Term	3 Yr. Term
Zone 1 Call	\$0.034	\$0.032	\$0.030

**SUPPLEMENTAL SERVICES**

Section 5 - SUPPLEMENTAL SERVICES

5.1 CUSTOM CALLING SERVICE

5.1.1 General

[RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 CUSTOM CALLING SERVICE (Cont'd)

5.1.2 Description of Features

A. Blocking Service or a telephonic block can only be removed pursuant to a written request by the customer of record, or the customer of record providing the correct password over the telephone, or by a request made in person by such customer. The customer of record can provide a personal password to use to remove blocking service at the time blocking service is established.

B. Direct Trunk Overflow

The Direct Trunk Overflow feature gives the Customer another termination option if all of their DID trunks are busy. This all-trunks-busy condition may be caused either by legitimate heavy incoming traffic or by a trouble condition where the T-1 system is down and the 5ESS senses that trouble as an all-trunks-busy condition. During either busy condition, the incoming call attempts to terminate to the DID group. When the 5ESS sees all trunks busy, it will choose an alternate route for the call to a telephone number that is programmed in the 5ESS only. This telephone number has the Call Forward Remote feature assigned to it and forwards the call to a number chosen by the Customer.

Remote Access DTO enables the customer to activate and/or update the Call Forwarding on their DTO from any location. The customer uses a provided remote-access toll free number, the DTO Call Forwarding line and their four-digit PIN to review or change their call forwarding number.

Rates for DTO and Remote Access DTO can be found in Section 5.11.1 following.

(N)  
|  
(N)  
(T)

Issued: March 23, 2009

Effective: April 22, 2009

Issued By: Mary K. O'Connell, SVP, Secretary & General Counsel  
PAETEC Communications, Inc.  
One PAETEC Plaza, 600 WillowBrook Office Park  
Fairport, N.Y. 14450

5.1.3 Rates and Charges

[RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PAETEC Communications, Inc.  
One PAETEC Plaza, 600 Willow Brook Office Park  
Fairport, N.Y. 14450

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 LASS SERVICES

5.2.1 General

[RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PAETEC Communications, Inc.  
One PAETEC Plaza, 600 WillowBrook Office Park  
Fairport, N.Y. 14450

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 LASS SERVICES (Cont'd)

5.2.2 Description of Features

[RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PAETEC Communications, Inc.  
One PAETEC Plaza, 600 WillowBrook Office Park  
Fairport, N.Y. 14450

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 LASS SERVICES (Cont'd)

5.2.3 Rates and Charges

[RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PAETEC Communications, Inc.  
One PAETEC Plaza, 600 WillowBrook Office Park  
Fairport, N.Y. 14450

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX SERVICE

5.3.1 [RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PAETEC Communications, Inc.  
One PAETEC Plaza, 600 WillowBrook Office Park  
Fairport, N.Y. 14450

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX SERVICE (Cont'd)

5.3.2 Description of Features

[RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PAETEC Communications, Inc.  
One PAETEC Plaza, 600 WillowBrook Office Park  
Fairport, N.Y. 14450

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX SERVICE (Cont'd)

5.3.3 Rates and Charges

[RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PAETEC Communications, Inc.  
One PAETEC Plaza, 600 Willow Brook Office Park  
Fairport, N.Y. 14450

---

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 SERVICE AND PROMOTIONAL TRIALS

5.4.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the customer.

5.4.2 Regulations

- A. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- B. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- C. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.

---

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

5.4.2 Regulations (Cont'd)

- D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- E. The Company retains the right to limit the size and scope of a Promotional Trial.

5.5 BUSY LINE VERIFICATION AND INTERRUPT SERVICE

5.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

5.5.2 Rate Application

- A. A Verification Charge will apply when:
  - 1. The operator verifies that the line is busy with a call in progress,  
or
  - 2. The operator verifies that the line is available for incoming calls.

---

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 BUSY LINE VERIFICATION AND INTERRUPT SERVICE (Cont'd)

5.5.2 Rate Application (Cont'd)

- B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

5.5.3 Busy Line Verification and Interrupt Service Rates

Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

- A. Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- B. Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and request interruption.
- C. Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
- D. The operator verifies that the line is busy with a call in progress.

---

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 BUSY LINE VERIFICATION AND INTERRUPT SERVICE (Cont'd)

5.5.3 Busy Line Verification and Interrupt Service Rates (Cont'd)

- E. The operator verifies that the line is available for incoming calls.
- F. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Per Request

Busy Line Verification:	\$ 2.50
Busy Line Intercept:	\$ 3.50
Intercept Call Completion:	\$ 0.50

5.6 TRAP CIRCUIT SERVICE

5.6.1 General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

5.6.2 Regulations

- A. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.

---

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.6 TRAP CIRCUIT SERVICE (Cont'd)

5.6.2 Regulations (Cont'd)

- B. The customer shall be required to sign a written request for this service. By signing the request the customer shall release the Company from any liability, and the customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
- C. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
- D. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

5.6.3 Rates

Upon request for this service, the monthly charge to the customer will be increased by any charges incurred by the Company for the provision of this service.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 DIRECTORY ASSISTANCE SERVICE

5.7.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

5.7.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A. Calls from pay telephones.
- B. Requests for telephone numbers of non-published service.
- C. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.
- D. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 8 of this Tariff, up to a maximum of 50 requests per month.

5.7.3 Rates

The directory assistance charge applies after the call allowance of two calls per line. The following surcharges will be applied on a per call basis:

Directory Assistance	\$ 1.99
----------------------	---------

C I  
D  
D  
D

---

**Section 5 - SUPPLEMENTAL SERVICES (Cont'd)****5.8 LOCAL OPERATOR SERVICE**

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

The following surcharges will be applied on a per call basis:

Third Number Billing	\$ 2.00
Collect Calling	\$ 2.00
Person to Person	\$ 4.00
Station to Station	N/A
General Assistance	\$ 0.75
Calling Card (Customer Direct)	\$ 0.75
Calling Card (Operator Dialed)	\$ 2.00

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PAETEC Communications, Inc.  
One PAETEC Plaza, 600 WillowBrook Office Park  
Fairport, N.Y. 14450

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.9 STAND ALONE VOICE MAIL SERVICE

[RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PAETEC Communications, Inc.  
One PAETEC Plaza, 600 Willow Brook Office Park  
Fairport, N.Y. 14450

---

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 BLOCKING SERVICE

5.10.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business customers:

- A. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- B. 900, 971, 974 & 700 Blocking - allows the subscriber to block all calls beginning with the 900, 971, 974 and 700 prefixes from being placed.
- C. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- D. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.  
  
Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.
- E. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.D. of this Section, and blocking of 411 calls.
- F. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

---

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 BLOCKING SERVICE (Cont'd)

5.10.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.

5.10.3 Rates and Charges

A. Nonrecurring Charges

900 and 700 Blocking

- Residential \$ 0.00
- Business (up to 200 lines) See Note\*

900, 971, 974, and 700 Blocking

- Residential \$ 0.00
- Business (up to 200 lines) See Note\*

1. Connection charges apply as specified in Section 3 of this tariff.

\*Note: Blocking service is provided to residential customers at no additional charge. Business customers electing either service 90 days after the establishment of service will be charged \$9.00

---

 Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.10 BLOCKING SERVICE (Cont'd)

## 5.10.3 Rates and Charges (Cont'd)

## B. Recurring Charges

Third Number Billed and Collect Call Restriction	
- Residential	\$ 0.00
- Business (up to 200 lines)	\$ 0.00
Toll Restriction	
- Residential	\$ 0.00
- Business (up to 200 lines)	\$ 0.00
Toll Restriction Plus	
- Residential	\$ 0.00
- Business (up to 200 lines)	\$ 0.00
Direct Inward Dialing Blocking (Third Party and Collect Call)	
- Initial Activation	\$ 0.00
- Subsequent Activation (per line)	\$ 0.00

1. Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.
2. Connection charges apply as specified in Section 3 of this tariff.

---

 Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PAETEC Communications, Inc.  
One PAETEC Plaza, 600 Willow Brook Office Park  
Fairport, N.Y. 14450

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.11 CUSTOMIZED NUMBER SERVICE

## 5.11.1 Rates

## A. Calling Features

	<u>Monthly Recurring Charge</u>
Anonymous Call Rejection	n/c
Ascending/Regular Hunting, per line	n/c
Automatic Call Return	\$3.25
Automatic Call Redial	\$3.25
Call Forward All Calls	\$3.25
Call Forward Busy	\$3.25
Call Forward Don't Answer	\$3.25
Call Forward Plus	\$6.50
Call fwd remote Access (Cust Program)	\$3.25
Call Fed Variable (Cust. Program)	\$3.25
Call Forward Remote (no access)	\$19.95
Call Hold 1 & 2	\$3.25
Call Privacy (aka Per Call Restrict)	n/c
Call Trace (customer originated)	\$3.25
Call Transfer	\$3.25
Call Waiting	\$3.25
Caller ID (incoming)	\$3.25
Caller ID Plus Name (incoming)	\$3.25
Caller ID (outgoing)	n/c
Caller ID Plus Name (outgoing)	n/c
Customized Ringing	\$3.25
DID DNIS	\$6.50
Forward Circular Hunting	n/c
Hunting/Non Hunting Number	n/c
Speed Calling (8 & 30)	\$3.25
ANI (DINS with ANI forwarding), per number	\$15.00
Three Way Calling	\$3.25
Uniform Call Distribution	n/c
Queing (UCD w/ generic Announcement)	\$3.25
B Channel Transfer/PRI T1	\$19.95
Local Account Codes, Non Verified	n/c
Local Account codes, Verified	\$15.00
Expanded Rate Centers (up to 5)	\$50.00 per rate center

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PAETEC Communications, Inc.  
One PAETEC Plaza, 600 WillowBrook Office Park  
Fairport, N.Y. 14450

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.11 CUSTOMIZED NUMBER SERVICE (Cont'd)

5.11.1 Rates

A. Calling Features

	<u>Monthly</u>	<u>Non-</u>	(T)
	<u>Recurring Charge</u>	<u>Recurring Charge</u>	(T)
Remote Call Forwarding – per number	\$19.95	N/A	
Remote Call Forwarding – per path	\$3.25	N/A	
Selective Call Rejection	\$3.50	N/A	
Selective Call Acceptance	\$3.50	N/A	
Selective Call Forward	\$3.50	N/A	
Selective Distinctive Alerting	\$3.50	N/A	
PRI Call by Call	\$22.50	N/A	
Redirect Number Delivery	\$100.00	N/A	
Direct Trunk Overflow	\$49.95	\$25.00	(I) (N)
Remote Access Direct Trunk Overflow	\$10.00	N/A	(N)

Issued: March 23, 2009

Effective: April 22, 2009

Issued By: Mary K. O’Connell, SVP, Secretary & General Counsel  
 PAETEC Communications, Inc.  
 One PAETEC Plaza, 600 WillowBrook Office Park  
 Fairport, N.Y. 14450

5.11.2 [RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

 Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.12 CUSTOMER REQUESTED SERVICE SUSPENSIONS

5.12.1 At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.

5.12.2 The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

	<u>Period of Suspension</u>	<u>Charge</u>
reduction)	- First Month or Partial Month	Regular Monthly Rate (no
	- Each Additional Month (up to the one-year limit)	2 Regular Monthly Rate

---

 Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.13 REMOTE CALL FORWARDING SERVICE

[RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

**RESIDENTIAL NETWORK SWITCHED SERVICES**Section 6 - **RESIDENTIAL NETWORK SWITCHED SERVICES**

## 6.1 GENERAL

Residential Network Switched Service provides a residential customer with a connection to the Company's switching network which enables the customer to:

- 6.1.1 place and receive calls from other stations on the public switched telephone network;
- 6.1.2 access the Company's local calling service;
- 6.1.3 access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- 6.1.4 access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (1010XXXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS

The following Residential Network Switched Service Options are offered:

Residential Measured Rate Service

All Residential Network Switched Service may be connected to customer-provided terminal equipment such as station sets or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

6.2.1 Measured Rate Service

Measured Rate Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Calls to points within the local exchange area are charged on the basis of call duration in addition to a base monthly charge. Local calling areas are as specified in Section 10.

A. Description

Each Measured Rate Service Line corresponds with a single, analog, voice-grade channel that can be used to place or receive one call at a time. Measured Rate Service lines are provided for connection to a single, customer, customer-provided station set or facsimile machine.

Each Measured Rate Service has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)

Directionality: Two-way, In-Only, or Out-Only, as specified by the customer.

---

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS (Cont'd)

6.2.1 Measured Rate Service (Cont'd)

B. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the company of the Number Portability arrangement.

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

See Rate Schedule in Section 4.3 of this Tariff.

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS (Cont'd)

6.2.1 Measured Rate Service (Cont'd)

C. Local Measured Service Time Periods:

See Time Periods and Rate Schedule in Section 4.3 of this Tariff.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS (Cont'd)

6.2.1 Measured Rate Service (Cont'd)

D. [RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS (Cont'd)

6.2.2 [RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

**BUSINESS NETWORK SWITCHED SERVICES**Section 7 - **BUSINESS NETWORK SWITCHED SERVICES**

## 7.1 GENERAL

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

- 7.1.1 receive calls from other stations on the public switched telephone network;
- 7.1.2 access the Company's local calling service;
- 7.1.3 access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- 7.1.4 access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (1010XXXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this Tariff.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS

The following Business Access Service Options are offered:

- Basic Business Line Service
- Public Access Lines Service
- PBX Trunks
- Centrex Service

Basic Business Line Service and PBX trunks are offered with measured rate local service.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

---

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

A. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

The following Advanced Features are available at an additional charge: 1) Voice Messaging; and 2) 6-Way Conference per line.

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop start

Pulse Types: Dual Tone Multifrequency (DTMF) or Dial Pulse (DP)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the customer

---

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

B. Measured Rate Basic Business Line Service

1. Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge.

2. Recurring and Nonrecurring Charges

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

C. [RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.2 Public Access Line Service

Public Access Line Service provides a single, analog, voice-grade telephonic communications channel that can be used to connect a pay telephone to the Company's switching equipment. Local measured usage charges apply to all local calls originating on this line. Service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

---

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.3 PBX Trunk Service

A. General

PBX trunks are provided for connection of customer-provided PBX terminal equipment. Trunks can be delivered at a DS0 level or at the DS1 level.

DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line. Digital trunks cannot be two-way trunks, but must be ordered as with either Direct Inward Dialing (DID) or Direct Outward Dialing (DOD).

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

Customer subscribing to DID service are subject to provisions set forth in PAETEC Communications Inc. RI PUC Tariff No. 1 Sections 3.3.2, 3.3.4 and 3.3.6

Each DS0 level Trunk has the following characteristics:

Terminal Interface: 2-wire or 4-wire, as required for the provision of service

Signaling Type: Loop, Ground, E&M I, II, III

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)

Directionality: In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

---

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

B. Measured Rate PBX Trunks

1. Description

Measured Rate DS0 PBX Trunks provide the customer with a single voice grade telephonic communications channel which can be used to place or receive one call at a time. Local calls on two-way trunks and DOD trunks are billed on a measured rate basis. DID trunks are arranged for one-way inward calling only.

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. Service to customers may require the use of a link (and, or) number portability arrangements from the incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the Company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

C. Measured Rate Analog PBX Trunks

1. Recurring and Nonrecurring Charges

Terminal Numbers:

1-20 lines in terminal group

100 lines in terminal group

2. Measured Usage Charges

Measured Usage Charges for Measured Rate PBX Trunks are the same as those indicated for a basic business line.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

D. [RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.4 Rates

A. PBX Trunks (minimum of 24)

	Measured Monthly (\$)	Service NRC (\$)
<b>ONE YEAR TERM</b>		
DID Trunk, per line	\$77.00	\$45.00
DOD Trunk, per line	\$17.15	\$45.00
Two Way Combo Trunk	\$77.00	\$45.00
PBX/Attendant Trunk	\$17.15	\$45.00
<b>TWO YEAR TERM</b>		
DID Trunk, per line	\$68.00	\$45.00
DOD Trunk, per line	\$15.35	\$45.00
Two Way Combo Trunk	\$68.00	\$45.00
PBX/Attendant Trunk	\$15.35	\$45.00
<b>THREE YEAR TERM</b>		
DID Trunk, per line	\$60.00	\$45.00
DOD Trunk, per line	\$13.75	\$45.00
Two Way Combo Trunk	\$60.00	\$45.00
PBX/Attendant Trunk	\$13.75	\$45.00

B. DID Numbers                      Monthly Recurring Charge

Per 20 numbers                      \$ 6.00

C. One Way Toll-Free Trunk      N/A

D. Order Charge                      \$15.00 each additional line/trunk

I  
D

Issued: August 1, 2011

Effective: August 31, 2011

Issued By: Mary K. O'Connell, SVP, Secretary & General Counsel  
 PAETEC Communications, Inc.  
 One PAETEC Plaza, 600 WillowBrook Office Park  
 Fairport, N.Y. 14450

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS (Cont'd)

## 7.2.5 Term Liability/Termination Charges

Several of the services offered above are available at reduced prices if the Customer agrees at the time the order is placed to continued service for a specified period of time ("term"). If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges may apply. If a customer disconnects service prior to the fulfillment of the term plan contracted, then a termination liability will be due to Company from Customer. The termination liability charge will be the difference between the monthly rate for the highest term period which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected.

## 7.3 PRI T-1 Service

PRI T-1 (Primary Rate Interface) T-1 Service provides the customer with a direct digital connection via switched access to one or more private or public services. PRI T-1 Service is an enhanced T-1 service that allows the customer Integrated Services Digital network (ISDN) bandwidth that facilitates end-to-end digital connectivity to support a variety of services. PRI T-1 Service is 23 B channels each being a full 64,000 bps. One channel is a D channel to allow for signaling information to be passed. The service is utilized to connect ISDN compatible equipment at the customer premises to a suitably equipped Company node.

## 7.3.1. PRI T-1 Rates

		<u>Recurring Charge</u>	<u>Nonrecurring Charge</u>
PRIT1	1 yr. Term	\$2,000.00	\$300.00
PRIT1	2 yr. Term	\$1,800.00	\$300.00
PRIT1	3 yr. Term	\$1,600.00	\$300.00
DigitalT1	1 yr. Term	\$2,000.00	\$300.00
DigitalT1	2 yr. Term	\$1,800.00	\$300.00
DigitalT1	3 yr. Term	\$1,600.00	\$300.00

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

**SPECIAL SERVICES AND PROGRAMS****Section 8 - SPECIAL SERVICES AND PROGRAMS****8.1 LIFELINE TELEPHONE SERVICE****8.1.1 Basic Lifeline Service**

This low price individual message rate service provides a full waiver of the \$3.50 federal subscriber line charge and may provide additional assistance as applicable. There is no monthly allowance for local calls. Primary area and home region calls are untimed. Extended area calls (where available) are timed.

**8.1.2 Eligibility**

This service is restricted to low income residential customers. To qualify for Lifeline service a customer must be income eligible for benefits from any one of the following Entitlement Programs:

- Aid to Families with Dependent Children (AFDC)
- Food Stamps
- Home Energy Assistance Program (HEAP)
- Home Relief
- Medicaid
- Supplemental Security Income (SSI)

The applicant must provide proof to the Company that he or she is certified as income eligible to receive one or more of the above benefits. After initial contact the customer is sent an application form to be completed by the customer or authorized representative of the customer, as designated by the appropriate state agencies and identified as so authorized on the customer's card for any of the above benefits.

In addition, applicants are eligible for discounted Lifeline rates when approved to receive either a Veterans Disability Pension or a Veterans Surviving Spouse Pension. Applicants must provide proof to the Company that they are receiving one of these pensions.

---

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.1 LIFELINE TELEPHONE SERVICE (Cont'd)

8.1.2 Eligibility (Cont'd)

Lifeline services are effective upon receipt of a completed and signed form or an application form certified from an entity authorized by the Company. If the form is not returned, no further action is taken by the Company to establish eligibility. The Lifeline discount is credited as of the service connection date.

An individual's eligibility may be documented by information obtained by the Company as a result of enrollment programs, including but not limited to confidential computerized matching programs, conducted by the Company in conjunction with state agencies.

The Company, in coordination with appropriate agencies, will periodically verify each Lifeline customer's eligibility. If a customer is identified as being ineligible, the customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received for any period in which he or she is proven to be ineligible for the service.

8.1.3 Charges

A qualified customer may choose one of the Lifeline services as described. For connection of new service, service connection charges apply unless the customer qualifies for connection assistance under the Link Up America plan as outlined in 8.2, following.

Service connection charges do not apply to change existing service from:

- A. Message Rate Service to Basic Lifeline service;
- B. Basic Lifeline service to Message Rate Service.

---

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.2 LINK UP AMERICA

The Link Up America program is a connection assistance plan which provides for the reduction of one-half of the charges associated with connection of telephone service, up to \$30.00, subject to the following eligibility criteria:

- 8.2.1 The applicant must meet the requirements for qualification for Lifeline Telephone Service stipulated in Section 8.1.2 of this tariff;
- 8.2.2 The assistance can only apply for a single telephone line at the principal place of residence of the applicant;
- 8.2.3 The applicant must not be a dependent for federal income tax purposes, unless he or she is more than 60 years old.

8.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

- 8.3.1 The Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.
- 8.3.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of Rhode Island.
- 8.3.3 The Company will make every reasonable effort to locate and obtain equipment for a certified customer.
- 8.3.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.

---

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

8.3.5 The Company will also advise the customer who requests this equipment of the applicable terms for purchase.

8.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

8.4.1 General

A handicapped person who has been certified to the Company as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Company, a fifty percent (50%) discount on local measured rate service.

8.4.2 Certification

Acceptable certifications are:

- A. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of Rhode Island, or
- B. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

---

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER (Cont'd)

8.4.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See the definition of "Handicapped Person," for a listing of the necessary qualifications.

8.4.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.5.1 General

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

8.5.2 Regulations

- A. This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the "Agency".
- B. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the operator will intercept and forward requests for emergency aid for a period of at least one year
- C. 911 service is furnished for incoming calls only.

---

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.5.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

---

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.6.1 General

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 911 software, and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

8.6.2 Regulations

- A. In addition to the following, the regulations in 8.5.2 apply.
- B. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the company undertake such responsibility. The Agency shall make such operational tests as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.
- C. E911 information, consisting of the names, addresses, and telephone numbers of all telephone customers, is confidential. The Company will release such information to the Agency periodically for the update of their systems.

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

8.6.2 Regulations (Cont'd)

- D. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number (AANI@) and address (AALI@) associated with the originating station location are furnished to the PSAP, on a call by call basis, after an E911 call has been received.
- E. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency's public safety jurisdiction.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

## 8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

## 8.6.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, including default routing, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever, including for default routing.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

## 8.7 EMERGENCY CONTACT SERVICE

## 8.7.1 Description

Emergency Contact Service (ECS) allows the Emergency 911 center to view the exact number or extension of the calling party within the premises of the Customer. This will direct the 911 dispatcher to the exact section and floor of the building from which the call originated. Customers who request ECS will provide the Company with a callback number for each DID number owned by the Customer. This callback number will then be incorporated into the 911 database for use by the Emergency 911 center

## 8.7.2 Availability

Emergency Contact Service is only available upon request and to those customers that support an ISDN PRI trunk.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.7 EMERGENCY CONTACT SERVICE (Cont'd)

8.7.3 Provisions of this service are at the sole discretion of the Customer. The Company assumes no liability for provision of this service except that covered for refunds in the event of service outage. Limitation of Liability applies as specified in Section 8.5 and 8.6 above

8.7.4 The Customer is responsible for providing accurate information relating to the location/locations of end-users Customers who request this service are required to provide the Company with a callback number for each direct inward dialing (DID) number owned by the Customer and are responsible for association of that number with an office location, suite location or other internal type location peculiar to the Customer's business address. This callback number will then be incorporated into the 911 database for use by the Emergency 911 center. The Customer is solely responsible to the Company for updates if any of the information provided is altered in any way.

8.7.5 Rate and Charges

Monthly Recurring Charge:	\$25.00
Installation Fee:	\$150.00

8.8 PAETEC ADVANTAGE FEATURE PACK

Current Customers of the Company will be offered a month-to-month or a one to three year agreement for Feature Pack offerings. Current late payment and verified account code charges will be applied. This service is not available in all areas at this time.

1. Basic Service Features:

Business Lines	\$22.90
Remote Call Forward Lines	\$25.55
Additional Paths	\$25.55

2. Features:

Hunting	\$0.00
Caller ID	\$7.00
Caller ID with name	\$11.00
Call Waiting	\$7.75
Call Waiting ID	\$4.95
Call Waiting ID with Name	\$11.00
Call Waiting Deluxe	\$8.75
Call Waiting Deluxe with Name	\$8.75
Call Forwarding	\$7.75
Call Forwarding Don't Answer	\$4.00
Call Forward Busy	\$4.00

I  
N  
I  
I  
I  
I  
I  
I  
I  
I

Issued: June 7, 2010

Effective: July 7, 2010

Issued By: Mary K. O'Connell, SVP, Secretary & General Counsel  
 PaeTec Communications, Inc.  
 One PAETEC Plaza, 600 WillowBrook Office Park  
 Fairport, N.Y. 14450

---

 Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

## 8.8 PAETEC ADVANTAGE FEATURE PACK (Cont'd)

## 2. Features (Cont'd)

CF Busy/DA Same Line	\$6.00	I
3 Way Calling	\$7.75	I
Speed Calling 8	\$6.10	
Speed Calling 30	\$9.35	
Call Tracing, per call	\$3.25	
Call Return	\$3.45	
Call Block	\$0.00	
Repeat Dialing	\$4.50	I
Anonymous Call Rejection	\$3.00	
Denial of Call Trace	\$0.00	
Customized Ringing – 1 Number	\$6.00	
Customized Ringing – 2 Numbers	\$10.00	
Touch Tone	\$0.00	

## 3. Non-Recurring Charges

Feature Change Charge	\$3.20
Hunting Set-up Charge	\$13.40

## 4. Usage Plans

1. Local Calling	
Per Call	\$0.0125
Per Minute	\$0.0370

## 5. Line Charges

1. Analog Trunk (PBX) per Line	\$21.90
2. DID Trunk Termination, per trunk	\$89.80 for first 10 trunks
3. DID Trunk Termination, per trunk	\$44.90 over 10 trunks

---

 Issued: June 7, 2010

Effective: July 7, 2010

Issued By: Mary K. O'Connell, SVP, Secretary & General Counsel  
 PaeTec Communications, Inc.  
 One PAETEC Plaza, 600 WillowBrook Office Park  
 Fairport, N.Y. 14450

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.8 PAETEC ADVANTAGE FEATURE PACK (Cont'd)

Customers not selecting the PAETEC Advantage Local Service option may choose to select Company basic local services in combination with, or independent of, purchase of associate long distance services as contracted or tariffed in Company's FL PSC Tariff No. 1. Customers availing themselves of this option for local service will be assessed a monthly recurring charge set at 5% less than the associated residential or business flat rate of the incumbent local exchange carrier serving the same region in which the Customer is physically located. The Customer may select an option to purchase the service via month to month billing or via a set term from one to three years. Applicable tariffed incumbent local exchange carrier discounts for term services would be the basis by which the 5% Company reduction in rate would be applied.

This rate discount does not apply to optional features and services selected by the customer but are as tariffed herein.

8.9 EMERGENCY CALL FORWARDING CHARGE

At the Business Customer's request, the Company may assist in activating or updating their Call Forwarding (or Call Forwarding on their DTO). The Company will provide this assistance at no cost to the Customer if the request is due to a problem with the PAETEC network. If it is not a PAETEC network problem, then the Customer will be billed a non-recurring charge per line.

	<u>Non-Recurring Charge</u>
Emergency Call Forwarding	\$99.00 per line

N  
|  
N

**SPECIAL ARRANGEMENTS**

Section 9 - **SPECIAL ARRANGEMENTS**

9.1 SPECIAL CONSTRUCTION

9.1.1 Basis for Charges

[RESERVED FOR FUTURE USE]

9.1.2 Basis for Cost Computation

[RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

Section 9 - SPECIAL ARRANGEMENTS (Cont'd)

9.1 SPECIAL CONSTRUCTION (Cont'd)

9.1.3 Termination Liability

[RESERVED FOR FUTURE USE]

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

Section 9 - SPECIAL ARRANGEMENTS (Cont'd)

9.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply. If the Customer reschedules an installation, additional charges may apply.

N  
|  
N

Section 9 - SPECIAL ARRANGEMENTS (Cont'd)

## 9.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering for the first contact Customer as specified in each individual contract. The Company will maintain records of its ICB contracts for Commission review as conditions or circumstances may require.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

**DIRECTORY**Section 10 - **DIRECTORY**

## 10.1 ALPHABETICAL DIRECTORY

## 10.1.1 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Customer Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

- A. The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is no impaired thereby. Where more than one listing is required to properly list the Customer, no additional charge is made.
- B. The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

---

Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.1 Directory Listings (Cont'd)

- C. Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only Government listings in the Government section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- D. In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- E. Directory listing are provided in connection with each Customer service as specified herein.
  - 1. Primary Listing: A primary listing contains the name of the Customer, or the name under which a business regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
  - 2. Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 10.1.1.E.6.

---

Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.1 Directory Listings (Cont'd)

E. (Cont'd)

3. Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance. A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records subject to the provisions set forth in Section 10.1.1. Rates for Nonpublished Listings are specified in Section 10.1.1.E.6.
4. Nondirectory Listed Numbers: A Nondirectory listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Nondirectory Listed Numbers are specified in Section 10.1.1.E.6.
5. Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.

Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.1 Directory Listings (Cont'd)

E. (Cont'd)

6. Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

A. All Customers:

	<u>Per Listing or Per Number Charge</u>	
Primary Listing	N/C	
Additional Listing	\$ 5.25 (each)	(I)
Non-Directory Listed Number	\$ 4.00 (per line)	
Non-Published Number	\$ 6.50 (per line)	
Additional Indented	\$ 5.25	
Reference and Cross Reference	\$ 5.25 (each line)	
Alternate Telephone Number	\$ 5.25 (each line)	(I)
Duplicate Listing	\$ 5.25 (each line)	(D)

(T) (C)

(I)

(I)

(D)

B. [RESERVED FOR FUTURE USE]

(D)

(D)

Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.1 Directory Listings (Cont'd)

7. [RESERVED FOR FUTURE USE]

(D)



(D)

8. Non-Recurring Charges: These charges apply for customers subscribing to PAETEC's Advantage Feature Pack only.

Listing Change Charge            \$12.32

F. Service Calls: When a Customer reports trouble to the Company and no trouble is found in the Company facilities, the Customer may be responsible for payment of a charge calculated from the time Company personnel are dispatched to the Customer Premise until work is completed. Time billed in 15 minute increments.

Per hour rate per technician:        \$ 100.00

10.2 [RESERVED FOR FUTURE USE]

Issued: May 22, 2009

Effective: June 22, 2009

Issued By:    Mary K. O'Connell, SVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450

---

Section 10 - DIRECTORY (Cont'd)

10.3 DIRECTORY INFORMATION REQUESTS

Requests for directory information are provided by dialing Directory Assistance. (See Section 5.7.) Information will not be issued by the Company outside of normal directory assistance procedures unless the request is made by an emergency agency.

Directory information will only be provided to emergency agencies after a formal request is presented to the Company in writing. The requesting agency must agree to pay for the costs incurred by the Company in providing the information, and must certify that the information will be used only for the purpose of providing its services to the community.

10.4 LIABILITY OF THE COMPANY FOR ERRORS

10.4.1 General

In the absence of gross negligence or willful misconduct, and except for the allowances stated elsewhere in this Tariff, no liability for any damage of any nature whatsoever arising from errors in directory listings or errors in listings obtainable from the Directory Assistance operator, including errors in reporting thereof, shall attach to the Company. A listing is considered in error only when it shows the Customer on the wrong street, or in the wrong community. The Customer must notify the Company of an error.

10.4.2 Allowance for Errors

An allowance for errors in published directory listings or for errors in listings obtainable from the Directory Assistance operator shall be given as follows:

---

Section 10 - DIRECTORY (Cont'd)

10.4 LIABILITY OF THE COMPANY FOR ERRORS (Cont'd)

10.4.2 Allowance for Errors (Cont'd)

A. Free Listings

For Free or non-charge published directory listings, credit shall be given at the rate of two times the monthly rate for an additional or charge listing affected, for each month of the life of the directory or the charge period during which the error occurs. The Company may issue the credit in a lump sum if it chooses to do so.

B. Charge Listings

For each additional or charge published directory listing, credit shall be given at the monthly tariff rate for each individual line affected, for each month of the life of the directory or the charge period during which the error occurs.

C. Operator Records

For free or charge listings obtainable from records used by the Directory Assistance operator, upon notification to the Company of the error in such records by the Customer, the Company shall be allowed a period of three business days to make the correction. If the correction is not made in that time for reasons within the control of the Company, credit shall be given at the rate of two-thirtieths ( $2/30$ ) of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

The total amount of any credit shall not exceed, on a monthly basis, the total of the charges for each listing plus the basis monthly rate for the line(s) in question. No allowance will be provided for errors caused by other carriers or operator service providers.

---

Issued: April 10, 2006

Effective: April 13, 2006

Issued By: Daniel J. Venuti, EVP, Secretary & General Counsel  
PaeTec Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, N.Y. 14450